С	se 2:16-cv-01795-MWF-JC Documer	nt 29	Filed 10/17/16	Page 1 of 709	Page ID #:1611
1 2 3 4 5 6 7	Carney R. Shegerian, Esq., State Ba CShegerian@Shegerianlaw.com Anthony Nguyen, Esq., State Bar N ANguyen@Shegerianlaw.com SHEGERIAN & ASSOCIATES, IN 225 Santa Monica Boulevard, Suite Santa Monica, California 90401 Telephone Number: (310) 860-077 Facsimile Number: (310) 860-077 Attorneys for Plaintiff, TAMAR KASBARIAN	NC. 700	. 150461 9154		
8	UNITED ST	ΓΑΤΙ	ES DISTRIC	Г COURT	
9	CENTRAL D	ISTI	RICT OF CA	LIFORNIA	
10					
11	TAMAR KASBARIAN,) Case No.: 2:	26-CV-01795	MWF (JCx)
12		•)) The Honora	ble Michael W	. Fitzgerald
13	Plaintiff,	4		F TAMAR KA	
14 15 16 17 18	vs. EQUINOX HOLDINGS, INC., EQUINOX FITNESS MARINA DI REY INC., EQUINOX FITNESS SEPULVEDA, INC., and DOES 1 50, inclusive,	EL	 REPLY TO HOLDINGS STATEMEN FACTS ANI IN OPPOSI MOTION F 	DEFENDAN S, INC.'S SEPANT OF UNCO D CONCLUSI TION TO DEA OR SUMMAN	F EQUINOX ARATE NTROVERTED ONS OF LAW
 19 20 21 22 	Defendants.) Action Filed:	April 13. 201	5
22 23					
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	REPLY TO DEFENDANT'S STA	TEME	NT OF UNCONTRO	VERTED MATERIA	AL FACTS

Са	se 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 2 of 709 Page ID #:1612					
1	Plaintiff, Tamar Kasbarian, respectfully submits this Reply to Defendant Equinox					
2	Holdings, Inc.'s Statement of Uncontroverted Material Facts and Conclusions of Law in					
3	Opposition to Defendant's Motion for Summary Judgment.					
4						
5	Dated: October 17, 2016 SHEGERIAN & ASSOCIATES, INC.					
6						
7	By: <u>/S/ Carney R. Shegerian</u>					
8	Carney R. Shegerian, Esq.					
9	Attorneys for Plaintiff, TAMAR KASBARIAN					
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ISSUE NO. 1: The club defendants are Plaintiff's employer and should be dismissed from this action. (UF Nos. 86-87.)

Alleged Undisputed Facts and Supporting Evidence

1. Plaintiff admitted she never received any W-2s during her employment reflecting either Equinox Fitness Sepulveda, Inc. ("Sepulveda") or Equinox Fitness Marina Del Rey ("Marina Del Rey"), Inc. as her employer.

Evidence:

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First Volume of the Deposition of Plaintiff Tamar Kasbarian ("Plaintiff Depo., Volume I"), 40:10-41:6, 41:11-43:13, 67:3-16; Exhs. 7, 10 (W-2s).

Plaintiff's Responses and Supporting Evidence

1. Disputed. Gannon testified that Equinox Fitness Marina del Rey, Inc. is an entity that has employees. Moreover, Defendants failed to properly notice as an issue, which entity defendants it is seeking to summarily adjudicate as not being Kasbarian's employer. Defendant specifically fails to identify who the "club defendants" are and the court, therefore, adjudicate summarily them. cannot only defendant Moreover, Equinox Holdings, Inc. has brought a motion for summary judgment and/or adjudication, not the remaining two defendants, therefore, they must remain in the case.

Evidence:

Gannon Depo., 41:3-12; Defendant's Notice of Motion and Motion for Summary Judgment and Summary Adjudictaion, Noticed Issue No. 1.

2. Neither the Sepulveda club nor theMarina Del Rey club has any employeesnor has ever had an employment relation-

2. Disputed. Gannon testified that Equinox Fitness Marina del Rey, Inc. is an entity that has employees. Moreover, 1

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ship with or made any employment deci-Defendants failed to properly notice as an sions regarding Plaintiff. issue, which entity defendants it is seeking **Evidence:** to summarily adjudicate as not being Notice of Removal, ¶13, Declaration of Kasbarian's employer. Defendant Patricia Wencelblat ("Wencelblat Decl."), specifically fails to identify who the "club ¶ 3. defendants" are and the court, therefore, adjudicate summarily them. cannot Moreover, only defendant Equinox Holdings, Inc. has brought a motion for summary judgment and/or adjudication, the remaining two defendants, not therefore, they must remain in the case. **Evidence:** 41:3-12; Defendant's Gannon Depo., Notice of Motion Motion and Summary Judgment and Summary Adjudictaion, Noticed Issue No. 1

ISSUE NO. 2: Plaintiff's first cause of action for violations of California Labor Code § 1102.5, et seq. survives as a matter of law because Plaintiff can establish a prima facie claim for retaliation because Plaintiff did engage in "protected activity." (UF Nos. 1-80.)

for

Alleged Undisputed Facts and Plaintiff's Responses and **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 1. Undisputed. Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. **Evidence:** -4-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

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Plaintiff Depo., Volume I, 189:22-190:12, Exh. 13 (Memo). 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

3. At the West LA club, MAs were referred to as Membership Executives.However, their job duties were the same.

|| Evidence:

Declaration of Brian Hemedinger ("Hemedinger Decl."), ¶ 3.

3. Disputed. A Membership Executive position is considered a promotion from an MA position. Kasbarian was specifically told her position as Membership a Executive was a promotion from an MA, and she received a memo on it, as well as a higher compensation plan. Kasbaian's hourly rate also increased with her position as a Membership Executive, to \$19.23 per hour. well increase as as an in commissions and bonuses.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:990:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 6 of 709 Page ID #:1616 1 Depo., 20:4-18; Holmes Depo., 39:13-18. 2 3 4. During Plaintiff's employment at 4. Undisputed. Equinox Santa Monica and West LA **Evidence:** 4 5 clubs, Jack Gannon ("Gannon") was the 6 Vice President of the West Coast. 7 **Evidence:** 8 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 9 10 11 5. From about October 2011 through 5. Undisputed. about June 2015, Brian Hemedinger **Evidence:** 12 ("Hemedinger") was the Regional Director 13 14 of Operations ("Regional Director") of the Santa Monica and West LA clubs. 15 16 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 17 Deposition 18 75:24-76:4; of Brian Hemedinger ("Hemedinger Depo.") 15:3-19 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 20 21 6. General Manager Kira Simonson 6. Undisputed. 22 ("Simonson) supervised Plaintiff at the 23 **Evidence:** 24 West LA club from about January 2014 to about January 2015. 25 **Evidence:** 26 27 Plaintiff Depo., Volume I, 52:11-19. 28 -6-

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Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

disputed, as to what the actual t states. However, disputed as to Kasbarian actually believed her "at-will." Kasbarian was ent she would not be demoted, have cut, her employment suspended, gned, etc. unless it was for good

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n Decl., ¶¶ 4, 11, 13, 14.

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1 2	ceipt Acknowledgement [sic] Form.	
3 4 5 6 7 8 9 10	 9. Plaintiff's personnel file also includes an Offer Letter, dated October 15, 2010, which Plaintiff acknowledged receiving. Evidence: Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter). 	9. Undisputed. Evidence:
 11 12 13 14 15 16 17 18 19 20 21 22 23 	10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment.	10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause. Evidence: Kasbarian Decl., ¶¶ 4, 11, 13, 14.
24	Evidence:	
25	Plaintiff Depo., Volume I, 36:23-38:11,	
26	Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,	
27	Exh. C (Offer Letter).	
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11. Plaintiff's personnel file also in- 11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.
Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

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14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

(Receipt Acknowledgement [sic] Form).

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an inves-

14. Undisputed.

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

15. Undisputed.

Evidence:

tigation." **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl., Exh. A, Employee Handbook. 16. Undisputed. 16. The complaint procedure as outlined in the Employee Handbook permits an em-**Evidence:** ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline. **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4. 17. In or about June 2014, Hemedinger

informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her ("Holmes Depo.") 69:4-71:12, 73:23 75:10, Exhs. 201-202; Hemedinger Depo.,
 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen
 Depo., 33:5-15.

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compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about activities the fraudulent by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian of immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11. compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses es together as opposed to giving one of the bonuses above depending on the overall percentage.

23 **Evidence:**

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

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20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203. complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14,
207:15-22, 220:5-20; Plaintiff Depo., Vol-

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

ume II, 349:5-12.

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of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

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in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence: Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

|| Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was 23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and

1	violated as a result of this alleged activity.	admitted in testimony that he believes that
2	Evidence:	the type of conduct Kasbarian complained
3	Plaintiff Depo., Volume II, 335:4-336:23.	of was illegal and is the type of conduct
4		that needs to be investigated.
5		Evidence:
6		Kasbarian Depo., Volume II, 334:16-
7		336:23; Gannon Depo., 51:10-15, 52:23-
8		53:3.
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10	26. Plaintiff also testified that she com-	26. Undisputed.
11	plained to Hemedinger and Simonson	Evidence:
12	about the sales activities of another MA.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 76:17-79:19;	
15	93:10-94:10, 102:10-107:24; 108:1-113:5;	
16	Hemedinger Depo., 45:8-47:19.	
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18	27. Specifically, Plaintiff complained	27. Undisputed. However, Kasbarian
19	that this MA was giving away "free	testified that she complained about
20	months" to potential members, allowing	multiple MAs at West LA, including
21	"freezes" for members, and offering "three	Lauren Beck and Devin Mcvelogue about
22	month" deals.	multiple fraudulent and unlawful activities,
23	Evidence:	including charging members credit cards
24	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
25	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
26	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
27		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
28		102:13-103:25, 112:5-113:2; Kasbarian

Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

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Rosen Depo., 37:20-38:18; Declaration of

Tracy Cuva ("Cuva Decl."), ¶ 2.

29. Member Services is Equinox's bill-29. Undisputed. ing department (centrally based in New **Evidence:** York) which handles membership contracts and membership sales, including auditing of membership sales.

Evidence:

Cuva Decl., ¶ 1.

30. Rosen contacted Tracy Cuva, Senior 30. Undisputed. Director of Equinox's Member Services **Evidence:** Department, gave her the information received from the member, and asked Member Services to investigate this sale.

28 **Evidence:** 28. Undisputed.

Evidence:

1 Rosen Depo., 37:20-38:21; Cuva Decl., ¶2. 2 3 4 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 5 **Evidence:** 6 that this an unauthorized was sale 7 processed by a MA at the West LA Club (Plaintiff was not implicated in this 8 transaction). 9 **Evidence:** 10 11 Cuva Decl., ¶ 2. 12 13 32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated. 14 results, she was not hired to work for **Evidence:** 15 16 Equinox in New York. Kasbarian Depo., Vol. I, 84:7-85:1, 17 **Evidence:** 184:20-23; Kasbarian Decl., ¶ 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 18 58:20-59:18, 60:2-21. 19 20 33. As a result of this member com-21 33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack plaint, Rosen also asked Cuva to have 22 Member Services conduct an investigation 23 Gannon contacted him do to an of sales transactions at the West LA club. investigation at the West LA location and 24 reported to him throughout. 25 **Evidence:** Rosen Depo., 47:25-6; Cuva Decl., ¶ 3. 26 **Evidence:** 27 Burger Depo., 70:9-21, 78:4-11, 83:18-28 -20-

84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him do to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

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Rosen Depo., 47:25-48:21.

35. Cuva Kevin instructed Stanfa ("Stanfa") (Manager of Compliance and Special Projects), to review sales transactions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

35. Undisputed.

Evidence:

36. Undisputed.

Evidence:

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1	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
2	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
3	lowing sales activities: (1) 2014 Freezes;	Evidence:
4	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
5	(3) West LA Sales Breakdown.	Exhibits.
6	Evidence:	
7	Stanfa Decl., ¶ 4.	
8		
9	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
10	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
11	and Gannon and summarized the results of	Evidence:
12	the Member Services investigation.	Defendant's Amended Compendium of
13	Evidence:	Exhibits.
14	Rosen Depo., 47:25-48:21; Holmes Depo.,	
15	86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,	
16	Exh.N; Stanfa Decl. ¶¶ 4-5.	
17		
18	39. In her email, Cuva indicated that	39. Undisputed as to that statement being
19	these spreadsheets "all reflect patterns un-	written in the email.
20	healthy for the business."	Evidence:
21	Evidence:	
22	Cuva Decl., ¶ 7, Exh.N.	
23		
24	40. Cuva noted as follows:	40. Disputed. Kasbarian was found to
25	i The 2041 Freezes spread-	have not committed any of the
26	sheet shows that West LA is	inappropriate and fraudulent conduct or
27	an outlier in members who	"fake" sales that were being investigated.
28	request a freeze in the first 60	Evidence:
	2	2

days of membership who also go on to cancel in the same year.

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i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown i spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

-23-

re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transactions. 3-day cancellations with no or just one member visit, new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Ca	se 2:16-cv-01795-MWF-JC Document 29 File	d 10/17/16 Page 25 of 709 Page ID #:1635	
1		Evidence:	
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4	42. In addition, Burger was asked to in-	42. Undisputed.	
5	terview the sales team at the West LA	Evidence:	
6	club.		
7	Evidence:		
8	Deposition of Jim Burger ("Burger		
9	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.		
10			
11	43. When Burger came to Los Angeles	43. Undisputed.	
12	to conduct his interviews in late January	Evidence:	
13	2015, the West LA club's sales team con-		
14	sisted of three MAs, Plaintiff and two		
15	other MAs who were supervised by the		
16	Simonson [sic] and an Assistant General		
17	Manager.		
18	Evidence:		
19	Hemedinger Decl., ¶ 4.		
20			
21	44. A MA was fired on or about January	44. Undisputed.	
22	20, 2015 for improper sales activities.	Evidence:	
23	Evidence:		
24	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.		
25			
26	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce	
27	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.	
28	summarizing their findings of questionable	Evidence:	
	-25-		

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1 sales transactions at the West LA club. Defendant's Amended Compendium of 2 Exhibits. **Evidence:** 3 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 4 5 46. Burger then met with Cuva and 46. Undisputed. Stanfa and they discussed their findings re-**Evidence:** 6 7 garding the questionable sales at the West 8 LA club. 9 **Evidence:** Burger Depo., 73:13-74:15; Cuva Decl. 10 ¶ 8; Stanfa Decl., ¶ 9. 11 12 13 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. 14 Member Services had prepared. **Evidence:** 15 **Evidence:** Defendant's Amended Compendium of 16 Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 17 Decl., ¶ 9. 18 19 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 20 lies in various sales transactions, including 21 the spreadsheets corroborating those sales. whether or not a contract was signed, However, However, Kasbarian was found 22 23 whether or not a credit card was present have not committed any of the to inappropriate and fraudulent conduct or 24 for the sales transaction, whose credit card "fake" sales that were being investigated. was used for the sales transactions, if an-25 other individual's credit card number was **Evidence:** 26 27 used for the sales transaction instead of the

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-

member's credit card number, whether or

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1	not a member had any visits to a club, etc.	19; Hemedinger Depo., 51:23-52:23;
2	Evidence:	Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14,
3	Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8;	98:6-17, 101:24-102:7; Gannon Depo.,
4	Stanfa Decl., ¶¶ 4-5.	70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10,
5		81:7-11; Gannon Decl., ¶ 6, 10.
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8	49. Burger also had a couple of tele-	49. Undisputed.
9	phone conversations with Stanfa regarding	Evidence:
10	the anomalies in various sales activities at	
11	the West LA Club.	
12	Evidence:	
13	Burger Depo., 76:19-77:1; Stanfa Decl.,	
14	¶ 9.	
15		
16	50. In late January 2015, Burger came to	50. Undisputed.
17	Los Angeles to interview various employ-	Evidence:
18	ees regarding sales activities of the West	
19	LA MAs.	
20	Evidence:	
21	Burger Depo., 76:6-12; Gannon Decl., ¶ 3;	
22	Hemedinger Decl., ¶ 5.	
23		
24	51. Prior to the interviews, Burger and	51. Disputed. Gannon testified that one
25	Gannon discussed suspending all of the in-	MA was not suspended and was not
26	dividuals interviewed as part of the investi-	discussed suspending because there "was
27	gation pending the results of the investiga-	no suspicious conduct linked to him" even
28	tion.	at the beginning of the investigation.

1	Evidence:	Evidence:
2	Burger Depo., 116:12-117:12.	Gannon Depo., 70:8-71:19, 81:7-11;
3		Gannon Decl., ¶ 6, 10.
4		
5	52. Burger then interviewed the follow-	52. Disputed. Gannon testified that one
6	ing individuals: (1) the Assistant General	MA was not suspended and was not
7	Manager; (2) Plaintiff; (3) another MA;	discussed suspending because there "was
8	(4) a relatively newly hired MA; and	no suspicious conduct linked to him" even
9	(5) Simonson.	at the beginning of the investigation.
10	Evidence:	Evidence:
11	Hemedinger Decl., ¶ 5.	Gannon Depo., 70:8-71:19, 81:7-11;
12		Gannon Decl., ¶ 6, 10.
13		
14	53. Burger had never heard of or spoken	53. Undisputed.
15	to Plaintiff prior to this investigation meet-	Evidence:
16	ing.	
17	Evidence:	
18	Burger Depo., 35:22-24.	
19		
20	54. On January 30, 2015, Plaintiff met	54. Undisputed.
21	with Burger and Leah Ball of Human	Evidence:
22	Resources regarding West LA's sales prac-	
23	tices.	
24	Evidence:	
25	Plaintiff Depo., Volume I, 161:11-22,	
26	164:10-22; Plaintiff Depo., Volume II,	
27	305:21-24; , [sic] Burger Depo., 96:18-25.	
28		

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-

11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter-57. Undisputed. views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression.

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ing investigation.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that she was being suspended.

Evidence:

Plaintiff Depo, Volume I, 174:24-175:3, 11-12; Plaintiff Depo., Volume II, 306:3-7; Gannon Decl., ¶ 4.

58. Undisputed. However, she was suspended despite her having been found to not have committed any terminable offense.

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

59. All of the MAs interviewed as part of the investigation (with the exception of the relatively new MA) were suspended pend-

59. Undisputed. One MA was not suspended.

Evidence:

Evidence:

Gannon Depo., 70:8-71:15, 81:7-11: Gannon Decl., ¶ 6, 10.

Burger Depo., ¶ [sic] 110:17-23; Gannon

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Decl., ¶ 6.

60. Gannon also advised Plaintiff to re-60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. **Evidence:** Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5. 61. According to Plaintiff, Equinox told 61. Undisputed. **Evidence:** her that she would not have access to her email or payroll account and escorted her out of the building in front of Equinox's clientele, staff and all of her peers. **Evidence:** Plaintiff Depo., Volume II, 174:24-175:21; Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who any documentation corroborating this have been suspended pending investigation policy. or who are on leave of absence. **Evidence: Evidence:** Defendant's Amended Compendium of Evidence. Gannon Decl., ¶ 7. 63. Prior to Burger's interview of Plain-63. Undisputed as to Gannon preparing tiff, Gannon had the Payroll Department the final paycheck; however, this paycheck

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prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

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Gannon Decl., ¶ 8.

was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

64. Undisputed.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 182:5-183:8; Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17,

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; 2 Holmes Depo., 96:12-98:17; Hemedinger 3 Depo., 51:7-52:23; Gannon Decl., ¶ 10.

76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was

promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour on Decl., decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at

67. Equinox considered the reassignment a lateral move.

|| Evidence:

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

was a high performing club and the memberships for the Marina Del Rey club were 2 3 less expensive than the memberships for the West LA club. 4

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:2370. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

52:23, 81:2-23.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed.

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶13;
Hemedinger Decl., ¶7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she

had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to promoted Membership Executive. which it stated on her "Promotion Memo."

Evidence:

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

73. Gannon made the decision to reas- 73. Undisputed.

sign Plaintiff to the Marina Del Rey club. **Evidence:**

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Rosen Depo., 45:7-25. 57:8-12; Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m.

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¹ **Evidence:**

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Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina DelRey club, Plaintiff submitted her resignation, via email, on the morning of February2, 2015 effective immediately.

||Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

76. Plaintiff's last day of employment was February 2, 2015.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 186:11-14.

76. Undisputed. **Evidence:**

1 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. 2 **Evidence: Evidence:** 3 4 Plaintiff Depo., Volume I, 50:13-15, 5 186:15-17; Hemedinger Depo., 56:22-25. 6 7 78. As of February 1, 2015, the only re-78. Undisputed. 8 maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 342:3-11. 11 12 13 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was club had an entirely new sales team and 14 able to stay at the West LA location, sales management. 15 despite Gannon stating he wanted to **Evidence:** rebuild the team by getting rid of all of the 16 Plaintiff Depo., Volume II, 342:25-343:5. Membership Executives at West LA. 17 18 **Evidence:** 19 Rosen Depo., 76:5-14; Hemedinger Depo., Holmes 20 51:23-52:23; Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-21 11; Gannon Decl., ¶ 6, 10. 22 23 80. Plaintiff testified that she was un-24 80. Undisputed. **Evidence:** 25 aware of any other MA at the West LA 26 club complaining about the unauthorized 27 use of credit cards or telling someone that they were being signed up for a one-month 28

membership but signing them up for a year

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3 **Evidence:**

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 3: Plaintiff's first cause of action for violations of California Labor Code § 1102.5, et seq. also survives as a matter of law because Plaintiff can establish a prima facie claim for retaliation because there was an "adverse employment action." (UF Nos. 1-80.)

Alleged Undisputed Facts and Supporting Evidence

Plaintiff's Responses and Supporting Evidence

1. Undisputed.

1. Plaintiff was hired as a Membership Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Evidence: Plaintiff Depo., Volume I, 189:22-190:12, Exh. 13 (Memo).

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

1 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive 2 ferred to as Membership Executives. position is considered a promotion from an 3 However, their job duties were the same. MA position. Kasbarian was specifically her position as a Membership **Evidence:** 4 told 5 Declaration Brian Hemedinger Executive was a promotion from an MA, of 6 ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 7 higher compensation plan. Kasbaian's 8 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 9 well 10 hour. as as an increase in commissions and bonuses. 11 12 **Evidence:** 13 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 14 15 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18. 16 17 18 4. During Plaintiff's employment at 4. Undisputed. Equinox Santa Monica and West LA 19 **Evidence:** clubs, Jack Gannon ("Gannon") was the 20 Vice President of the West Coast. 21 22 **Evidence:** 23 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 24 25 26 5. From about October 2011 through 5. Undisputed. 27 about June 2015, Brian Hemedinger **Evidence:** ("Hemedinger") was the Regional Director 28 -43-

1 of Operations ("Regional Director") of the 2 Santa Monica and West LA clubs. 3 **Evidence:** 4 Plaintiff Depo., Volume I, 270:8,-14, 5 75:24-76:4; Deposition of Brian Hemedinger ("Hemedinger Depo.") 15:3-6 7 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 8 9 6. General Manager Kira Simonson 6. Undisputed. 10 ("Simonson) supervised Plaintiff at the **Evidence:** 11 West LA club from about January 2014 to 12 about January 2015. 13 **Evidence:** Plaintiff Depo., Volume I, 52:11-19. 14 15 7. Plaintiff's personnel file includes an 7. Undsiputed. 16 Employee Handbook Receipt Acknowl-**Evidence:** 17 18 edgment Form with Plaintiff's signature 19 dated October 15, 2010. 20 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 21 Exh. 8 (Receipt Acknowledgement [sic] 22 Form); Declaration of Emerson Figueroa 23 24 ("Figueroa Decl."), ¶ 5, Exh. B. 25 8. In particular, the Employee Hand-26 8. Undisputed, as to what the actual 27 book stated: document states. However, disputed as to I acknowledge that the re-28 whether Kasbarian actually believed her ceipt of the Employee Hand--44book in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

9. Undisputed.

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in-

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

ceiving.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employ10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her

ment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company's Chief Executive Officer. Given the at-will nature, the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also in11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plain-

tiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company." 12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

-46-

Evidence: Figueroa E

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Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,
Exh. 8 Receipt of Employee Handbook;
Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strict- 15. Undisputed.

cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

-47-

ly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

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Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined
in the Employee Handbook permits an employee to report retaliation to his or her
manager, Human Resources, or through
Equinox's Ethics Hotline.

Evidence:

²⁸ || Plaintiff Depo., Volume I, 43:18-45:15,

Evidence:

16. Undisputed.

Evidence:

Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she Kasbarian was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon 19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid and bonuses. commissions After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

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Officer)

2 3 4 20. Plaintiff testified that she complained 5 about what she viewed as a "change" in 6 the compensation plan to the following 7 employees: managerial Hemedinger, 8 Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), 9 Matt Gonzalez ("Gonzalez") (Director of 10 11 Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen 12 ("Rosen") (Chief 13 Operating ("COO"). 14 **Evidence:** 15 16 Plaintiff Depo., Volume I, 199:7-22;

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Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.") 29:18-30:4, 30:22-31:12, 31:20-33:4. 61:12-64:17, 65:8-69:12, Exhs. 206-207; Holmes Depo,. 71:23-73:22, 77:18-82:10, 84:19-86:8, Ex. 203.

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Undisputed Kasbarian's to as complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5. 207:4-20,209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8. 9: Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; 21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶ 8, 9;

Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she com22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

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plained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23. 24. According to Plaintiff, her other 24. Undisputed. complaints involved "things **Evidence:** against Equinox policies that were happening as well." **Evidence:** Plaintiff Depo., Volume II, 334:16-336:23. 25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, believed this local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:** Plaintiff Depo., Volume II, 335:4-336:23. **Evidence:** 53:3. 26. Plaintiff also testified that she com-26. Undisputed. plained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA. **Evidence:** Plaintiff Depo., Volume I, 76:17-79:19; -55-

Gannon Depo., 51:10-15, 52:23-53:3.

25. Disputed. Plaintiff testified that she conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

28. Undisputed.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

25 **Evidence:**

Rosen Depo., 37:20-38:18; Declaration of

Tracy Cuva ("Cuva Decl."), ¶ 2.

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1	29. Member Services is Equinox's bill-	29. Undisputed.	
2	ing department (centrally based in New	Evidence:	
3	York) which handles membership con-		
4	tracts and membership sales, including		
5	auditing of membership sales.		
6	Evidence:		
7	Cuva Decl., ¶ 1.		
8			
9	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.	
10	Director of Equinox's Member Services	Evidence:	
11	Department, gave her the information re-		
12	ceived from the member, and asked		
13	Member Services to investigate this sale.		
14	Evidence:		
15	Rosen Depo., 37:20-38:21; Cuva Decl.,		
16	¶ 2.		
17			
18	31. Member Services' investigation,	31. Undisputed.	
19	which was conducted by Cuva, confirmed	Evidence:	
20	that this was an unauthorized sale		
21	processed by a MA at the West LA Club		
22	(Plaintiff was not implicated in this		
23	transaction).		
24	Evidence:		
25	Cuva Decl., ¶ 2.		
26			
27	32. This MA was relocating to New	32. Undisputed. However, this MA was	
28	York but, based on the investigation	terminated.	
	-57-		

results, she was not hired to work forEvenEquinox in New York.Ka

Evidence:

Rosen Depo., 39:8-13.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation. 34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:**

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Special Projects), to review sales transactions at the West LA club. **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transac-**Evidence:** tions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings. **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification Direct Bill; to and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Disputed. Defendant fails to produce 38. Once these were prepared, Cuva emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, -59-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business." 39. Undisputed as to that statement being written in the email.

Evidence:

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

- i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.
- i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.
- i The West LA Breakdown spreadsheet shows question-

40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

able sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit, memberships new which were previously finance cancelled and had balances on account that were waived.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

|| Evidence:

1	Cuva Decl., ¶ 7, Exh.N.	
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3	41. Neither Cuva nor Stanfa were aware	41. Undisputed. However, Kasbarian
4	Plaintiff had made any complaints about	was found to have not committed any of
5	changes to her compensation plan or about	the inappropriate and fraudulent conduct or
6	the alleged activities of other MAs.	"fake" sales that were being investigated.
7	Evidence:	Evidence:
8	Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.	41. Holmes Depo., 88:4-10, 106:11-19;
9		Hemedinger Depo., 51:23-52:23; Rosen
10		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
11		17, 101:24-102:7; Gannon Depo., 70:8-
12		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
13		11; Gannon Decl., ¶ 6, 10.
14		Evidence:
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16		
17	42. In addition, Burger was asked to in-	42. Undisputed.
18	terview the sales team at the West LA	Evidence:
19	club.	
20	Evidence:	
21	Deposition of Jim Burger ("Burger	
22	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
23		
24	43. When Burger came to Los Angeles	43. Undisputed.
25	to conduct his interviews in late January	Evidence:
26	2015, the West LA club's sales team con-	
27	sisted of three MAs, Plaintiff and two	
28	other MAs who were supervised by the	

1 Simonson [sic] and an Assistant General 2 Manager. **Evidence:** 3 Hemedinger Decl., ¶ 4. 4 5 6 44. A MA was fired on or about January 44. Undisputed. 7 20, 2015 for improper sales activities. **Evidence:** 8 **Evidence:** Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 9 10 11 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets the spreadsheets corroborating those sales. 12 summarizing their findings of questionable 13 **Evidence:** sales transactions at the West LA club. 14 Defendant's Amended Compendium of **Evidence:** Exhibits. 15 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 16 17 46. Burger then met with Cuva and 18 46. Undisputed. Stanfa and they discussed their findings re-19 **Evidence:** garding the questionable sales at the West 20 21 LA club. 22 **Evidence:** Burger Depo., 73:13-74:15; Cuva Decl. 23 ¶ 8; Stanfa Decl., ¶ 9. 24 25 47. Burger had a subsequent meeting 26 47. Disputed. Defendant fails to produce with Stanfa to review the spreadsheets 27 the spreadsheets corroborating those sales. Member Services had prepared. 28 **Evidence:** -63-

Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.

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Defendant's Amended Compendium of Exhibits.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc. **Evidence:**

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at the West LA Club.

25 **Evidence:**

Burger Depo., 76:19-77:1; Stanfa Decl., ¶ 9. 49. Undisputed.

Evidence:

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1 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-2 **Evidence:** 3 ees regarding sales activities of the West LA MAs. 4 5

Evidence:

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Burger Depo., 76:6-12; Gannon Decl., ¶ 3;

Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson.

Evidence:

Hemedinger Decl., ¶ 5.

51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

53. Burger had never heard of or spoken to Plaintiff prior to this investigation meet53. Undisputed.

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1	ing.		
2	Evidence:		
3	Burger Depo., 35:22-24.		
4			
5	54. On January 30, 2015, Plaintiff met	54. Undisputed.	
6	with Burger and Leah Ball of Human	Evidence:	
7	Resources regarding West LA's sales prac-		
8	tices.		
9	Evidence:		
10	Plaintiff Depo., Volume I, 161:11-22,		
11	164:10-22; Plaintiff Depo., Volume II,		
12	305:21-24; , [sic] Burger Depo., 96:18-25.		
13			
14	55. Plaintiff answered questions about	55. Undisputed. Additionally, at the	
15	her sales activities, as well as the activities	beginning of Kasbarian's interview, she	
16	of other MAs.	notifies Senior Director of Loss	
17	Evidence:	Prevention, Jim Burger, about the	
18	Plaintiff Depo., Volume I, 161:11-22,	fraudulent activity and unauthorized	
19	164:10-22; Burger Depo., 53:13-54:9.	membership sales that she observed and	
20		complained about to management for	
21		months	
22		Evidence:	
23		Exh. 17; Kasbarian Depo., Vol. I, 158:4-	
24		18, 161:15-162:1, 166:9-167:2; Kasbarian	
25		Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,	
26		78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,	
27		183:21-184:12.	
28			
	-66- REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS		

1 56. While Burger did not find Plaintiff 56. Undisputed as to Burger concluding credible, he felt, at that time, that there was 2 there was insufficient information to 3 warrant any terminable offense committed insufficient information to warrant Plainby Burger. Kasbarian was found to have tiff's termination. 4 5 **Evidence:** not committed any of the inappropriate and fraudulent conduct or "fake" sales that 6 Burger Depo, 122:14-17. 7 were being investigated. 8 **Evidence:** 9 Holmes 106:11-19; Depo., 88:4-10, Hemedinger Depo., 51:23-52:23; Rosen 10 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-11 17, 101:24-102:7; Gannon Depo., 70:8-12 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-13 11; Gannon Decl., ¶ 6, 10. 14 15 16 57. After Burger completed his inter-17 57. Undisputed. views, Burger, Gannon and Hemedinger 18 **Evidence:** met briefly to discuss Burger's impression. 19 **Evidence:** 20 Burger Depo., 117:16-18, 24-118:6. 21 22 23 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was she was being suspended. suspended despite her having been found 24 to not have committed any terminable 25 **Evidence:** Plaintiff Depo, Volume I, 174:24-175:3, offense. 26 11-12; Plaintiff Depo., Volume II, 306:3-7; 27 **Evidence:** 28 Holmes Depo., 88:4-10, 106:11-19;

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1 Gannon Decl., ¶ 4. Hemedinger Depo., 51:23-52:23; Rosen 2 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-3 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-4 5 11; Gannon Decl., ¶ 6, 10. 6 7 59. All of the MAs interviewed as part of 59. Undisputed. One MA was not 8 the investigation (with the exception of the suspended. relatively new MA) were suspended pend-9 **Evidence:** ing investigation. 10 Gannon Depo., 70:8-71:15, 81:7-11; 11 **Evidence:** Gannon Decl., ¶ 6, 10. Burger Depo., ¶ [sic] 110:17-23; Gannon 12 Decl., ¶ 6. 13 14 15 60. Gannon also advised Plaintiff to re-60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** 16 the next day for another meeting. 17 18 **Evidence:** 19 Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5. 20 21 61. Undisputed. 61. According to Plaintiff, Equinox told 22 23 her that she would not have access to her **Evidence:** email or payroll account and escorted her 24 out of the building in front of Equinox's 25 clientele, staff and all of her peers. 26 27 **Evidence:** 28 Plaintiff Depo., Volume II, 174:24-175:21; -68-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

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Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

²⁸ || Plaintiff Depo., Volume I, 182:5-183:8;

64. Undisputed.

Evidence:

-69-

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Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location,

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tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

28 **Evidence:**

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1	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
2	¶ 11.	paid at the West Los Angeles branch at
3		\$19.23 per hour. Barry Holmes, Vice
4		President of Sales, admits that urban clubs,
5		such as the Santa Monica location, tend to
6		generate more revenue than suburban
7		clubs, like the Marina Del Rey location,
8		and the West LA location is a higher tier
9		club than urban clubs. Brian Hemedinger
10		admits in deposition that they thought it
11		would be "best for Tamar, if she had the
12		opportunity to be a membership advisor at
13		a different location," while acknowledging
14		that she would be going to a lower tier
15		location than when she first started with
16		the company. Moreover, when Kasbarian
17		went to West LA she was promoted from
18		MA to Membership Executive, which it
19		stated on her "Promotion Memo."
20		Evidence:
21		Exh. 10, 14; Kasbarian Depo., Vol. I,
22		50:24-51:1, 89:9-90:19, 279:14-280:12,
23		182:12-184:19; Kasbarian Depo., Vol. II,
24		354:1-18, 458:24-459:17; Gannon Decl., 9,
25		10; Holmes Depo., 28:22-29:2, 50:18-25;
26		Gannon Depo., 32:15-17, 88:25-89:5;
27		Hemedinger Depo., 50:14-20, 51:23-
28		

52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed. **Evidence:**

Evidence:

Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with

the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

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opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed. **Evidence:**

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2;

Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the

1 reassignment to the Marina Del Rey club. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 171:10-172:7; Plaintiff Depo., Volume II, 306:17-310:19, 4 5 363:24-364:3; Gannon Decl., ¶ 13; 6 Hemedinger Decl., ¶ 7. 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was MA promoted from Membership to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5;

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1 2		Hemedinger Depo., 50:14-20, 51:23- 52:23, 81:2-23.
3		
4	73. Gannon made the decision to reas-	73. Undisputed.
5	sign Plaintiff to the Marina Del Rey club.	Evidence:
6	Evidence:	
7	Rosen Depo., 45:7-25. 57:8-12;	
8	Hemedinger Depo., 53:14-18.	
9		
10	74. Plaintiff was told to report to the	74. Undisputed.
11	Marina Del Rey club on February 2, 2015	Evidence:
12	at 9:00 a.m.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 186:5-14;	
15	Plaintiff Depo., Volume II, 311:4-8;	
16	Hemedinger Depo., 54:17-55:18, 55:25-	
17	56:25, 57:6-57:11.	
18		
19	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
20	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
21	tion, via email, on the morning of February	conditions at Equinox. On February 2,
22	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
23	Evidence:	start at the Marina del Rey location, she
24	Plaintiff Depo., Volume I, 186:5-14, Exh.	feels she is no longer welcome at Equinox
25	26; Plaintiff Depo., Volume II, 311:4-8;	and feels pushed out since she was forced
26	Hemedinger Depo., 54:17-55:18, 55:25-	to take a demotion, a significant pay cut
27	56:25, 57:6-57:11.	and restart her business and clientele base,
28		along with the overwhelming stress of the

1		interrogation and suspension and fear of
2		being terminated that she is forced to
3		resign.
4		Evidence:
5		Exh. 16; Kasbarian Depo., Vol. I, 186:5-
6		14; Kasbarian Decl., ¶¶ 12-14.
7		
8	76. Plaintiff's last day of employment	76. Undisputed.
9	was February 2, 2015.	Evidence:
10	Evidence:	
11	Plaintiff Depo., Volume I, 186:11-14.	
12		
13	77. Plaintiff never reported to work at	77. Undisputed.
14	the Marina Del Rey club.	Evidence:
15	Evidence:	
16	Plaintiff Depo., Volume I, 50:13-15,	
17	186:15-17; Hemedinger Depo., 56:22-25.	
18		
19	78. As of February 1, 2015, the only re-	78. Undisputed.
20	maining MA at the West LA club was the	Evidence:
21	recently hired MA.	Gannon Decl., ¶ 6, 10.
22	Evidence:	
23	Plaintiff Depo., Volume II, 342:3-11.	
24		
25	79. As of April/May 2015, the West LA	79. Undisputed. However, one MA was
26	club had an entirely new sales team and	able to stay at the West LA location,
27	sales management.	despite Gannon stating he wanted to
28	Evidence:	rebuild the team by getting rid of all of the
	_7	8-

1	Plaintiff Depo., Volume II, 342:25-343:5.	Membership Executives at West LA.	
2		Evidence:	
3		Rosen Depo., 76:5-14; Hemedinger Depo.,	
4		51:23-52:23; Holmes Depo., 101:24-	
5		102:7; Gannon Depo., 70:8-71:15, 81:7-	
6		11; Gannon Decl., ¶ 6, 10.	
7			
8	80. Plaintiff testified that she was un-	80. Undisputed.	
9	aware of any other MA at the West LA	Evidence:	
10	club complaining about the unauthorized		
11	use of credit cards or telling someone that		
12	they were being signed up for a one-month		
13	membership but signing them up for a year		
14	instead.		
15	Evidence:		
16	Plaintiff Depo., Volume II, 343:6-22.		
17			
18	ISSUE NO. 4: Plaintiff's first cause of action for violations of California Labor Code		
19	§ 1102.5, et seq. survives as a matter of law because Plaintiff can establish a prima facie		
20	claim for retaliation because Plaintiff can show a causal connection between a "protected		
21	activity" and an "adverse employment action	n."	
22	Alleged Undisputed Facts and	Plaintiff's Responses and	
23	Supporting Evidence	Supporting Evidence	
24	1. Plaintiff was hired as a Membership	1. Undisputed.	
25	Advisor ("MA") at Equinox's Santa	Evidence:	
26	Monica club on or about October 15, 2010.		
27	Evidence:		
28	Plaintiff Depo., Volume I, 36:23-38:10,		
	-7	9-	
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS		

Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

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Plaintiff Depo., Volume I, 189:22-190:12, Exh. 13 (Memo). 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

3. At the West LA club, MAs were referred to as Membership Executives.
However, their job duties were the same.
Evidence:

Declaration of Brian Hemedinger ("Hemedinger Decl."), ¶ 3.

3. Disputed. A Membership Executive position is considered a promotion from an MA position. Kasbarian was specifically told her position as Membership a Executive was a promotion from an MA, and she received a memo on it, as well as a higher compensation plan. Kasbaian's hourly rate also increased with her position as a Membership Executive, to \$19.23 per well hour. increase as as an in commissions and bonuses.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:990:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 81 of 709 Page ID #:1691 1 Depo., 20:4-18; Holmes Depo., 39:13-18. 2 3 4. During Plaintiff's employment at 4. Undisputed. Equinox Santa Monica and West LA **Evidence:** 4 5 clubs, Jack Gannon ("Gannon") was the 6 Vice President of the West Coast. 7 **Evidence:** 8 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 9 10 11 5. From about October 2011 through 5. Undisputed. about June 2015, Brian Hemedinger **Evidence:** 12 ("Hemedinger") was the Regional Director 13 14 of Operations ("Regional Director") of the Santa Monica and West LA clubs. 15 16 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 17 Deposition 18 75:24-76:4; of Brian Hemedinger ("Hemedinger Depo.") 15:3-19 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 20 21 6. General Manager Kira Simonson 22 6. Undisputed. ("Simonson) supervised Plaintiff at the 23 **Evidence:** 24 West LA club from about January 2014 to about January 2015. 25 **Evidence:** 26 27 Plaintiff Depo., Volume I, 52:11-19. 28 -81-

1 7. Plaintiff's personnel file includes an 7. Undsiputed. 2 Employee Handbook Receipt Acknowl-**Evidence:** 3 edgment Form with Plaintiff's signature dated October 15, 2010. 4 5 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 6 7 Exh. 8 (Receipt Acknowledgement [sic] 8 Form); Declaration of Emerson Figueroa ("Figueroa Decl."), ¶ 5, Exh. B. 9 10 8. In particular, the Employee Hand-11 12 book stated: I acknowledge that the re-13 ceipt of the Employee Handbook in no way creates a con-14 tract between Equinox and me. Moreover, I understand and 15 agree that all matters discussed in the Employee Handbook are 16 subject to change or modification from time to time except 17 the At-Will Employment Policy specified therein. The At-Will 18 cause. Employment Policy represents the final and complete agree-19 ment concerning the duration of my employment. I acknowl-20 edge that any change in the At-Will Employment Policy is ef-fective only if set forth in a

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

24 **Evidence:**

Plaintiff Depo., Volume I, 43:18-45:15,

written document signed by the

CEO of Equinox and myself.

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

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1 ceipt Acknowledgement [sic] Form. 2 3 9. Plaintiff's personnel file also in-9. Undisputed. cludes an Offer Letter, dated October 15, 4 **Evidence:** 5 2010, which Plaintiff acknowledged re-6 ceiving. 7 **Evidence:** 8 Plaintiff Depo., Volume I, 36:23-38:11, 9 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter). 10 11 10. In particular, the Offer Letter stated: 12 10. Undisputed, as to what the actual We are excited at the pros-13 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 14 our relationship is "employ-That means you ment-at-will." 15 employment was "at-will." Kasbarian are free, at any time, for any reason, to end your employment believes she would not be demoted, have 16 with the Company and that the Company may do the same. 17 her pay cut, her employment suspended, Our agreement regarding the at-will nature of your employment or, reassigned, etc. unless it was for good 18 may not be changed, except in a 19 writing signed by the Compacause. ny's Chief Executive Officer. Given the at-will nature, the 20 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 21 tinue its compensation policies, employee benefit plans or other 22 aspects of your employment. 23 24 **Evidence:** 25 Plaintiff Depo., Volume I, 36:23-38:11, 26 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 27 Exh. C (Offer Letter). 28

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11. Plaintiff's personnel file also in- 11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.
Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

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(Receipt Acknowledgement [sic] Form).

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Declaration Figueroa of Emerson ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an inves14. Undisputed.

Evidence:

15. Undisputed.

Evidence:

tigation." **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl., Exh. A, Employee Handbook. 16. The complaint procedure as outlined 16. Undisputed. in the Employee Handbook permits an em-**Evidence:** ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline. **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4. 17. In or about June 2014, Hemedinger

informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her ("Holmes Depo.") 69:4-71:12, 73:23 75:10, Exhs. 201-202; Hemedinger Depo.,
 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen
 Depo., 33:5-15.

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compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about activities the fraudulent by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian of immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11. compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses es together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

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20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203. complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14,
207:15-22, 220:5-20; Plaintiff Depo., Vol-

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

ume II, 349:5-12.

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of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

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in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence: Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

|| Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was 23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and

1	violated as a result of this alleged activity.	admitted in testimony that he believes that
2	Evidence:	the type of conduct Kasbarian complained
3	Plaintiff Depo., Volume II, 335:4-336:23.	of was illegal and is the type of conduct
4		that needs to be investigated.
5		Evidence:
6		Kasbarian Depo., Volume II, 334:16-
7		336:23; Gannon Depo., 51:10-15, 52:23-
8		53:3.
9		
10	26. Plaintiff also testified that she com-	26. Undisputed.
11	plained to Hemedinger and Simonson	Evidence:
12	about the sales activities of another MA.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 76:17-79:19;	
15	93:10-94:10, 102:10-107:24; 108:1-113:5;	
16	Hemedinger Depo., 45:8-47:19.	
17		
18	27. Specifically, Plaintiff complained	27. Undisputed. However, Kasbarian
19	that this MA was giving away "free	testified that she complained about
20	months" to potential members, allowing	multiple MAs at West LA, including
21	"freezes" for members, and offering "three	Lauren Beck and Devin Mcvelogue about
22	month" deals.	multiple fraudulent and unlawful activities,
23	Evidence:	including charging members credit cards
24	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
25	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
26	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
27		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
28		102:13-103:25, 112:5-113:2; Kasbarian

Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. Undisputed.

Evidence:

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

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Rosen Depo., 37:20-38:18; Declaration of

Tracy Cuva ("Cuva Decl."), ¶ 2.

29. Member Services is Equinox's bill29. Undisputed.
ing department (centrally based in New Evidence:
York) which handles membership contracts and membership sales, including auditing of membership sales.

Evidence:

Cuva Decl., ¶ 1.

30. Rosen contacted Tracy Cuva, Senior 30. Undisputed.
Director of Equinox's Member Services Evidence:
Department, gave her the information received from the member, and asked
Member Services to investigate this sale.

28 **Evidence:**

1	Rosen Depo., 37:20-38:21; Cuva Decl.,	
2	¶ 2.	
3		
4	31. Member Services' investigation,	31. Undisputed.
5	which was conducted by Cuva, confirmed	Evidence:
6	that this was an unauthorized sale	
7	processed by a MA at the West LA Club	
8	(Plaintiff was not implicated in this	
9	transaction).	
10	Evidence:	
11	Cuva Decl., ¶ 2.	
12		
13	32. This MA was relocating to New	32. Undisputed. However, this MA was
14	York but, based on the investigation	terminated.
15	results, she was not hired to work for	Evidence:
16	Equinox in New York.	Kasbarian Depo., Vol. I, 84:7-85:1,
17	Evidence:	184:20-23; Kasbarian Decl., ¶ 10;
18	Rosen Depo., 39:8-13.	Hemedinger Decl., ¶ 4; Gannon Depo.,
19		58:20-59:18, 60:2-21.
20		
21	33. As a result of this member com-	33. Disputed. Senior Director of Loss
22	plaint, Rosen also asked Cuva to have	Prevention, Jim Burger, testified that Jack
23	Member Services conduct an investigation	Gannon contacted him to do an
24	of sales transactions at the West LA club.	investigation at the West LA location and
25	Evidence:	reported to him throughout.
26	Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.	Evidence:
27		Burger Depo., 70:9-21, 78:4-11, 83:18-
28		
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84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him do to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva Kevin instructed Stanfa ("Stanfa") (Manager of Compliance and Special Projects), to review sales transactions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various anomalies associated with sales transac-**Evidence:** tions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

35. Undisputed.

Evidence:

36. Undisputed.

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1	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
2	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
3	lowing sales activities: (1) 2014 Freezes;	Evidence:
4	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
5	(3) West LA Sales Breakdown.	Exhibits.
6	Evidence:	
7	Stanfa Decl., ¶ 4.	
8		
9	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
10	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
11	and Gannon and summarized the results of	Evidence:
12	the Member Services investigation.	Defendant's Amended Compendium of
13	Evidence:	Exhibits.
14	Rosen Depo., 47:25-48:21; Holmes Depo.,	
15	86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,	
16	Exh.N; Stanfa Decl. ¶¶ 4-5.	
17		
18	39. In her email, Cuva indicated that	39. Undisputed as to that statement being
19	these spreadsheets "all reflect patterns un-	written in the email.
20	healthy for the business."	Evidence:
21	Evidence:	
22	Cuva Decl., ¶ 7, Exh.N.	
23		
24	40. Cuva noted as follows:	40. Disputed. Kasbarian was found to
25	i The 2041 Freezes spread-	have not committed any of the
26	sheet shows that West LA is	inappropriate and fraudulent conduct or
27	an outlier in members who	"fake" sales that were being investigated.
28	request a freeze in the first 60	Evidence:
		7_

days of membership who also go on to cancel in the same year.

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 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown i spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transactions. 3-day cancellations with no or just one member visit, new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1710	Filed 10/17/16 Page 100 of 709 Page ID)
1		Evidence:
2		
3		
4	42. In addition, Burger was asked to in-	42. Undisputed.
5	terview the sales team at the West LA	Evidence:
6	club.	
7	Evidence:	
8	Deposition of Jim Burger ("Burger	
9	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
10		
11	43. When Burger came to Los Angeles	43. Undisputed.
12	to conduct his interviews in late January	Evidence:
13	2015, the West LA club's sales team con-	
14	sisted of three MAs, Plaintiff and two	
15	other MAs who were supervised by the	
16	Simonson [sic] and an Assistant General	
17	Manager.	
18	Evidence:	
19	Hemedinger Decl., ¶ 4.	
20		
21	44. A MA was fired on or about January	44. Undisputed.
22	20, 2015 for improper sales activities.	Evidence:
23	Evidence:	
24	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
25		
26	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
27	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
28	summarizing their findings of questionable	Evidence:
	-100-	

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1712	
1	sales transactions at the West LA club.	Defendant's Amended Compendium of
2	Evidence:	Exhibits.
3	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
4		
5	46. Burger then met with Cuva and	46. Undisputed.
6	Stanfa and they discussed their findings re-	Evidence:
7	garding the questionable sales at the West	
8	LA club.	
9	Evidence:	
10	Burger Depo., 73:13-74:15; Cuva Decl.	
11	¶ 8; Stanfa Decl., ¶ 9.	
12		
13	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce
14	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.
15	Member Services had prepared.	Evidence:
16	Evidence:	Defendant's Amended Compendium of
17	Burger Depo., 74:16-75:3, 8-22; Stanfa	Exhibits.
18	Decl., ¶ 9.	
19		
20	48. These spreadsheets showed anoma-	48. Disputed. Defendant fails to produce
20 21	48. These spreadsheets showed anoma- lies in various sales transactions, including	48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.
21	lies in various sales transactions, including	the spreadsheets corroborating those sales.
21 22	lies in various sales transactions, including whether or not a contract was signed,	the spreadsheets corroborating those sales. However, However, Kasbarian was found
21 22 23	lies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present	the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the
21 22 23 24	lies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card	the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or
21 22 23 24 25	lies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if an-	the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.
 21 22 23 24 25 26 	lies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if an- other individual's credit card number was	the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated. Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 102 of 709 Page ID #:1712 1 not a member had any visits to a club, etc. 19; Hemedinger Depo., 51:23-52:23; 2 **Evidence:** Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; 3 98:6-17, 101:24-102:7; Gannon Depo., Stanfa Decl., ¶¶ 4-5. 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 4 5 81:7-11; Gannon Decl., ¶ 6, 10. 6 7 8 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding 9 **Evidence:** the anomalies in various sales activities at 10 11 the West LA Club. **Evidence:** 12 13 Burger Depo., 76:19-77:1; Stanfa Decl., ¶9. 14 15 50. In late January 2015, Burger came to 50. Undisputed. 16 Los Angeles to interview various employ-**Evidence:** 17 ees regarding sales activities of the West 18 19 LA MAs. **Evidence:** 20 21 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5. 22 23 24 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one Gannon discussed suspending all of the in-MA was not suspended and was not 25 dividuals interviewed as part of the investi-26 discussed suspending because there "was 27 gation pending the results of the investigano suspicious conduct linked to him" even at the beginning of the investigation. 28 tion.

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1	Evidence:	Evidence:
2	Burger Depo., 116:12-117:12.	Gannon Depo., 70:8-71:19, 81:7-11;
3		Gannon Decl., ¶ 6, 10.
4		
5	52. Burger then interviewed the follow-	52. Disputed. Gannon testified that one
6	ing individuals: (1) the Assistant General	MA was not suspended and was not
7	Manager; (2) Plaintiff; (3) another MA;	discussed suspending because there "was
8	(4) a relatively newly hired MA; and	no suspicious conduct linked to him" even
9	(5) Simonson.	at the beginning of the investigation.
0	Evidence:	Evidence:
1	Hemedinger Decl., ¶ 5.	Gannon Depo., 70:8-71:19, 81:7-11;
2		Gannon Decl., ¶ 6, 10.
3		
4	53. Burger had never heard of or spoken	53. Undisputed.
5	to Plaintiff prior to this investigation meet-	Evidence:
6	ing.	
7	Evidence:	
8	Burger Depo., 35:22-24.	
9		
0	54. On January 30, 2015, Plaintiff met	54. Undisputed.
1	with Burger and Leah Ball of Human	Evidence:
2	Resources regarding West LA's sales prac-	
3	tices.	
4	Evidence:	
5	Plaintiff Depo., Volume I, 161:11-22,	
6	164:10-22; Plaintiff Depo., Volume II,	
27	305:21-24; , [sic] Burger Depo., 96:18-25.	
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55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention, Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 105 of 709 Page ID #:1715 1 11; Gannon Decl., ¶ 6, 10. 2 3 57. After Burger completed his inter-4 57. Undisputed. 5 views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression. 6 7 **Evidence:** 8 Burger Depo., 117:16-18, 24-118:6. 9 10 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was 11 she was being suspended. suspended despite her having been found to not have committed any terminable **Evidence:** 12 Plaintiff Depo, Volume I, 174:24-175:3, 13 offense. 14 11-12; Plaintiff Depo., Volume II, 306:3-7; **Evidence:** Gannon Decl., ¶ 4. 15 Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen 16 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17 18 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-19 11; Gannon Decl., ¶ 6, 10. 20 21 59. All of the MAs interviewed as part of 59. Undisputed. One MA 22 was not the investigation (with the exception of the 23 suspended. 24 relatively new MA) were suspended pend-**Evidence:** ing investigation. 25 Gannon Depo., 70:8-71:15, 81:7-11: **Evidence:** Gannon Decl., ¶ 6, 10. Burger Depo., ¶ [sic] 110:17-23; Gannon

Decl., ¶ 6.

60. Gannon also advised Plaintiff to re-60. Undisputed.port back to the West LA club at 2:00 p.m.Evidence:

the next day for another meeting.

Evidence:

Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5.

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61. According to Plaintiff, Equinox told 61. Undisputed.

her that she would not have access to her **Evidence:** email or payroll account and escorted her out of the building in front of Equinox's clientele, staff and all of her peers.

Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

⁵ Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department 62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck

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prepare a final paycheck for Plaintiff sothat she could be paid in accordance withinCalifornia law in the event the decisionwas made to terminate her employment.

|| Evidence:

Gannon Decl., ¶ 8.

was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

64. Undisputed.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 182:5-183:8;
Plaintiff Depo., Volume II, 306:12:16
[sic], 382:12-17, 390:4-11, Exh. 38;
Hemedinger Depo,. 54:17-21, 55:1-8;
Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17,

B Evidence:

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Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. 76:5-14; Hemedinger Depo., 51:23-52:23;
Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11;
Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 109 of 709 Page ID #:1719

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a lateral move.

Evidence:

¶11.

from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour Rosen Depo., 87:25-88:4; Gannon Decl., decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at

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	•	•		

a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

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was a high performing club and the memberships for the Marina Del Rey club were
less expensive than the memberships for
the West LA club.

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-

52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she

had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive. which it stated her on "Promotion Memo."

Evidence:

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

73. Undisputed. 73. Gannon made the decision to reassign Plaintiff to the Marina Del Rey club.

Evidence:

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Rosen Depo., 45:7-25. 57:8-12; Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m.

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Evidence:

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Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina DelRey club, Plaintiff submitted her resignation, via email, on the morning of February2, 2015 effective immediately.

Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

76. Plaintiff's last day of employment was February 2, 2015.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 186:11-14.

Evidence:

76. Undisputed.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 116 of 709 Page ID #:1726 1 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. 2 **Evidence:** 3 **Evidence:** 4 Plaintiff Depo., Volume I, 50:13-15, 5 186:15-17; Hemedinger Depo., 56:22-25. 6 7 78. As of February 1, 2015, the only re-78. Undisputed. 8 maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 342:3-11. 11 12 13 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was club had an entirely new sales team and 14 able to stay at the West LA location, sales management. 15 despite Gannon stating he wanted to **Evidence:** rebuild the team by getting rid of all of the 16 Plaintiff Depo., Volume II, 342:25-343:5. Membership Executives at West LA. 17 18 **Evidence:** 19 Rosen Depo., 76:5-14; Hemedinger Depo., Holmes 20 51:23-52:23; Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-21 11; Gannon Decl., ¶ 6, 10. 22 23 80. Plaintiff testified that she was un-24 80. Undisputed. **Evidence:** 25 aware of any other MA at the West LA 26 club complaining about the unauthorized 27 use of credit cards or telling someone that they were being signed up for a one-month 28

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 117 of 709 Page ID #:1727

membership but signing them up for a year

instead.

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Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 5: Plaintiff's first cause of action for violations of California Labor Code § 1102.5, et seq. also survives as a matter of law because Equinox did not have legitimate, non-retaliatory reasons for reassigning Plaintiff to the Marina Del Rey club. (UF Nos. 1-80.)

Alleged Undisputed Facts and Supporting Evidence

Plaintiff's Responses and Supporting Evidence

1. Plaintiff was hired as a Membership1. Undisputed.Advisor ("MA") at Equinox's Santa Evidence:Monica club on or about October 15, 2010.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Plaintiff Depo., Volume I, 189:22-190:12,Evidence:Exh. 13 (Memo).Exh. 10; 2

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

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1 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive 2 ferred to as Membership Executives. position is considered a promotion from an 3 However, their job duties were the same. MA position. Kasbarian was specifically **Evidence:** 4 told her position as a Membership Declaration 5 Brian Hemedinger Executive was a promotion from an MA, of 6 ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 7 higher compensation plan. Kasbaian's 8 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 9 well 10 hour. as as an increase in commissions and bonuses. 11 12 **Evidence:** 13 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 14 15 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18. 16 17 18 4. During Plaintiff's employment at 4. Undisputed. 19 Equinox Santa Monica and West LA **Evidence:** clubs, Jack Gannon ("Gannon") was the 20 Vice President of the West Coast. 21 22 **Evidence:** 23 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 24 25 26 5. From about October 2011 through 5. Undisputed. 27 about June 2015, Brian Hemedinger **Evidence:** ("Hemedinger") was the Regional Director 28 -118-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 119 of 709 Page ID #·1729 1 of Operations ("Regional Director") of the 2 Santa Monica and West LA clubs. 3 **Evidence:** 4 Plaintiff Depo., Volume I, 270:8,-14, 5 75:24-76:4; Deposition of Brian Hemedinger ("Hemedinger Depo.") 15:3-6 7 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 8 9 6. General Manager Kira Simonson 6. Undisputed. 10 ("Simonson) supervised Plaintiff at the **Evidence:** West LA club from about January 2014 to 12 about January 2015. 13 **Evidence:** Plaintiff Depo., Volume I, 52:11-19. 14 15 7. Plaintiff's personnel file includes an 7. Undsiputed. 16 Employee Handbook Receipt Acknowl-17 **Evidence:** 18 edgment Form with Plaintiff's signature 19 dated October 15, 2010. 20 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 21 Exh. 8 (Receipt Acknowledgement [sic] 22 Form); Declaration of Emerson Figueroa 23 24 ("Figueroa Decl."), ¶ 5, Exh. B. 25 26 8. In particular, the Employee Hand-8. Undisputed, as to what the actual book stated: document states. However, disputed as to 27 I acknowledge that the re-28 whether Kasbarian actually believed her ceipt of the Employee Hand-

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book in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

9. Undisputed.

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in-

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

ceiving.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that

our relationship is "employ-

10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her

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ment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company's Chief Executive Officer. Given the at-will nature, the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

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Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also in11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plain-

tiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company." 12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

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Evidence:

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Figueroa Decl., ¶ 8, Exh. D.

cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,
Exh. 8 Receipt of Employee Handbook;
Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strict- 15. Undisputed.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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ly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Evidence:

16. Undisputed.

Evidence:

Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent activities the by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she Kasbarian was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon 19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent activities the by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following employees: managerial Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen (Chief ("Rosen") Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203. Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Undisputed Kasbarian's to as complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3;

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21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued c to work at Equinox for seven months after F the "changed" compensation plan was instituted in July/August 2014 and continued 2 to work for Equinox until she quit in c February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9;

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Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she com22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

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24. According to Plaintiff, her other 24. Undisputed. complaints involved "things against **Evidence:** Equinox policies that were happening as well." **Evidence:** Plaintiff Depo., Volume II, 334:16-336:23. 25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, believed local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:** Plaintiff Depo., Volume II, 335:4-336:23. **Evidence:** 53:3. 26. Plaintiff also testified that she com-26. Undisputed. plained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA. **Evidence:** Plaintiff Depo., Volume I, 76:17-79:19; -130-

Gannon Depo., 51:10-15, 52:23-53:3.

Evidence:

plained to Equinox.

Plaintiff Depo., Volume II, 334:16-336:23.

25. Disputed. Plaintiff testified that she this conduct was illegal. testified Moreover, Gannon also and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-

REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

Evidence:

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

28. Undisputed.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

25 **Evidence:**

Rosen Depo., 37:20-38:18; Declaration of

Tracy Cuva ("Cuva Decl."), ¶ 2.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 132 of 709 Page ID #:1742 29. Member Services is Equinox's bill-29. Undisputed. ing department (centrally based in New **Evidence:** York) which handles membership con-

30. Undisputed.

tracts and membership sales, including

auditing of membership sales.

Evidence:

Cuva Decl., ¶ 1.

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30. Rosen contacted Tracy Cuva, Senior Director of Equinox's Member Services **Evidence:** Department, gave her the information received from the member, and asked Member Services to investigate this sale.

Evidence:

Rosen Depo., 37:20-38:21; Cuva Decl., ¶ 2.

31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** that this was an unauthorized sale processed by a MA at the West LA Club (Plaintiff was not implicated in this transaction).

Evidence: 24

Cuva Decl., ¶ 2.

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32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated.

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results, she was not hired to work for	Evidence:	
Equinox in New York.	Kasbarian Depo., Vol. I, 84:7-85:1,	
Evidence:	184:20-23; Kasbarian Decl., ¶ 10;	
Rosen Depo., 39:8-13.	Hemedinger Decl., ¶ 4; Gannon Depo.,	
	58:20-59:18, 60:2-21.	

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation. 34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:**

#:1744 1 Special Projects), to review sales transac-2 tions at the West LA club. 3 **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 4 5 36. After Stanfa reported finding various 6 36. Undisputed. 7 anomalies associated with sales transac-**Evidence:** 8 tions at the West LA club, Cuva instructed 9 Stanfa to prepare a summary detailing his findings. 10 11 **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 12 13 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce 14 with three spreadsheets regarding the fol-15 the spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** 16 17 (2) Modification Direct Bill; to and Defendant's Amended Compendium of (3) West LA Sales Breakdown. 18 Exhibits. 19 **Evidence:** Stanfa Decl., ¶ 4. 20 21 38. Disputed. Defendant fails to produce 22 38. Once these were prepared, Cuva emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. 23 **Evidence:** 24 and Gannon and summarized the results of the Member Services investigation. 25 Defendant's Amended Compendium of Exhibits. 26 **Evidence:**

²⁷ Rosen Depo., 47:25-48:21; Holmes Depo.,
²⁸ 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

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Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Evidence:

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

- i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.
- i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.
- i The West LA Breakdown spreadsheet shows question-

40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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able sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transaccancellations 3-day tions, with no or just one member visit, memberships new which were previously finance cancelled and had balances on account that were waived.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

|| Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

Evidence:

Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

43. When Burger came to Los Angeles 43. Undisputed.
to conduct his interviews in late January 2015, the West LA club's sales team consisted of three MAs, Plaintiff and two other MAs who were supervised by the

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1	Simonson [sic] and an Assistant General			
2	Manager.			
3	Evidence:			
4	Hemedinger Decl., ¶ 4.			
5				
6	44. A MA was fired on or about January	44. Undisputed.		
7	20, 2015 for improper sales activities.	Evidence:		
8	Evidence:			
9	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.			
10				
11	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce		
12	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.		
13	summarizing their findings of questionable	Evidence:		
14	sales transactions at the West LA club.	Defendant's Amended Compendium of		
15	Evidence:	Exhibits.		
16	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.			
17				
18	46. Burger then met with Cuva and	46. Undisputed.		
19	Stanfa and they discussed their findings re-	Evidence:		
20	garding the questionable sales at the West			
21	LA club.			
22	Evidence:			
23	Burger Depo., 73:13-74:15; Cuva Decl.			
24	¶ 8; Stanfa Decl., ¶ 9.			
25				
26	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce		
27	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.		
28	Member Services had prepared.	Evidence:		
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Evidence:

Exhibits. Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present to for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was **Evidence:**

used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc. 19: **Evidence:**

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5.

48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Defendant's Amended Compendium of

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl., ¶9.

49. Undisputed.

Evidence:

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50. In late January 2015, Burger came to50. Undisputed.Los Angeles to interview various employ-Evidence:ees regarding sales activities of the WestLA MAs.LA MAs.Evidence:

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3;

Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson.

Evidence:

Hemedinger Decl., ¶ 5.

51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

53. Burger had never heard of or spoken to Plaintiff prior to this investigation meet-

53. Undisputed.

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1 ing. 2 **Evidence:** 3 Burger Depo., 35:22-24. 4 5 54. On January 30, 2015, Plaintiff met with Burger and Leah Ball of Human 6 7 Resources regarding West LA's sales prac-8 tices. 9 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 10 11 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25. 12 13 55. Plaintiff answered questions about 14 her sales activities, as well as the activities 15 16 of other MAs. 17 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 18 164:10-22; Burger Depo., 53:13-54:9. 19 20 21 22 23 24 25 26 27 28

54. Undisputed. **Evidence:**

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

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1 56. While Burger did not find Plaintiff 56. Undisputed as to Burger concluding credible, he felt, at that time, that there was 2 there was insufficient information to 3 warrant any terminable offense committed insufficient information to warrant Plainby Burger. Kasbarian was found to have tiff's termination. 4 5 **Evidence:** not committed any of the inappropriate and fraudulent conduct or "fake" sales that 6 Burger Depo, 122:14-17. 7 were being investigated. 8 **Evidence:** 9 Holmes 106:11-19; Depo., 88:4-10, Hemedinger Depo., 51:23-52:23; Rosen 10 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-11 17, 101:24-102:7; Gannon Depo., 70:8-12 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-13 11; Gannon Decl., ¶ 6, 10. 14 15 16 57. After Burger completed his inter-17 57. Undisputed. views, Burger, Gannon and Hemedinger 18 **Evidence:** met briefly to discuss Burger's impression. 19 20 **Evidence:** Burger Depo., 117:16-18, 24-118:6. 21 22 23 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was 24 she was being suspended. suspended despite her having been found to not have committed any terminable 25 **Evidence:** Plaintiff Depo, Volume I, 174:24-175:3, offense. 26 11-12; Plaintiff Depo., Volume II, 306:3-7; 27 **Evidence:** 28 Holmes Depo., 88:4-10, 106:11-19;

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Gannon Decl., ¶ 4. Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 59. All of the MAs interviewed as part of 59. Undisputed. One MA was not the investigation (with the exception of the suspended. relatively new MA) were suspended pend-**Evidence:** ing investigation. Gannon Depo., 70:8-71:15, 81:7-11; **Evidence:** Gannon Decl., ¶ 6, 10. Burger Depo., ¶ [sic] 110:17-23; Gannon Decl., ¶ 6. 60. Gannon also advised Plaintiff to re-60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. **Evidence:** Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5. 61. According to Plaintiff, Equinox told 61. Undisputed. her that she would not have access to her **Evidence:** email or payroll account and escorted her out of the building in front of Equinox's clientele, staff and all of her peers. **Evidence:** Plaintiff Depo., Volume II, 174:24-175:21; -143-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 182:5-183:8;

64. Undisputed. **Evidence:**

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Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

|| Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location,

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tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

28 **Evidence:**

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1	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
2	¶ 11.	paid at the West Los Angeles branch at
3		\$19.23 per hour. Barry Holmes, Vice
4		President of Sales, admits that urban clubs,
5		such as the Santa Monica location, tend to
6		generate more revenue than suburban
7		clubs, like the Marina Del Rey location,
8		and the West LA location is a higher tier
9		club than urban clubs. Brian Hemedinger
10		admits in deposition that they thought it
11		would be "best for Tamar, if she had the
12		opportunity to be a membership advisor at
13		a different location," while acknowledging
14		that she would be going to a lower tier
15		location than when she first started with
16		the company. Moreover, when Kasbarian
17		went to West LA she was promoted from
18		MA to Membership Executive, which it
19		stated on her "Promotion Memo."
20		Evidence:
21		Exh. 10, 14; Kasbarian Depo., Vol. I,
22		50:24-51:1, 89:9-90:19, 279:14-280:12,
23		182:12-184:19; Kasbarian Depo., Vol. II,
24		354:1-18, 458:24-459:17; Gannon Decl., 9,
25		10; Holmes Depo., 28:22-29:2, 50:18-25;
26		Gannon Depo., 32:15-17, 88:25-89:5;
27		Hemedinger Depo., 50:14-20, 51:23-
28		
		47-
	REPLY TO DEFENDANT'S STATEMENT O	F UNCONTROVERTED MATERIAL FACTS

52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

Evidence:

Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation she was would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with

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the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed. **Evidence:**

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Plaintiff Depo., Volume I, 246:19-247:2;

Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the

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reassignment to the Marina Del Rey club. **Evidence:**

Plaintiff Depo., Volume I, 171:10-172:7;

Plaintiff Depo., Volume II, 306:17-310:19,

363:24-364:3; Gannon Decl., ¶13;

Hemedinger Decl., ¶ 7.

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Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was MA promoted from Membership to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5;

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1762	Filed 10/17/16 Page 152 of 709 Page ID 2
1		Hemedinger Depo., 50:14-20, 51:23-
2		52:23, 81:2-23.
3		
4	73. Gannon made the decision to reas-	73. Undisputed.
5	sign Plaintiff to the Marina Del Rey club.	Evidence:
6	Evidence:	
7	Rosen Depo., 45:7-25. 57:8-12;	
8	Hemedinger Depo., 53:14-18.	
9		
10	74. Plaintiff was told to report to the	74. Undisputed.
11	Marina Del Rey club on February 2, 2015	Evidence:
12	at 9:00 a.m.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 186:5-14;	
15	Plaintiff Depo., Volume II, 311:4-8;	
16	Hemedinger Depo., 54:17-55:18, 55:25-	
17	56:25, 57:6-57:11.	
18		
19	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
20	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
21	tion, via email, on the morning of February	conditions at Equinox. On February 2,
22	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
23	Evidence:	start at the Marina del Rey location, she
24	Plaintiff Depo., Volume I, 186:5-14, Exh.	feels she is no longer welcome at Equinox
25	26; Plaintiff Depo., Volume II, 311:4-8;	and feels pushed out since she was forced
26	Hemedinger Depo., 54:17-55:18, 55:25-	to take a demotion, a significant pay cut
27	56:25, 57:6-57:11.	and restart her business and clientele base,
28		along with the overwhelming stress of the

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 153 of 709 Page ID #:1763		
1		interrogation and suspension and fear of	
2		being terminated that she is forced to	
3		resign.	
4		Evidence:	
5		Exh. 16; Kasbarian Depo., Vol. I, 186:5-	
6		14; Kasbarian Decl., ¶¶ 12-14.	
7			
8	76. Plaintiff's last day of employment	76. Undisputed.	
9	was February 2, 2015.	Evidence:	
10	Evidence:		
11	Plaintiff Depo., Volume I, 186:11-14.		
12			
13	77. Plaintiff never reported to work at	77. Undisputed.	
14	the Marina Del Rey club.	Evidence:	
15	Evidence:		
16	Plaintiff Depo., Volume I, 50:13-15,		
17	186:15-17; Hemedinger Depo., 56:22-25.		
18			
19	78. As of February 1, 2015, the only re-	78. Undisputed.	
20	maining MA at the West LA club was the	Evidence:	
21	recently hired MA.	Gannon Decl., ¶ 6, 10.	
22	Evidence:		
23	Plaintiff Depo., Volume II, 342:3-11.		
24			
25	79. As of April/May 2015, the West LA	79. Undisputed. However, one MA was	
26	club had an entirely new sales team and	able to stay at the West LA location,	
27	sales management.	despite Gannon stating he wanted to	
28	Evidence:	rebuild the team by getting rid of all of the	
	_14	53-	

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1764	
1	Plaintiff Depo., Volume II, 342:25-343:5.	Membership Executives at West LA.
2		Evidence:
3		Rosen Depo., 76:5-14; Hemedinger Depo.,
4		51:23-52:23; Holmes Depo., 101:24-
5		102:7; Gannon Depo., 70:8-71:15, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
7		
8	80. Plaintiff testified that she was un-	80. Undisputed.
9	aware of any other MA at the West LA	Evidence:
10	club complaining about the unauthorized	
11	use of credit cards or telling someone that	
12	they were being signed up for a one-month	
13	membership but signing them up for a year	
14	instead.	
15	Evidence:	
16	Plaintiff Depo., Volume II, 343:6-22.	
17		
18	ISSUE NO. 6: Plaintiff's first cause of act	ion for violations of California Labor Code
19	§ 1102.5, et seq. also survives as a matter of	f law because Plaintiff can show the reasons
20	she was reassigned to the Marina Del Rey cli	ub were pretextual.
21	Alleged Undisputed Facts and	Plaintiff's Responses and
22	Supporting Evidence	Supporting Evidence
23	1. Plaintiff was hired as a Membership	1. Undisputed.
24	Advisor ("MA") at Equinox's Santa	Evidence:
25	Monica club on or about October 15, 2010.	
26	Evidence:	
27	Plaintiff Depo., Volume I, 36:23-38:10,	
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Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

⁶ **Evidence:**

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Plaintiff Depo., Volume I, 189:22-190:12, Exh. 13 (Memo). 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

3. At the West LA club, MAs were referred to as Membership Executives.However, their job duties were the same.Evidence:

Declaration of Brian Hemedinger ("Hemedinger Decl."), ¶ 3.

3. Disputed. A Membership Executive position is considered a promotion from an MA position. Kasbarian was specifically told her position as Membership a Executive was a promotion from an MA, and she received a memo on it, as well as a higher compensation plan. Kasbaian's hourly rate also increased with her position as a Membership Executive, to \$19.23 per well hour. increase as as an in commissions and bonuses.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:990:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 156 of 709 Page ID #:1766 1 Depo., 20:4-18; Holmes Depo., 39:13-18. 2 3 4. During Plaintiff's employment at 4. Undisputed. Equinox Santa Monica and West LA **Evidence:** 4 5 clubs, Jack Gannon ("Gannon") was the 6 Vice President of the West Coast. 7 **Evidence:** 8 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 9 10 11 5. From about October 2011 through 5. Undisputed. about June 2015, Brian Hemedinger 12 **Evidence:** ("Hemedinger") was the Regional Director 13 14 of Operations ("Regional Director") of the Santa Monica and West LA clubs. 15 16 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 17 Deposition 18 75:24-76:4; of Brian Hemedinger ("Hemedinger Depo.") 15:3-19 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 20 21 6. General Manager Kira Simonson 6. Undisputed. 22 ("Simonson) supervised Plaintiff at the 23 **Evidence:** 24 West LA club from about January 2014 to about January 2015. 25 **Evidence:** 26 27 Plaintiff Depo., Volume I, 52:11-19. 28 -156-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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1 7. Plaintiff's personnel file includes an 7. Undisputed. 2 Employee Handbook Receipt Acknowl-**Evidence:** 3 edgment Form with Plaintiff's signature dated October 15, 2010. 4 5 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 6 7 Exh. 8 (Receipt Acknowledgement [sic] 8 Form); Declaration of Emerson Figueroa ("Figueroa Decl."), ¶ 5, Exh. B. 9 10 8. In particular, the Employee Hand-8. Undisputed, as to what the actual 11 12 book stated: I acknowledge that the re-13 ceipt of the Employee Handbook in no way creates a con-"at-will." 14 employment was tract between Equinox and me. Moreover, I understand and 15 agree that all matters discussed in the Employee Handbook are 16 subject to change or modification from time to time except 17 the At-Will Employment Policy specified therein. The At-Will 18 cause. Employment Policy represents the final and complete agree-19 **Evidence:** ment concerning the duration of my employment. I acknowl-20 edge that any change in the At-Will Employment Policy is ef-fective only if set forth in a 21 written document signed by the 22 CEO of Equinox and myself. 23

24 **Evidence:**

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

document states. However, disputed as to whether Kasbarian actually believed her Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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ceipt Acknowledgement [sic] Form. 1 2 3 9. Plaintiff's personnel file also in-9. Undisputed. cludes an Offer Letter, dated October 15, 4 **Evidence:** 5 2010, which Plaintiff acknowledged re-6 ceiving. 7 **Evidence:** 8 Plaintiff Depo., Volume I, 36:23-38:11, 9 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 10 Exh. C (Offer Letter). 11 10. In particular, the Offer Letter stated: 12 10. Undisputed, as to what the actual We are excited at the pros-13 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 14 our relationship is "employ-That means you ment-at-will." 15 employment was "at-will." Kasbarian are free, at any time, for any reason, to end your employment believes she would not be demoted, have 16 with the Company and that the Company may do the same. 17 her pay cut, her employment suspended, Our agreement regarding the at-will nature of your employment or, reassigned, etc. unless it was for good 18 may not be changed, except in a 19 writing signed by the Compacause. ny's Chief Executive Officer. Given the at-will nature, the 20 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 21 tinue its compensation policies, employee benefit plans or other 22 aspects of your employment. 23 24 **Evidence:** 25 Plaintiff Depo., Volume I, 36:23-38:11, 26 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 27 Exh. C (Offer Letter).

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11. Plaintiff's personnel file also in- 11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.
Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

#:1770

Figueroa

Emerson

1 (Receipt Acknowledgement [sic] Form). 2 3 14. The Employee Handbook Plaintiff acknowledged receiving also included 4 5 Equinox's non-retaliation policy as well as 6 complaint procedures for reporting retalia-7 tion. 8 **Evidence:** 9 Plaintiff Depo., Volume I, 43:18-45:15, 10 Exh. 8 Receipt of Employee Handbook; 11 Declaration of 12 ("Figueroa Decl."), Exh. A. 13 15. In particular, Equinox's policy strict-14 15 ly prohibits retaliation against any employ-16 ee for "filing a complaint and [Equinox] will not knowingly permit retaliation by 17 management, employees, or co-workers." 18 19 Equinox's policy also prohibits retaliation 20 against any employee for "using this com-21 plaint procedure or for filing, testifying, 22 assisting, or participating in any manner in 23 any investigation, proceeding, or hearing 24 conducted by a governmental enforcement Additionally, Equinox will not 25 agency. knowingly permit any retaliation against 26 27 any employee who complains of prohibited harassment or who participates in an inves-28

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

15. Undisputed.

Evidence:

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ligation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook;

Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes 16. Undisputed.

Evidence:

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what Kasbarian of she was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

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("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

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compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 163 of 709 Page ID #:1773

Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

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20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 165 of 709 Page ID #:1775

Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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|| ume II, 349:5-12.

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what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

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in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. **Evidence:**

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

|| Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was 23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and

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violated as a result of this alleged activity. admitted in testimony that he believes that 2 **Evidence:** the type of conduct Kasbarian complained 3 Plaintiff Depo., Volume II, 335:4-336:23. of was illegal and is the type of conduct that needs to be investigated. 4 5 **Evidence:** Kasbarian Depo., Volume II, 334:16-6 7 336:23; Gannon Depo., 51:10-15, 52:23-8 53:3. 9 10 26. Plaintiff also testified that she com-26. Undisputed. plained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA. 12 13 **Evidence:** Plaintiff Depo., Volume I, 76:17-79:19; 14 93:10-94:10, 102:10-107:24; 108:1-113:5; 15 Hemedinger Depo., 45:8-47:19. 16 17 18 27. Specifically, Plaintiff complained 27. Undisputed. However, Kasbarian that this MA was giving away "free 19 testified that she complained about months" to potential members, allowing multiple MAs at West LA, including 20 "freezes" for members, and offering "three Lauren Beck and Devin Mcvelogue about month" deals. multiple fraudulent and unlawful activities, 22 **Evidence:** including charging members credit cards 23 without their authorization. 24 Plaintiff Depo., Volume I, 76:17-79:19p 25 93:10-94:10, 102:10-107:24; 108:1-113:5; **Evidence:** Hemedinger Depo., 45:8-47:19. Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-26 27 72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 28 102:13-103:25, 112:5-113:2; Kasbarian

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1779	
1		Depo., Vol. II, 334:16-25; Kasbarian
2		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
3		45:8-22, 46:10-22; 76:1-15.
4		
5	28. In or around December 2014, COO	28. Undisputed.
6	Rosen was touring the West LA club when	Evidence:
7	he was told by a member that a MA had	
8	charged a membership to another mem-	
9	ber's credit card without that member's	
10	authorization.	
11	Evidence:	
12	Rosen Depo., 37:20-38:18; Declaration of	
13	Tracy Cuva ("Cuva Decl."), ¶ 2.	
14		
15	29. Member Services is Equinox's bill-	29. Undisputed.
16	ing department (centrally based in New	Evidence:
17	York) which handles membership con-	
18	tracts and membership sales, including	
19	auditing of membership sales.	
20	Evidence:	
21	Cuva Decl., ¶ 1.	
22		
23	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
24	Director of Equinox's Member Services	Evidence:
25	Department, gave her the information re-	
26	ceived from the member, and asked	
27	Member Services to investigate this sale.	
28	Evidence:	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 170 of 709 Page ID #[.]1780 1 Rosen Depo., 37:20-38:21; Cuva Decl., ¶2. 2 3 4 31. Member Services' investigation, 31. Undisputed. 5 which was conducted by Cuva, confirmed **Evidence:** that this unauthorized 6 was an sale 7 processed by a MA at the West LA Club (Plaintiff was not implicated in this 8 transaction). 9 **Evidence:** 10 Cuva Decl., ¶ 2. 11 12 13 32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated. 14 results, she was not hired to work for 15 **Evidence:** 16 Equinox in New York. Kasbarian Depo., Vol. I, 84:7-85:1, Decl., 17 **Evidence:** 184:20-23; Kasbarian ¶ 10: Rosen Depo., 39:8-13. 18 Hemedinger Decl., ¶ 4; Gannon Depo., 19 58:20-59:18, 60:2-21. 20 33. As a result of this member com-21 33. Disputed. Senior Director of Loss plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 22 Member Services conduct an investigation 23 Gannon contacted him do to an of sales transactions at the West LA club. investigation at the West LA location and 24 reported to him throughout. 25 **Evidence:** Rosen Depo., 47:25-6; Cuva Decl., ¶ 3. 26 **Evidence:** 27 Burger Depo., 70:9-21, 78:4-11, 83:18-28 -170-

84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him do to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva Kevin instructed Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and Special Projects), to review sales transactions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various anomalies associated with sales transac-**Evidence:** tions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

Evidence:

36. Undisputed.

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1	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
2	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
3	lowing sales activities: (1) 2014 Freezes;	Evidence:
4	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
5	(3) West LA Sales Breakdown.	Exhibits.
6	Evidence:	
7	Stanfa Decl., ¶ 4.	
8		
9	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
10	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
11	and Gannon and summarized the results of	Evidence:
12	the Member Services investigation.	Defendant's Amended Compendium of
13	Evidence:	Exhibits.
14	Rosen Depo., 47:25-48:21; Holmes Depo.,	
15	86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,	
16	Exh.N; Stanfa Decl. ¶¶ 4-5.	
17		
18	39. In her email, Cuva indicated that	39. Undisputed as to that statement being
19	these spreadsheets "all reflect patterns un-	written in the email.
20	healthy for the business."	Evidence:
21	Evidence:	
22	Cuva Decl., ¶ 7, Exh.N.	
23		
24	40. Cuva noted as follows:	40. Disputed. Kasbarian was found to
25	i The 2041 Freezes spread-	have not committed any of the
26	sheet shows that West LA is	inappropriate and fraudulent conduct or
27	an outlier in members who	"fake" sales that were being investigated.
28	request a freeze in the first 60	Evidence:
		70

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days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown i spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transactions. 3-day cancellations with no or just one member visit, new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1785	
1		Evidence:
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3		
4	42. In addition, Burger was asked to in-	42. Undisputed.
5	terview the sales team at the West LA	Evidence:
6	club.	
7	Evidence:	
8	Deposition of Jim Burger ("Burger	
9	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
10		
11	43. When Burger came to Los Angeles	43. Undisputed.
12	to conduct his interviews in late January	Evidence:
13	2015, the West LA club's sales team con-	
14	sisted of three MAs, Plaintiff and two	
15	other MAs who were supervised by the	
16	Simonson [sic] and an Assistant General	
17	Manager.	
18	Evidence:	
19	Hemedinger Decl., ¶ 4.	
20		
21	44. A MA was fired on or about January	44. Undisputed.
22	20, 2015 for improper sales activities.	Evidence:
23	Evidence:	
24	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
25		
26	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
27	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
28	summarizing their findings of questionable	Evidence:
	11	75

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1786	
1	sales transactions at the West LA club.	Defendant's Amended Compendium of
2	Evidence:	Exhibits.
3	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
4		
5	46. Burger then met with Cuva and	46. Undisputed.
6	Stanfa and they discussed their findings re-	Evidence:
7	garding the questionable sales at the West	
8	LA club.	
9	Evidence:	
10	Burger Depo., 73:13-74:15; Cuva Decl.	
11	¶ 8; Stanfa Decl., ¶ 9.	
12		
13	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce
14	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.
1.5	Member Services had prepared	Evidence:
15	Member Services had prepared.	
15 16	Evidence:	Defendant's Amended Compendium of
		Defendant's Amended Compendium of
16	Evidence:	Defendant's Amended Compendium of
16 17	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa	Defendant's Amended Compendium of
16 17 18	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa	Defendant's Amended Compendium of
16 17 18 19	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.	Defendant's Amended Compendium of Exhibits.
16 17 18 19 20	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anoma- 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce
16 17 18 19 20 21	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.
 16 17 18 19 20 21 22 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found
 16 17 18 19 20 21 22 23 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the
 16 17 18 19 20 21 22 23 24 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or
 16 17 18 19 20 21 22 23 24 25 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if an- 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.
 16 17 18 19 20 21 22 23 24 25 26 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was 	Defendant's Amended Compendium of Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated. Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 177 of 709 Page ID #[.]1787 1 not a member had any visits to a club, etc. 19; Hemedinger Depo., 51:23-52:23; 2 **Evidence:** Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; 3 98:6-17, 101:24-102:7; Gannon Depo., Stanfa Decl., ¶¶ 4-5. 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 4 5 81:7-11; Gannon Decl., ¶ 6, 10. 6 7 8 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding 9 **Evidence:** the anomalies in various sales activities at 10 11 the West LA Club. **Evidence:** 12 13 Burger Depo., 76:19-77:1; Stanfa Decl., ¶9. 14 15 50. In late January 2015, Burger came to 50. Undisputed. 16 Los Angeles to interview various employ-**Evidence:** 17 ees regarding sales activities of the West 18 19 LA MAs. **Evidence:** 20 21 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5. 22 23 24 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one Gannon discussed suspending all of the in-MA was not suspended and was not 25 dividuals interviewed as part of the investi-26 discussed suspending because there "was 27 gation pending the results of the investigano suspicious conduct linked to him" even at the beginning of the investigation. 28 tion.

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1	Evidence:	Evidence:
2	Burger Depo., 116:12-117:12.	Gannon Depo., 70:8-71:19, 81:7-11;
3		Gannon Decl., ¶ 6, 10.
4		
5	52. Burger then interviewed the follow-	52. Disputed. Gannon testified that one
6	ing individuals: (1) the Assistant General	MA was not suspended and was not
7	Manager; (2) Plaintiff; (3) another MA;	discussed suspending because there "was
8	(4) a relatively newly hired MA; and	no suspicious conduct linked to him" even
9	(5) Simonson.	at the beginning of the investigation.
10	Evidence:	Evidence:
11	Hemedinger Decl., ¶ 5.	Gannon Depo., 70:8-71:19, 81:7-11;
12		Gannon Decl., ¶ 6, 10.
13		
14	53. Burger had never heard of or spoken	53. Undisputed.
15	to Plaintiff prior to this investigation meet-	Evidence:
16	ing.	
17	Evidence:	
18	Burger Depo., 35:22-24.	
19		
20	54. On January 30, 2015, Plaintiff met	54. Undisputed.
21	with Burger and Leah Ball of Human	Evidence:
22	Resources regarding West LA's sales prac-	
23	tices.	
24	Evidence:	
25	Plaintiff Depo., Volume I, 161:11-22,	
26	164:10-22; Plaintiff Depo., Volume II,	
27	305:21-24; , [sic] Burger Depo., 96:18-25.	
28		
	-17	78.
	-1/	

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55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

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Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention, Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 180 of 709 Page ID #:1790 1 11; Gannon Decl., ¶ 6, 10. 2 3 57. After Burger completed his inter-4 57. Undisputed. 5 views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression. 6 7 **Evidence:** 8 Burger Depo., 117:16-18, 24-118:6. 9 10 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was 11 she was being suspended. suspended despite her having been found to not have committed any terminable **Evidence:** 12 Plaintiff Depo, Volume I, 174:24-175:3, 13 offense. 14 11-12; Plaintiff Depo., Volume II, 306:3-7; **Evidence:** Gannon Decl., ¶ 4. 15 Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen 16 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17 18 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-19 11; Gannon Decl., ¶ 6, 10. 20 21 59. All of the MAs interviewed as part of 59. Undisputed. One MA 22 was not the investigation (with the exception of the 23 suspended. 24 relatively new MA) were suspended pend-**Evidence:** ing investigation. 25 Gannon Depo., 70:8-71:15, 81:7-11: **Evidence:** Gannon Decl., ¶ 6, 10. 26 Burger Depo., ¶ [sic] 110:17-23; Gannon 27 28

Decl., ¶ 6.

60. Gannon also advised Plaintiff to re-
port back to the West LA club at 2:00 p.m.60. Undisputed.Evidence:

the next day for another meeting.

Evidence:

Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5.

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61. According to Plaintiff, Equinox told 61. Undisputed.

her that she would not have access to her **Evidence:** email or payroll account and escorted her out of the building in front of Equinox's clientele, staff and all of her peers.

Evidence

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department 62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck

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prepare a final paycheck for Plaintiff so was prepared by Gannon even before the that she could be paid in accordance with interview in preparation for Kasbarian's California law in the event the decision termination. was made to terminate her employment. **Evidence: Evidence:** Gannon Decl., ¶ 8; Exh. 15; Kasbarian Gannon Decl., ¶ 8. Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 182:5-183:8; Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17,

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Evidence:

64. Undisputed.

Evidence:

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Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. 76:5-14; Hemedinger Depo., 51:23-52:23;
Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11;
Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 184 of 709 Page ID #:1794

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a lateral move.

Evidence:

¶11.

from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour Rosen Depo., 87:25-88:4; Gannon Decl., decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at

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a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

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was a high performing club and the memberships for the Marina Del Rey club were
less expensive than the memberships for
the West LA club.

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey

memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

52:23, 81:2-23.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

ase 2:16-cv-01795-MWF-JC	Document 29	Filed 10/17/16	Page 188 of 709	Page ID
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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed.

Evidence:

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she

had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive. which it stated her on "Promotion Memo."

Evidence:

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

73. Gannon made the decision to reas- 73. Undisputed.

sign Plaintiff to the Marina Del Rey club. **Evidence:**

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Rosen Depo., 45:7-25. 57:8-12; Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed.
Marina Del Rey club on February 2, 2015 Evidence:
at 9:00 a.m.

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Evidence:

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Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina DelRey club, Plaintiff submitted her resignation, via email, on the morning of February2, 2015 effective immediately.

Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Evidence:

76. Undisputed.

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

76. Plaintiff's last day of employment was February 2, 2015.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 186:11-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 191 of 709 Page ID #:1801 1 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. 2 **Evidence:** 3 **Evidence:** 4 Plaintiff Depo., Volume I, 50:13-15, 5 186:15-17; Hemedinger Depo., 56:22-25. 6 7 78. As of February 1, 2015, the only re-78. Undisputed. 8 maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 342:3-11. 11 12 13 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was club had an entirely new sales team and 14 able to stay at the West LA location, sales management. 15 despite Gannon stating he wanted to **Evidence:** rebuild the team by getting rid of all of the 16 Plaintiff Depo., Volume II, 342:25-343:5. Membership Executives at West LA. 17 18 **Evidence:** 19 Rosen Depo., 76:5-14; Hemedinger Depo., Holmes 20 51:23-52:23; Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-21 11; Gannon Decl., ¶ 6, 10. 22 23 80. Plaintiff testified that she was un-24 80. Undisputed. **Evidence:** 25 aware of any other MA at the West LA 26 club complaining about the unauthorized 27 use of credit cards or telling someone that they were being signed up for a one-month 28 -191-

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membership but signing them up for a year

instead.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 7: Plaintiff's third cause of action for breach of contract of the "compensation plan agreement" survives as a matter of law because Plaintiff did not accept the terms of the "changed compensation plan agreement" and because of Plaintiff is not an at-will status. (UF Nos. 1-5, 7-13, 17-21, 75-76.)

Alleged Undisputed Facts and	Plaintiff's Responses and	
Supporting Evidence	Supporting Evidence	
1. Plaintiff was hired as a Membership	1. Undisputed.	
Advisor ("MA") at Equinox's Santa	Evidence:	
Monica club on or about October 15, 2010.		
Evidence:		
Plaintiff Depo., Volume I, 36:23-38:10,		
Exh. 5 (Offer Letter).		
2. In January 2014, Plaintiff began	2. Disputed. Kasbarian was promoted	
working at Equinox's West Los Angeles	to the position of Membership Executive at	
club ("West LA club").	the West Los Angeles club ("West LA") in	
Evidence:	October 2013.	
Plaintiff Depo., Volume I, 189:22-190:12,	Evidence:	
Exh. 13 (Memo).	Exh. 10; Kasbarian Depo., Vol. I, 89:9-	
	90:19, 279:14-280:12; Kasbarian Decl., ¶	
	5; Hemedinger Depo., 50:4-9; Rosen	
	Depo., 20:4-18; Holmes Depo., 39:13-18.	
-1	92-	

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1 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive 2 ferred to as Membership Executives. position is considered a promotion from an 3 However, their job duties were the same. MA position. Kasbarian was specifically **Evidence:** 4 told her position as a Membership Declaration 5 Brian Hemedinger Executive was a promotion from an MA, of 6 ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 7 higher compensation plan. Kasbaian's 8 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 9 well 10 hour. as as an increase in commissions and bonuses. 11 12 **Evidence:** 13 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 14 15 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18. 16 17 18 4. During Plaintiff's employment at 4. Undisputed. 19 Equinox Santa Monica and West LA **Evidence:** clubs, Jack Gannon ("Gannon") was the 20 Vice President of the West Coast. 21 22 **Evidence:** 23 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 24 25 26 5. From about October 2011 through 5. Undisputed. 27 about June 2015, Brian Hemedinger **Evidence:** ("Hemedinger") was the Regional Director 28 -193-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 194 of 709 Page ID #:1804

1 of Operations ("Regional Director") of the 2 Santa Monica and West LA clubs. 3 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 4 5 75:24-76:4; Deposition of Brian Hemedinger ("Hemedinger Depo.") 15:3-6 7 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 8 9 7. Plaintiff's personnel file includes an 10 Employee Handbook Receipt Acknowl-11 edgment Form with Plaintiff's signature dated October 15, 2010. 12 13 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 14 15 Exh. 8 (Receipt Acknowledgement [sic] Form); Declaration of Emerson Figueroa 16 17 ("Figueroa Decl."), ¶ 5, Exh. B. 18 19 8. In particular, the Employee Handbook stated: 20

> I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-

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8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

7. Undisputed.

Evidence:

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1805	
1 2 3	Will Employment Policy is ef- fective only if set forth in a written document signed by the CEO of Equinox and myself.	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
4	Evidence:	
5	Plaintiff Depo., Volume I, 43:18-45:15,	
6	Exh. 8 (Receipt Acknowledgement [sic]	
7	Form); Figueroa Decl., ¶ 5, Exh. B (Re-	
8	ceipt Acknowledgement [sic] Form.	
9		
10	9. Plaintiff's personnel file also in-	9. Undisputed.
11	cludes an Offer Letter, dated October 15,	Evidence:
12	2010, which Plaintiff acknowledged re-	
13	ceiving.	
14	Evidence:	
15	Plaintiff Depo., Volume I, 36:23-38:11,	
16	Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,	
17	Exh. C (Offer Letter).	
18		
19	10. In particular, the Offer Letter stated:	10. Undisputed, as to what the actual
20	We are excited at the pros- pect of you joining the Compa-	document states. However, disputed as to
21	ny, you should be aware that our relationship is "employ-	whether Kasbarian actually believed her
22	ment-at-will." That means you are free, at any time, for any	employment was "at-will." Kasbarian
23	reason, to end your employment with the Company and that the	believes she would not be demoted, have
24	Company may do the same. Our agreement regarding the at-	her pay cut, her employment suspended,
25	will nature of your employment may not be changed, except in a	or, reassigned, etc. unless it was for good
26	writing signed by the Compa- ny's Chief Executive Officer.	cause.
27	Given the at-will nature, the Company may from time to	Evidence:
28	time add to, modify, or discon- tinue its compensation policies.	

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employee benefit plans or other aspects of your employment.

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was 13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her

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guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

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Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15. employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

17. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent the activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she Kasbarian was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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> 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,

20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid After and bonuses. commissions she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,

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|| 84:19-86:8, Ex. 203.

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201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 202 of 709 Page ID #:1812

back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

75. Before reporting to the Marina DelRey club, Plaintiff submitted her resignation, via email, on the morning of February2, 2015 effective immediately.

Evidence:

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Plaintiff Depo., Volume I, 186:5-14, Exh. 26; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. 75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1813	
1 2		14; Kasbarian Decl., ¶¶ 12-14.
3	76. Plaintiff's last day of employment	76. Undisputed.
4	was February 2, 2015.	Evidence:
5	Evidence:	
6	Plaintiff Depo., Volume I, 186:11-14.	
7		
8	ISSUE NO. 8: Plaintiff's fourth cause of a	ction for breach of express oral contract not
9	to terminate employment without good caus	e survives as a matter of law because Plain-
10	tiff does not have an at-will status, because	Plaintiff quit, and because Equinox did not
11	have good cause for its actions. (UF Nos. 1-	80.)
12	Alleged Undisputed Facts and	Plaintiff's Responses and
13	Supporting Evidence	Supporting Evidence
14	1. Plaintiff was hired as a Membership	1. Undisputed.
14 15	1. Plaintiff was hired as a MembershipAdvisor ("MA") at Equinox's Santa	
15	Advisor ("MA") at Equinox's Santa	
15 16	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010.	
15 16 17	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence:	
15 16 17 18	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10,	
15 16 17 18 19	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10,	
15 16 17 18 19 20	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter).	Evidence:
15 16 17 18 19 20 21	 Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began 	Evidence: 2. Disputed. Kasbarian was promoted
 15 16 17 18 19 20 21 22 	 Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began working at Equinox's West Los Angeles 	Evidence: 2. Disputed. Kasbarian was promoted to the position of Membership Executive at
 15 16 17 18 19 20 21 22 23 	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").	Evidence: 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in
 15 16 17 18 19 20 21 22 23 24 	 Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club"). Evidence: 	Evidence: 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.
 15 16 17 18 19 20 21 22 23 24 25 	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club"). Evidence: Plaintiff Depo., Volume I, 189:22-190:12,	Evidence: 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013. Evidence:
 15 16 17 18 19 20 21 22 23 24 25 26 	Advisor ("MA") at Equinox's Santa Monica club on or about October 15, 2010. Evidence: Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club"). Evidence: Plaintiff Depo., Volume I, 189:22-190:12,	Evidence: 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013. Evidence: Exh. 10; Kasbarian Depo., Vol. I, 89:9-

-203-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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1 2		Depo., 20:4-18; Holmes Depo., 39:13-18.
3	3. At the West LA club, MAs were re-	3. Disputed. A Membership Executive
4	ferred to as Membership Executives.	position is considered a promotion from an
5	However, their job duties were the same.	MA position. Kasbarian was specifically
6	Evidence:	told her position as a Membership
7	Declaration of Brian Hemedinger	Executive was a promotion from an MA,
8	("Hemedinger Decl."), ¶ 3.	and she received a memo on it, as well as a
9		higher compensation plan. Kasbaian's
10		hourly rate also increased with her position
11		as a Membership Executive, to \$19.23 per
12		hour, as well as an increase in
13		commissions and bonuses.
14		Evidence:
15		Exh. 10; Kasbarian Depo., Vol. I, 89:9-
16		90:19, 279:14-280:12; Kasbarian Decl., ¶
17		5; Hemedinger Depo., 50:4-9; Rosen
18		Depo., 20:4-18; Holmes Depo., 39:13-18.
19		
20	4. During Plaintiff's employment at	4. Undisputed.
21	Equinox Santa Monica and West LA	Evidence:
22	clubs, Jack Gannon ("Gannon") was the	
23	Vice President of the West Coast.	
24	Evidence:	
25	Declaration of Jack Gannon ("Gannon	
26	Decl."), ¶¶ 1-2.	
27		
28	5. From about October 2011 through	5. Undisputed.
	-20)4-

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1 June 2015, Brian Hemedinger **Evidence:** about 2 ("Hemedinger") was the Regional Director 3 of Operations ("Regional Director") of the Santa Monica and West LA clubs. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 270:8,-14, 7 Deposition of 75:24-76:4; Brian Hemedinger ("Hemedinger Depo.") 15:3-8 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 9 10 11 6. General Manager Kira Simonson 6. Undisputed. ("Simonson) supervised Plaintiff at the 12 **Evidence:** 13 West LA club from about January 2014 to about January 2015. 14 **Evidence:** 15 Plaintiff Depo., Volume I, 52:11-19. 16 17 18 7. Plaintiff's personnel file includes an 7. Undisputed. 19 Employee Handbook Receipt Acknowl-**Evidence:** edgment Form with Plaintiff's signature 20 21 dated October 15, 2010. 22 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 23 24 Exh. 8 (Receipt Acknowledgement [sic] Form); Declaration of Emerson Figueroa 25 ("Figueroa Decl."), ¶ 5, Exh. B. 26 27 8. In particular, the Employee Hand- 8. Undisputed, as to what the actual 28 -205-

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book stated:

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I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in-

cludes an Offer Letter, dated October 15, **Evidence:**

9. Undisputed.

2010, which Plaintiff acknowledged re-

ceiving.

23 **Evidence:**

24 Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual

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We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company's Chief Executive Officer. Given the at-will nature, the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment.

document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also in-

11. Undisputed.

cludes an Employee Confidentiality and Evidence:

Non-Solicitation Agreement with Plain-

tiff's signature dated October 14, 2010.

|| Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with re12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have

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spect to continuation of your employmenther pay cut, her employment suspended,with the Company."or, reassigned, etc. unless it was for goodEvidence:cause.Figueroa Decl., ¶ 8, Exh. D.Evidence:Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Declaration of Emerson Figueroa

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,
Exh. 8 Receipt of Employee Handbook;
Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through

16. Undisputed.

Evidence:

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15. Undisputed.

Evidence:

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Equinox's Ethics Hotline.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook;

Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities other by Kasbarian's membership advisors, commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what of she Kasbarian was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen

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Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities other by Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen

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Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

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Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities other by Kasbarian's membership advisors, commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short she of what was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen

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Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

Plaintiff Depo., Volume I. 199:7-22: Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.") 29:18-30:4, 30:22-31:12, 31:20-33:4. 61:12-64:17, 65:8-69:12, Exhs. 206-207; Holmes Depo,. 71:23-73:22, 77:18-82:10, 84:19-86:8, Ex. 203.

20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 207:4-20, 201:1-206:5, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9;

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Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and commissions bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,

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201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian

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month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

24. Undisputed. **Evidence:**

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

|| Evidence:

Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson 26. Undisputed.

Evidence:

complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

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about the sales activities of another MA.

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Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

28 **Evidence:**

28. Undisputed.

Evidence:

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 218 of 709 Page ID #:1828 1 Rosen Depo., 37:20-38:18; Declaration of 2 Tracy Cuva ("Cuva Decl."), ¶ 2. 3 29. Member Services is Equinox's bill-4 29. Undisputed. 5 ing department (centrally based in New **Evidence:** 6 York) which handles membership con-7 tracts and membership sales, including 8 auditing of membership sales. **Evidence:** 9 Cuva Decl., ¶ 1. 10 11 30. Rosen contacted Tracy Cuva, Senior 12 30. Undisputed. Director of Equinox's Member Services 13 **Evidence:** Department, gave her the information re-14 ceived from the member, and asked 15 16 Member Services to investigate this sale. **Evidence:** 17 18 Rosen Depo., 37:20-38:21; Cuva Decl., 19 ¶2. 20 21 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** 22 23 that this unauthorized sale was an processed by a MA at the West LA Club 24 (Plaintiff was not implicated in this 25 transaction). 26 27 **Evidence:** 28

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Cuva Decl., ¶ 2.

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32. This MA was relocating to New York but, based on the investigation results, she was not hired to work for Equinox in New York.

7 || Evidence:

Rosen Depo., 39:8-13.

32. Undisputed. However, this MA was terminated.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

28 || Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 220 of 709 Page ID #:1830 1 Rosen Depo., 47:25-48:21. 2 3 35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:** 4 Special Projects), to review sales transac-5 tions at the West LA club. 6 7 **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 8 9 10 36. After Stanfa reported finding various 36. Undisputed. 11 anomalies associated with sales transac-**Evidence:** tions at the West LA club, Cuva instructed 12 13 Stanfa to prepare a summary detailing his findings. 14 **Evidence:** 15 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 16 17 18 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce 19 with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; 20 **Evidence:** 21 (2) Modification to Direct Bill; Defendant's Amended Compendium of and (3) West LA Sales Breakdown. Exhibits. 22 **Evidence:** 23 Stanfa Decl., ¶ 4. 24 25 26 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce 27 emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. 28 and Gannon and summarized the results of **Evidence:** -220-

REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Exhibits.

the Member Services investigation.
Evidence:
Rosen Depo., 47:25-48:21; Holmes Depo.,

86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four written in the email. Evidence:

39. Undisputed as to that statement being

Defendant's Amended Compendium of

40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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per club. West LA had 28 modifications to direct bill.

i

The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transactions, 3-day cancellations with no or just one member visit, memberships new which were previously fi-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 223 of 709 Page ID #:1833 1 nance cancelled and had bal-2 ances on account that were 3 waived. 4 **Evidence:** 5 Cuva Decl., ¶ 7, Exh.N. 6 7 41. Neither Cuva nor Stanfa were aware 41. Undisputed. However, Kasbarian Plaintiff had made any complaints about 8 was found to have not committed any of changes to her compensation plan or about the inappropriate and fraudulent conduct or 9 the alleged activities of other MAs. 10 "fake" sales that were being investigated. 11 **Evidence: Evidence:** Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11. 41. Holmes Depo., 88:4-10, 106:11-19; 12 13 Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-14 15 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-16 11; Gannon Decl., ¶ 6, 10. 17 18 **Evidence:** 19 20 21 42. In addition, Burger was asked to in-42. Undisputed. terview the sales team at the West LA **Evidence:** 22 23 club. 24 **Evidence:** 25 Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12. 26 27 43. When Burger came to Los Angeles 43. Undisputed. 28 -223-

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1834	
1	to conduct his interviews in late January	Evidence:
2	2015, the West LA club's sales team con-	
3	sisted of three MAs, Plaintiff and two	
4	other MAs who were supervised by the	
5	Simonson [sic] and an Assistant General	
6	Manager.	
7	Evidence:	
8	Hemedinger Decl., ¶ 4.	
9		
10	44. A MA was fired on or about January	44. Undisputed.
11	20, 2015 for improper sales activities.	Evidence:
12	Evidence:	
13	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
14		
15	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
16	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
17	summarizing their findings of questionable	Evidence:
18	sales transactions at the West LA club.	Defendant's Amended Compendium of
19	Evidence:	Exhibits.
20	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
21		
22	46. Burger then met with Cuva and	46. Undisputed.
23	Stanfa and they discussed their findings re-	Evidence:
24	garding the questionable sales at the West	
25	LA club.	
26	Evidence:	
27	Burger Depo., 73:13-74:15; Cuva Decl.	
28		
	-22	04-

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 \P 8; Stanfa Decl., \P 9.

Evidence:

47. Burger had a subsequent meeting with Stanfa to review the spreadsheets Member Services had prepared. 47. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc.

|| Evidence:

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at

49. Undisputed.

Evidence:

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the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl.,

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50. In late January 2015, Burger came to

50. Undisputed.

Los Angeles to interview various employ- **Evidence:** ees regarding sales activities of the West LA MAs.

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

|| Evidence:

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. 51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 227 of 709 Page ID #:1837 1 Hemedinger Decl., ¶ 5. Gannon Depo., 70:8-71:19, 81:7-11; 2 Gannon Decl., ¶ 6, 10. 3 53. Burger had never heard of or spoken 4 53. Undisputed. 5 to Plaintiff prior to this investigation meet-**Evidence:** 6 ing. 7 **Evidence:** 8 Burger Depo., 35:22-24. 9 54. On January 30, 2015, Plaintiff met 10 54. Undisputed. 11 with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales prac-12 13 tices. 14 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 15 16 164:10-22; Plaintiff Depo., Volume II, 17 305:21-24; , [sic] Burger Depo., 96:18-25. 18 19 55. Plaintiff answered questions about 55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she her sales activities, as well as the activities 20 21 of other MAs. notifies Senior Director of Loss 22 **Evidence:** Prevention. Jim Burger, about the 23 Plaintiff Depo., Volume I, 161:11-22, fraudulent activity and unauthorized 164:10-22; Burger Depo., 53:13-54:9. membership sales that she observed and 24 complained about to management for 25 26 months **Evidence:** 27 28 Exh. 17; Kasbarian Depo., Vol. I, 158:4--227-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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18, 161:15-162:1, 166:9-167:2; Kasbarian
Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,
78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,
183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

|| Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter57. Undisputed.
views, Burger, Gannon and Hemedinger Evidence:
met briefly to discuss Burger's impression.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that 58. Undisputed. However, she was

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1	she was being suspended.	suspended despite her having been found
2	Evidence:	to not have committed any terminable
3	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
4	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
5	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
6		Hemedinger Depo., 51:23-52:23; Rosen
7		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
8		17, 101:24-102:7; Gannon Depo., 70:8-
9		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
10		11; Gannon Decl., ¶ 6, 10.
11		
12	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
13	the investigation (with the exception of the	suspended.
14	relatively new MA) were suspended pend-	Evidence:
15	ing investigation.	Gannon Depo., 70:8-71:15, 81:7-11;
16	Evidence:	Gannon Decl., ¶ 6, 10.
17	Burger Depo., ¶ [sic] 110:17-23; Gannon	
18	Decl., ¶ 6.	
19		
20	60. Gannon also advised Plaintiff to re-	60. Undisputed.
21	port back to the West LA club at 2:00 p.m.	Evidence:
22	the next day for another meeting.	
23	Evidence:	
24	Plaintiff Depo., Volume II, 180:11-181:4;	
25	Gannon Decl., ¶ 5.	
26		
27	61. According to Plaintiff, Equinox told	61. Undisputed.
28	her that she would not have access to her	Evidence:
	-22	29-

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email or payroll account and escorted herout of the building in front of Equinox'sclientele, staff and all of her peers.Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 64. Undisputed.

Evidence:

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 231 of 709 Page ID #:1841

31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

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Plaintiff Depo., Volume I, 182:5-183:8;

Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38;

Hemedinger Depo,. 54:17-21, 55:1-8;

Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00

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1	Evidence:	per hour decrease in hourly rate that she
2	Rosen Depo., 87:25-88:4; Gannon Decl.,	was being paid at the West Los Angeles
3	¶ 11.	branch at \$19.23 per hour. Barry Holmes,
4		Vice President of Sales, admits that urban
5		clubs, such as the Santa Monica location,
6		tend to generate more revenue than
7		suburban clubs, like the Marina Del Rey
8		location, and the West LA location is a
9		higher tier club than urban clubs. Brian
10		Hemedinger admits in deposition that they
11		thought it would be "best for Tamar, if she
12		had the opportunity to be a membership
13		advisor at a different location," while
14		acknowledging that she would be going to
15		a lower tier location than when she first
16		started with the company. Moreover, when
17		Kasbarian went to West LA she was
18		promoted from MA to Membership
19		Executive, which it stated on her
20		"Promotion Memo."
21		Evidence:
22		Exh. 10, 14; Kasbarian Depo., Vol. I,
23		50:24-51:1, 89:9-90:19, 279:14-280:12,
24		182:12-184:19; Kasbarian Depo., Vol. II,
25		354:1-18, 458:24-459:17; Gannon Decl., 9,
26		10; Holmes Depo., 28:22-29:2, 50:18-25;
27		Gannon Depo., 32:15-17, 88:25-89:5;
28		Hemedinger Depo., 50:14-20, 51:23-
	-23	32-
	REPLY TO DEFENDANT'S STATEMENT O	

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1843	Filed 10/17/16 Page 233 of 709 Page ID
1		52:23, 81:2-23.
3	67 Equinary considered the recognitionment	67 Disputed Kasharian is told that sha
4	67. Equinox considered the reassignment	67. Disputed. Kasbarian is told that she
5	a lateral move.	would be paid \$9.00/hour at the Marina del
	Evidence:	Rey office, which was a \$10.00 per hour
6 7	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
	¶ 11.	paid at the West Los Angeles branch at
8 9		\$19.23 per hour. Barry Holmes, Vice
10		President of Sales, admits that urban clubs,
10		such as the Santa Monica location, tend to
12		generate more revenue than suburban clubs, like the Marina Del Rey location,
12		•
13		and the West LA location is a higher tier club than urban clubs. Brian Hemedinger
15		admits in deposition that they thought it
15		
17		would be "best for Tamar, if she had the
18		opportunity to be a membership advisor at
19		a different location," while acknowledging that she would be going to a lower tier
20		location than when she first started with
20		the company. Moreover, when Kasbarian
22		went to West LA she was promoted from
23		MA to Membership Executive, which it
24		stated on her "Promotion Memo."
25		Evidence:
26		Exh. 10, 14; Kasbarian Depo., Vol. I,
27		50:24-51:1, 89:9-90:19, 279:14-280:12,
28		182:12-184:19; Kasbarian Depo., Vol. II,
	-23 REPLY TO DEFENDANT'S STATEMENT O	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 234 of 709 Page ID #:1844

354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15. 69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location,

Evidence:

and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com- 71. Undisputed. pensation plan for the Marina Del Rey **Evidence:**

Club on or about January 31, 2015.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 246:19-247:2;

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72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

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Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Membership promoted from MA to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I,

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1848	Filed 10/17/16 Page 238 of 709 Page ID
1		50:24-51:1, 89:9-90:19, 279:14-280:12,
2		182:12-184:19; Kasbarian Depo., Vol. II,
3		354:1-18, 458:24-459:17; Gannon Decl., 9,
4		10; Holmes Depo., 28:22-29:2, 50:18-25;
5		Gannon Depo., 32:15-17, 88:25-89:5;
6		Hemedinger Depo., 50:14-20, 51:23-
7		52:23, 81:2-23.
8		
9	73. Gannon made the decision to reas-	73. Undisputed.
10	sign Plaintiff to the Marina Del Rey club.	Evidence:
11	Evidence:	
12	Rosen Depo., 45:7-25. 57:8-12;	
13	Hemedinger Depo., 53:14-18.	
14		
15	74. Plaintiff was told to report to the	74. Undisputed.
16	Marina Del Rey club on February 2, 2015	Evidence:
17	at 9:00 a.m.	
18	Evidence:	
19	Plaintiff Depo., Volume I, 186:5-14;	
20	Plaintiff Depo., Volume II, 311:4-8;	
21	Hemedinger Depo., 54:17-55:18, 55:25-	
22	56:25, 57:6-57:11.	
23		
24	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
25	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
26	tion, via email, on the morning of February	conditions at Equinox. On February 2,
27	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
28	Evidence:	start at the Marina del Rey location, she
		38-

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1 Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox 2 26; Plaintiff Depo., Volume II, 311:4-8; and feels pushed out since she was forced 3 to take a demotion, a significant pay cut Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. and restart her business and clientele base, 4 5 along with the overwhelming stress of the interrogation and suspension and fear of 6 7 being terminated that she is forced to resign. 8 **Evidence:** 9 10 Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14. 11 12 13 76. Plaintiff's last day of employment 76. Undisputed. was February 2, 2015. **Evidence:** 14 **Evidence:** 15 Plaintiff Depo., Volume I, 186:11-14. 16 17 18 77. Plaintiff never reported to work at 77. Undisputed. 19 the Marina Del Rey club. **Evidence:** 20 **Evidence:** 21 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 22 23 24 78. As of February 1, 2015, the only re-78. Undisputed. maining MA at the West LA club was the 25 **Evidence:** recently hired MA. 26 Gannon Decl., ¶ 6, 10. 27 **Evidence:** 28

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79. As of April/May 2015, the West LA club had an entirely new sales team and sales management.

Evidence:

Plaintiff Depo., Volume II, 342:25-343:5.

79. Undisputed. However, one MA was able to stay at the West LA location, despite Gannon stating he wanted to rebuild the team by getting rid of all of the Membership Executives at West LA.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

80. Undisputed.

|| Evidence:

|| Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 9: Plaintiff's fifth cause of action for breach of implied-in-fact contract not to terminate employment without good cause survives as a matter of law because Plain-tiff does not have an at-will status, because Plaintiff quit, and because Equinox did not have good cause for its actions. (UF Nos. 1-80.)

Alleged Undisputed Facts and

Plaintiff's Responses and

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1 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 2 1. Undisputed. 3 Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 36:23-38:10, 7 Exh. 5 (Offer Letter). 8 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 9 working at Equinox's West Los Angeles 10 to the position of Membership Executive at 11 club ("West LA club"). the West Los Angeles club ("West LA") in **Evidence:** October 2013. 12 Plaintiff Depo., Volume I, 189:22-190:12, 13 **Evidence:** Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-14 90:19, 279:14-280:12; Kasbarian Decl., ¶ 15 5; Hemedinger Depo., 50:4-9; Rosen 16 Depo., 20:4-18; Holmes Depo., 39:13-18. 17 18 19 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive ferred to as Membership Executives. position is considered a promotion from an 20 However, their job duties were the same. MA position. Kasbarian was specifically 21 **Evidence:** 22 told her position Membership as а Hemedinger Executive was a promotion from an MA, 23 Declaration of Brian ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 24 higher compensation plan. Kasbaian's 25 hourly rate also increased with her position 26 as a Membership Executive, to \$19.23 per 27 28 hour. as well as increase in an -241-

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 242 of 709 Page ID #:1852		
1		commissions and bonuses.	
2		Evidence:	
3		Exh. 10; Kasbarian Depo., Vol. I, 89:9-	
4		90:19, 279:14-280:12; Kasbarian Decl., ¶	
5		5; Hemedinger Depo., 50:4-9; Rosen	
6		Depo., 20:4-18; Holmes Depo., 39:13-18.	
7			
8	4. During Plaintiff's employment at	4. Undisputed.	
9	Equinox Santa Monica and West LA	Evidence:	
10	clubs, Jack Gannon ("Gannon") was the		
11	Vice President of the West Coast.		
12	Evidence:		
13	Declaration of Jack Gannon ("Gannon		
14	Decl."), ¶¶ 1-2.		
15			
16	5. From about October 2011 through	5. Undisputed.	
17	about June 2015, Brian Hemedinger	Evidence:	
18	("Hemedinger") was the Regional Director		
19	of Operations ("Regional Director") of the		
20	Santa Monica and West LA clubs.		
21	Evidence:		
22	Plaintiff Depo., Volume I, 270:8,-14,		
23	75:24-76:4; Deposition of Brian		
24	Hemedinger ("Hemedinger Depo.") 15:3-		
25	10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.		
26			
27	6. General Manager Kira Simonson	6. Undisputed.	
28	("Simonson) supervised Plaintiff at the	Evidence:	
	-24	42-	

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West LA club from about January 2014 to

about January 2015.

|| Evidence:

Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an

7. Undisputed.

Employee Handbook Receipt Acknowl- Evidence:

edgment Form with Plaintiff's signature

dated October 15, 2010.

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Declaration of Emerson Figueroa

("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Handbook stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a con-tract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of I acknowlmy employment. edge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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1	Evidence:
2	Plaintiff Depo., Volume I, 43:18-45:15,
3	Exh. 8 (Receipt Acknowledgement [sic]
4	Form); Figueroa Decl., ¶ 5, Exh. B (Re-
5	ceipt Acknowledgement [sic] Form.
6	
7	9. Plaintiff's personnel file also in- 9. Undisputed.
8	cludes an Offer Letter, dated October 15, Evidence:
9	2010, which Plaintiff acknowledged re-
10	ceiving.
11	Evidence:
12	Plaintiff Depo., Volume I, 36:23-38:11,
13	Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,
14	Exh. C (Offer Letter).
15	
16	10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual
17	We are excited at the pros- pect of you joining the Compa-
18	ny, you should be aware that our relationship is "employ- whether Kasbarian actually believed her
19	ment-at-will." That means you are free, at any time, for any employment was "at-will." Kasbarian
20	reason, to end your employment with the Company and that the believes she would not be demoted, have
21	Company may do the same. Our agreement regarding the at-
22	will nature of your employment may not be changed, except in a or, reassigned, etc. unless it was for good
23	writing signed by the Compa- ny's Chief Executive Officer.
24	Given the at-will nature, the Evidence: Company may from time to
25	time add to, modify, or discon- Kasbarian Decl., ¶¶ 4, 11, 13, 14.
26	tinue its compensation policies, employee benefit plans or other aspects of your employment.
27	
28	Evidence:
	-244-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will em-

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended,

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11. Undisputed.

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1	ployee.	or, reassigned, etc. unless it was for good
2	Evidence:	cause.
3	Plaintiff Depo., Volume I, 36:23-38:11,	Evidence:
4	43:18-45:15, Exh. 5 (Offer Letter), Exh. 8	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
5	(Receipt Acknowledgement [sic] Form).	
6		
7	14. The Employee Handbook Plaintiff	14. Undisputed.
8	acknowledged receiving also included	Evidence:
9	Equinox's non-retaliation policy as well as	
10	complaint procedures for reporting retalia-	
11	tion.	
12	Evidence:	
13	Plaintiff Depo., Volume I, 43:18-45:15,	
14	Exh. 8 Receipt of Employee Handbook;	
15	Declaration of Emerson Figueroa	
16	("Figueroa Decl."), Exh. A.	
17		
18	15. In particular, Equinox's policy strict-	15. Undisputed.
19	ly prohibits retaliation against any employ-	Evidence:
20	ee for "filing a complaint and [Equinox]	
21	will not knowingly permit retaliation by	
22	management, employees, or co-workers."	
23	Equinox's policy also prohibits retaliation	
24	against any employee for "using this com-	
25	plaint procedure or for filing, testifying,	
26	assisting, or participating in any manner in	
27	any investigation, proceeding, or hearing	
28	conducted by a governmental enforcement	

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agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

16. Undisputed.Evidence:

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15. of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

• 100% of goal—MA would receive an extra \$20 per sale

• 115% of goal—MA would receive an extra \$40 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1859	Filed 10/17/16 Page 249 of 709 Page ID
1	• 125% of goal—MA would	of what she was owed. Kasbarian
2	receive an extra \$55 per sale	immediately complained about her unpaid
3	• 150% of goal—MA would	commissions and bonuses. After she
4	receive an extra \$70 per sale	complained defendant permanently cut her
5	Evidence:	compensation plan stating that they have
6	Plaintiff Depo., Volume I, 190:16-194:3;	been paying her too much and in "error"
7	Hemedinger Depo., 64:18-65:11.	and told her that she is "lucky that they
8		were not asking her to pay the difference
9		back."
10		Evidence:
11		Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,
12		201:1-206:5, 207:4-20, 209:19-210:8,
13		221:11-14; Kasbarian Depo., Vol. II,
14		347:1-18; Kasbarian Decl., ¶¶ 8, 9;
15		Hemedinger Depo., 59:14-60:10; Rosen
16		Depo., 22:15-23:17, 29:18-31:6, Holmes
17		Depo., 73:5-17, 81:7-24; 120:19-121:3;
18		Figueroa Depo., 99:22- 100:5; Gannon
19		Depo., 99:4-7; Hemedinger Depo., 59:14-
20		60:10.
21		
22	19. For the West LA club, Equinox's	19. Disputed. In June 2014, five months
23	Payroll Department was adding the bonus-	after Kasbarian started complaining about
24	es together as opposed to giving one of the	the fraudulent activities by other
25	bonuses above depending on the overall	membership advisors, Kasbarian's
26	percentage.	commission and bonus check for May
27	Evidence:	2014 was suddenly and for the first time
28	Plaintiff Depo., Volume I, 190:16-194:3;	since she started at West LA 25-33% short
	-24	49-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

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of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of 20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time

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Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in 21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities

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1 February 2015. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-4 5 ume II, 349:5-12. of 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 22. Plaintiff testified that she complained 27 to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that 28

by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including

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she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints "things involved against **Evidence:** Equinox policies that were happening as well."

Evidence:

28

Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes type of conduct Kasbarian that the complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

24. Undisputed.

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

Evidence:

Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct illegal. was Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

26. Undisputed.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards

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1	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
2	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
3	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
4		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
5		102:13-103:25, 112:5-113:2; Kasbarian
6		Depo., Vol. II, 334:16-25; Kasbarian
7		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
8		45:8-22, 46:10-22; 76:1-15.
9		
10	28. In or around December 2014, COO	28. Undisputed.
11	Rosen was touring the West LA club when	Evidence:
12	he was told by a member that a MA had	
13	charged a membership to another mem-	
14	ber's credit card without that member's	
15	authorization.	
16	Evidence:	
17	Rosen Depo., 37:20-38:18; Declaration of	
18	Tracy Cuva ("Cuva Decl."), ¶ 2.	
19		
20	29. Member Services is Equinox's bill-	29. Undisputed.
21	ing department (centrally based in New	Evidence:
22	York) which handles membership con-	
23	tracts and membership sales, including	
24	auditing of membership sales.	
25	Evidence:	
26	Cuva Decl., ¶ 1.	
27		
28	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
	-255-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 256 of 709 Page ID #:1866 1 Director of Equinox's Member Services **Evidence:** 2 Department, gave her the information re-3 ceived from the member, and asked Member Services to investigate this sale. 4 5 **Evidence:** 6 Rosen Depo., 37:20-38:21; Cuva Decl., 7 ¶2. 8 9 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** 10 11 that this was an unauthorized sale processed by a MA at the West LA Club 12 (Plaintiff was not implicated in this 13 transaction). 14 **Evidence:** 15 Cuva Decl., ¶ 2. 16 17 18 32. This MA was relocating to New 32. Undisputed. However, this MA was 19 York but, based on the investigation terminated. 20 results, she was not hired to work for **Evidence:** Equinox in New York. Depo., Vol. I, 84:7-85:1, 21 Kasbarian 22 **Evidence:** 184:20-23; Kasbarian Decl., 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 23 58:20-59:18, 60:2-21. 24 25 33. As a result of this member com-26 33. Disputed. Senior Director of Loss 27 plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 28 Member Services conduct an investigation Gannon contacted him to do an

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 257 of 709 Page ID #:1867

of sales transactions at the West LA club.

Evidence:

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:** Special Projects), to review sales transac-

tions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack do Gannon contacted him to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

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findings. **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification to Direct Bill: and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, Exh.N; Stanfa Decl. ¶¶ 4-5. 39. In her email, Cuva indicated that 39. Undisputed as to that statement being written in the email. these spreadsheets "all reflect patterns unhealthy for the business." **Evidence: Evidence:** Cuva Decl., ¶ 7, Exh.N. 40. Cuva noted as follows: 40. Disputed. Kasbarian was found to

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i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

i The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit. new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 261 of 709 Page ID #:1871		
1		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-	
2		17, 101:24-102:7; Gannon Depo., 70:8-	
3		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-	
4		11; Gannon Decl., ¶ 6, 10.	
5		Evidence:	
6			
7			
8	42. In addition, Burger was asked to in-	42. Undisputed.	
9	terview the sales team at the West LA	Evidence:	
10	club.		
11	Evidence:		
12	Deposition of Jim Burger ("Burger		
13	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.		
14			
15	43. When Burger came to Los Angeles	43. Undisputed.	
16	to conduct his interviews in late January	Evidence:	
17	2015, the West LA club's sales team con-		
18	sisted of three MAs, Plaintiff and two		
19	other MAs who were supervised by the		
20	Simonson [sic] and an Assistant General		
21	Manager.		
22	Evidence:		
23	Hemedinger Decl., ¶ 4.		
24			
25	44. A MA was fired on or about January	44. Undisputed.	
26	20, 2015 for improper sales activities.	Evidence:	
27	Evidence:		
28			
	-261-		

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 262 of 709 Page ID #:1872 1 Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 2 3 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets 4 the spreadsheets corroborating those sales. 5 summarizing their findings of questionable **Evidence:** 6 sales transactions at the West LA club. Defendant's Amended Compendium of 7 **Evidence:** Exhibits. 8 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 9 10 46. Burger then met with Cuva and 46. Undisputed. 11 Stanfa and they discussed their findings re-**Evidence:** garding the questionable sales at the West 12 13 LA club. **Evidence:** 14 Burger Depo., 73:13-74:15; Cuva Decl. 15 ¶ 8; Stanfa Decl., ¶ 9. 16 17 18 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce 19 with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. Member Services had prepared. **Evidence:** 20 **Evidence:** 21 Defendant's Amended Compendium of Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 22 Decl., ¶ 9. 23 24 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 25 lies in various sales transactions, including 26 the spreadsheets corroborating those sales. However, However, Kasbarian was found 27 whether or not a contract was signed, whether or not a credit card was present to have not committed any 28 of the

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1 for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated. 2 **Evidence:** 3 other individual's credit card number was Defendant's Amended Compendium of used for the sales transaction instead of the 4 5 member's credit card number, whether or Exhibits; Holmes Depo., 88:4-10, 106:11-6 not a member had any visits to a club, etc. 19: Hemedinger Depo., 51:23-52:23; 7 Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, **Evidence:** 98:6-17, 101:24-102:7; Gannon Depo., 8 Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 9 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 10 11 12 13 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding **Evidence:** 14 the anomalies in various sales activities at 15 16 the West LA Club. 17 **Evidence:** Burger Depo., 76:19-77:1; Stanfa Decl., 18 ¶9. 19 20 21 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-**Evidence:** 22 ees regarding sales activities of the West 23 LA MAs. 24 25 **Evidence:** 26 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; 27 Hemedinger Decl., ¶ 5. 28

#:1874

1 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one 2 Gannon discussed suspending all of the in-MA was not suspended and was not 3 dividuals interviewed as part of the investidiscussed suspending because there "was gation pending the results of the investiga-4 no suspicious conduct linked to him" even at the beginning of the investigation. 5 tion. **Evidence: Evidence:** 6 7 Burger Depo., 116:12-117:12. Gannon 70:8-71:19, 81:7-11; Depo., 8 Gannon Decl., ¶ 6, 10. 9 52. Burger then interviewed the follow-52. Disputed. Gannon testified that one ing individuals: (1) the Assistant General MA was not suspended and was not Manager; (2) Plaintiff; (3) another MA; discussed suspending because there "was (4) a relatively newly hired MA; and no suspicious conduct linked to him" even (5) Simonson. at the beginning of the investigation. **Evidence: Evidence:** Hemedinger Decl., ¶ 5. 70:8-71:19, 81:7-11; Gannon Depo., Gannon Decl., ¶ 6, 10. 53. Burger had never heard of or spoken 53. Undisputed. to Plaintiff prior to this investigation meet-**Evidence:** ing. **Evidence:** Burger Depo., 35:22-24. 54. On January 30, 2015, Plaintiff met 54. Undisputed. with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales practices. -264Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 265 of 709 Page ID #:1875

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Evidence: Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25.

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 266 of 709 Page ID #:1876	
1		Holmes Depo., 88:4-10, 106:11-19;
2		Hemedinger Depo., 51:23-52:23; Rosen
3		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
4		17, 101:24-102:7; Gannon Depo., 70:8-
5		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
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9	57. After Burger completed his inter-	57. Undisputed.
10	views, Burger, Gannon and Hemedinger	Evidence:
11	met briefly to discuss Burger's impression.	
12	Evidence:	
13	Burger Depo., 117:16-18, 24-118:6.	
14		
15	58. Gannon then advised Plaintiff that	58. Undisputed. However, she was
16	she was being suspended.	suspended despite her having been found
17	Evidence:	to not have committed any terminable
18	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
19	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
20	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
21		Hemedinger Depo., 51:23-52:23; Rosen
22		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
23		17, 101:24-102:7; Gannon Depo., 70:8-
24		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
25		11; Gannon Decl., ¶ 6, 10.
26		
27	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
28	the investigation (with the exception of the	suspended.
	-266-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 267 of 709 Page ID #:1877 1 relatively new MA) were suspended pend-**Evidence:** ing investigation. 2 Gannon Depo., 70:8-71:15, 81:7-11; 3 **Evidence:** Gannon Decl., ¶ 6, 10. 4 Burger Depo., ¶ [sic] 110:17-23; Gannon 5 Decl., ¶ 6. 6 7 60. Gannon also advised Plaintiff to re-60. Undisputed. 8 port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 180:11-181:4; 11 Gannon Decl., ¶ 5. 12 13 61. According to Plaintiff, Equinox told 14 61. Undisputed. her that she would not have access to her 15 **Evidence:** email or payroll account and escorted her 16 out of the building in front of Equinox's 17 clientele, staff and all of her peers. 18 19 **Evidence:** 20 Plaintiff Depo., Volume II, 174:24-175:21; 21 Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 22 23 24 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who documentation 25 any corroborating this have been suspended pending investigation policy. 26 27 or who are on leave of absence. **Evidence:** Defendant's Amended Compendium of 28 **Evidence:** -267-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Gannon Decl., ¶ 7.

Evidence.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

 Plaintiff Depo., Volume I, 182:5-183:8;

 Plaintiff Depo., Volume II, 306:12:16

 [sic], 382:12-17, 390:4-11, Exh. 38;

 Hemedinger Depo,. 54:17-21, 55:1-8;

 Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team 63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the

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of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

|| Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while

acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier

club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

68. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her		
compensation would be at the Marina Del		
Rey club, she was sent the compensation		
plan of a Marina Del Rey MA.		

²⁶ **Evidence:**

Plaintiff Depo., Volume II, 390:4-11, Exh.

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38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

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Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed.pensation plan for the Marina Del Rey Evidence:Club on or about January 31, 2015.

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey

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location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive, which it stated on her "Promotion Memo."

Fyidonco

Vol. I, 4-280:12, , Vol. II, n Decl., 9, 50:18-25: 8:25-89:5; 51:23-

	Evidence.
	Exh. 10, 14; Kasbarian Depo.
	50:24-51:1, 89:9-90:19, 279:14
	182:12-184:19; Kasbarian Depo.
	354:1-18, 458:24-459:17; Gannon
	10; Holmes Depo., 28:22-29:2,
	Gannon Depo., 32:15-17, 88
	Hemedinger Depo., 50:14-20,
	52:23, 81:2-23.
73. Gannon made the decision to reas-	73. Undisputed.
sign Plaintiff to the Marina Del Rey club.	Evidence:
Evidence:	
Rosen Depo., 45:7-25. 57:8-12;	

#:1886 Hemedinger Depo., 53:14-18. 74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m. **Evidence:** Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II. 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-

56:25, 57:6-57:11.

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75. Before reporting to the Marina Del
Rey club, Plaintiff submitted her resignation, via email, on the morning of February
2, 2015 effective immediately.

|| Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 277 of 709 Page ID #:1887 1 76. Plaintiff's last day of employment 76. Undisputed. 2 was February 2, 2015. **Evidence:** 3 **Evidence:** Plaintiff Depo., Volume I, 186:11-14. 4 5 6 77. Plaintiff never reported to work at 77. Undisputed. 7 the Marina Del Rey club. **Evidence: Evidence:** 8 9 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 10 11 78. As of February 1, 2015, the only re-12 78. Undisputed. 13 maining MA at the West LA club was the **Evidence:** recently hired MA. 14 Gannon Decl., ¶ 6, 10. **Evidence:** 15 Plaintiff Depo., Volume II, 342:3-11. 16 17 18 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was 19 club had an entirely new sales team and able to stay at the West LA location, sales management. despite Gannon stating he wanted to 20 21 **Evidence:** rebuild the team by getting rid of all of the Membership Executives at West LA. Plaintiff Depo., Volume II, 342:25-343:5. 22 **Evidence:** 23 24 Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes 25 Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-26 11; Gannon Decl., ¶ 6, 10. 27 28 -277-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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1 80. Plaintiff testified that she was un-80. Undisputed. aware of any other MA at the West LA 2 **Evidence:** 3 club complaining about the unauthorized use of credit cards or telling someone that 4 5 they were being signed up for a one-month 6 membership but signing them up for a year 7 instead. **Evidence:** 8 9 Plaintiff Depo., Volume II, 343:6-22. 10 11 ISSUE NO. 10: Plaintiff's sixth cause of action for wrongful termination in violation of public policy (discussing wages) survives as a matter of law because Plaintiff was termi-12 nated. (UF Nos. 1-80.) 13 **Alleged Undisputed Facts and** Plaintiff's Responses and 14 15 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 1. Undisputed. 16 Advisor ("MA") at Equinox's Santa 17 **Evidence:** 18 Monica club on or about October 15, 2010.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter).

21 22 23 working at Equinox's West Los Angeles 24 25 club ("West LA club"). **Evidence:** 26 27 28

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2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Plaintiff Depo., Volume I, 189:22-190:12,

2. In January 2014, Plaintiff began

Exh. 10; Kasbarian Depo., Vol. I, 89:9-

Evidence:

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    Exh. 13 (Memo).
                                               90:19, 279:14-280:12; Kasbarian Decl., ¶
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                                               5; Hemedinger Depo., 50:4-9; Rosen
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                                               Depo., 20:4-18; Holmes Depo., 39:13-18.
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      3. At the West LA club, MAs were re-
                                                 3. Disputed. A Membership Executive
    ferred to as Membership Executives.
                                               position is considered a promotion from an
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    However, their job duties were the same.
                                               MA position. Kasbarian was specifically
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    Evidence:
                                               told
                                                    her
                                                         position
    Declaration
                                 Hemedinger
                                               Executive was a promotion from an MA,
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                   of
                        Brian
    ("Hemedinger Decl."), ¶ 3.
                                               and she received a memo on it, as well as a
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                                               higher compensation plan. Kasbaian's
                                               hourly rate also increased with her position
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                                               as a Membership Executive, to $19.23 per
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                                               hour.
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                                                      as
                                               commissions and bonuses.
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                                               Evidence:
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                                               Exh. 10; Kasbarian Depo., Vol. I, 89:9-
                                               90:19, 279:14-280:12; Kasbarian Decl., ¶
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                                               5; Hemedinger Depo., 50:4-9; Rosen
                                               Depo., 20:4-18; Holmes Depo., 39:13-18.
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                                                 4. Undisputed.
      4. During Plaintiff's employment at
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    Equinox Santa Monica and West LA
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                                               Evidence:
    clubs, Jack Gannon ("Gannon") was the
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    Vice President of the West Coast.
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    Evidence:
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    Declaration of Jack Gannon ("Gannon
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Decl."), ¶¶ 1-2.

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2 5. From about October 2011 through 3 5. Undisputed. June 2015, Brian Hemedinger **Evidence:** 4 about 5 ("Hemedinger") was the Regional Director 6 of Operations ("Regional Director") of the 7 Santa Monica and West LA clubs. 8 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 9 75:24-76:4; of 10 Deposition Brian 11 Hemedinger ("Hemedinger Depo.") 15:3-10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 12 13 6. General Manager Kira Simonson 14 6. Undisputed. ("Simonson) supervised Plaintiff at the 15 **Evidence:** 16 West LA club from about January 2014 to about January 2015. 17 18 **Evidence:** 19 Plaintiff Depo., Volume I, 52:11-19. 20 21 7. Plaintiff's personnel file includes an 7. Undisputed. Employee Handbook Receipt Acknowl-**Evidence:** 22 edgment Form with Plaintiff's signature 23 24 dated October 15, 2010. **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 (Receipt Acknowledgement [sic] Form); Declaration of Emerson Figueroa

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("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Hand-

book stated: I ackne

I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in- 9. Undisputed.

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

²⁵ ceiving.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 36:23-38:11,

²⁸ Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 282 of 709 Page ID #:1892 Exh. C (Offer Letter). 1 2 3 10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual We are excited at the pros-4 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 5 our relationship is "employ-ment-at-will." That means you "at-will." 6 employment was Kasbarian are free, at any time, for any 7 reason, to end your employment believes she would not be demoted, have with the Company and that the Company may do the same. Our agreement regarding the at-8 her pay cut, her employment suspended, will nature of your employment or, reassigned, etc. unless it was for good 9 may not be changed, except in a writing signed by the Compa-10 cause. ny's Chief Executive Officer. Given the at-will nature, the 11 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 12 tinue its compensation policies, 13 employee benefit plans or other aspects of your employment. 14 15 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:11, 16 17 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 18 Exh. C (Offer Letter). 19 11. Plaintiff's personnel file also in-20 11. Undisputed. 21 cludes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plain-22 tiff's signature dated October 14, 2010. 23 **Evidence:** 24 Figueroa Decl., ¶ 8, Exh. D. 25 26 27 12. This Agreement stated: "You agree 12. Undisputed, as to what the actual 28 and understand that nothing in this Agree- document states. However, disputed as to -282-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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ment shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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Exh. 8 Receipt of Employee Handbook; Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined16. Undisputed.in the Employee Handbook permits an em-Evidence:

15. Undisputed.

Evidence:

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ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

Evidence:

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 Receipt of Employee Handbook;

Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a 18. Disp particular market bonus upon reaching a after Kash certain goal of sales:
100% of goal—MA would membersh receive an extra \$20 per sale

- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

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Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

#:1898

347:1-18; Kasbarian Decl., 9: 8, Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

Plaintiff Depo., Volume I, 199:7-22; Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.") 29:18-30:4, 30:22-31:12, 31:20-33:4, 61:12-64:17, 65:8-69:12, Exhs. 206-207; Holmes Depo,. 71:23-73:22, 77:18-82:10, 84:19-86:8, Ex. 203.

Kasbarian's 20. Undisputed as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

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Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging

23. Undisputed. Gannon also testified

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credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox. and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

|| Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:**

Plaintiff Depo., Volume II, 335:4-336:23.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

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26. Plaintiff also testified that she com26. Undisputed.
plained to Hemedinger and Simonson Evidence:
about the sales activities of another MA.
Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

|| Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

Evidence:

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's

28. Undisputed.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 293 of 709 Page ID #:1903 1 authorization. 2 **Evidence:** 3 Rosen Depo., 37:20-38:18; Declaration of Tracy Cuva ("Cuva Decl."), ¶ 2. 4 5 29. Member Services is Equinox's bill-6 29. Undisputed. 7 ing department (centrally based in New **Evidence:** 8 York) which handles membership contracts and membership sales, including 9 auditing of membership sales. 10 **Evidence:** 11 Cuva Decl., ¶ 1. 12 13 30. Undisputed. 30. Rosen contacted Tracy Cuva, Senior 14 Director of Equinox's Member Services 15 **Evidence:** 16 Department, gave her the information received from the member, and asked 17 18 Member Services to investigate this sale. 19 **Evidence:** Rosen Depo., 37:20-38:21; Cuva Decl., 20 21 ¶2. 22 23 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 24 **Evidence:** 25 that this an unauthorized was sale processed by a MA at the West LA Club 26 27 (Plaintiff was not implicated in this 28 transaction).

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Evidence: Cuva Decl., ¶ 2.

32. This MA was relocating to New York but, based on the investigation results, she was not hired to work for Equinox in New York.

Evidence:

Rosen Depo., 39:8-13.

32. Undisputed. However, this MA was terminated.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-

1 Evidence: 84:3. 2 Rosen Depo., 47:25-48:21. 3 35. Cuva instructed Kevin Stanfa 35. Undisputed. 5 ("Stanfa") (Manager of Compliance and Evidence: 5 Special Projects), to review sales transactions at the West LA club. 8 Evidence: 9 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 10 36. After Stanfa reported finding various 36. Undisputed. 11 36. After Stanfa reported finding various 36. Undisputed. 12 anomalies associated with sales transactions at the West LA club, Cuva instructed 13 Stanfa to prepare a summary detailing his 14 Indings. 15 Findings. 16 Evidence: 17 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 18 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce 19 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce 10 With three spreadsheets regarding the fol- 10 With three spreadsheets regarding the fol- 10 Modification to Direct Bill; and Defendant's Amended Compendium of 13 West LA Sales Breakdown. Exhibits. 2		Case 2:16-cv-01795-MWF-JC Document 29 F #:1905	
 35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and Evidence: Special Projects), to review sales transactions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce the spreadsheets regarding the following sales activities: (1) 2014 Freezes; Evidence: (2) Modification to Direct Bill; and Defendant's Amended Compendium of G) West LA Sales Breakdown. Exhibits. Evidence: Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. -205- 	1	Evidence:	84:3.
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 ⁵ ("Stanfa") (Manager of Compliance and Evidence: Special Projects), to review sales transactions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. ¹⁰ 36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. ¹³ 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the following sales activities: (1) 2014 Freezes; Evidence: (2) Modification to Direct Bill; and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. Evidence: Stanfa Decl., ¶ 4. ¹⁴ 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. Lucutational and the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. 	3		
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 Evidence: Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. 	22	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
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 26 27 28 and 2000, 1000 29 and 2000, 1000 29 and 2000, 1000 29 and 2000, 1000 29 and 2000, 1000 20 and 2000, 1000 20 and 2000, 1000 20 and 2000, 1000, 1000 20 and 2000, 1000 20 and 20	24	Evidence:	
 27 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce 28 emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. -295- 	25	Stanfa Decl., ¶ 4.	
 ²⁸ emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. -295- 	26		
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	28	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS			
		REPLY TO DEFENDANT'S STATEMENT O	F UNCONTROVERTED MATERIAL FACTS

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and Gannon and summarized the results of **Evidence**:

the Member Services investigation.

Evidence:

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Rosen Depo., 47:25-48:21; Holmes Depo.,

86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Defendant's Amended Compendium of

Evidence:

Exhibits.

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. 40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member memberships visit, new

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which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

25 Evidence:

²⁶ Deposition of Jim Burger ("Burger
²⁷ Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

27 28 Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 299 of 709 Page ID #:1909

1	43. When Burger came to Los Angeles	43. Undisputed.	
2	to conduct his interviews in late January	Evidence:	
3	2015, the West LA club's sales team con-		
4	sisted of three MAs, Plaintiff and two		
5	other MAs who were supervised by the		
6	Simonson [sic] and an Assistant General		
7	Manager.		
8	Evidence:		
9	Hemedinger Decl., ¶ 4.		
10			
11	44. A MA was fired on or about January	44. Undisputed.	
12	20, 2015 for improper sales activities.	Evidence:	
13	Evidence:		
14	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.		
15			
16	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce	
17	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.	
18	summarizing their findings of questionable	Evidence:	
19	sales transactions at the West LA club.	Defendant's Amended Compendium of	
20	Evidence:	Exhibits.	
21	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.		
22			
23	46. Burger then met with Cuva and	46. Undisputed.	
24	Stanfa and they discussed their findings re-	Evidence:	
25	garding the questionable sales at the West		
26	LA club.		
27	Evidence:		
28	Burger Depo., 73:13-74:15; Cuva Decl.		
	-29	99-	
	REPLY TO DEFENDANT'S STATEMENT O	F UNCONTROVERTED MATERIAL FACTS	

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 \P 8; Stanfa Decl., \P 9.

Evidence:

47. Burger had a subsequent meeting with Stanfa to review the spreadsheets Member Services had prepared. 47. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc.

|| Evidence:

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at

49. Undisputed.

Evidence:

-300-

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the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl.,

¶9.

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50. In late January 2015, Burger came to

50. Undisputed.

Los Angeles to interview various employ- **Evidence:** ees regarding sales activities of the West LA MAs.

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. 51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 302 of 709 Page ID #:1912 1 Hemedinger Decl., ¶ 5. Gannon Depo., 70:8-71:19, 81:7-11; 2 Gannon Decl., ¶ 6, 10. 3 53. Burger had never heard of or spoken 4 53. Undisputed. 5 to Plaintiff prior to this investigation meet-**Evidence:** 6 ing. 7 **Evidence:** 8 Burger Depo., 35:22-24. 9 54. On January 30, 2015, Plaintiff met 10 54. Undisputed. 11 with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales prac-12 13 tices. 14 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 15 16 164:10-22; Plaintiff Depo., Volume II, 17 305:21-24; , [sic] Burger Depo., 96:18-25. 18 19 55. Plaintiff answered questions about 55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she her sales activities, as well as the activities 20 21 of other MAs. notifies Senior Director of Loss 22 **Evidence:** Prevention. Jim Burger, about the 23 Plaintiff Depo., Volume I, 161:11-22, fraudulent activity and unauthorized 164:10-22; Burger Depo., 53:13-54:9. membership sales that she observed and 24 complained about to management for 25 26 months **Evidence:** 27 28 Exh. 17; Kasbarian Depo., Vol. I, 158:4--302-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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18, 161:15-162:1, 166:9-167:2; Kasbarian
Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,
78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,
183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

|| Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter57. Undisputed.
views, Burger, Gannon and Hemedinger Evidence:
met briefly to discuss Burger's impression.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that 58. Undisputed. However, she was

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1	she was being suspended.	suspended despite her having been found
2	Evidence:	to not have committed any terminable
3	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
4	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
5	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
6		Hemedinger Depo., 51:23-52:23; Rosen
7		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
8		17, 101:24-102:7; Gannon Depo., 70:8-
9		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
0		11; Gannon Decl., ¶ 6, 10.
1		
2	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
.3	the investigation (with the exception of the	suspended.
4	relatively new MA) were suspended pend-	Evidence:
5	ing investigation.	Gannon Depo., 70:8-71:15, 81:7-11;
6	Evidence:	Gannon Decl., ¶ 6, 10.
7	Burger Depo., ¶ [sic] 110:17-23; Gannon	
8	Decl., ¶ 6.	
.9		
20	60. Gannon also advised Plaintiff to re-	60. Undisputed.
21	port back to the West LA club at 2:00 p.m.	Evidence:
22	the next day for another meeting.	
23	Evidence:	
24	Plaintiff Depo., Volume II, 180:11-181:4;	
25	Gannon Decl., ¶ 5.	
26		
27	61. According to Plaintiff, Equinox told	61. Undisputed.
28	her that she would not have access to her	Evidence:
	-30	14-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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email or payroll account and escorted herout of the building in front of Equinox'sclientele, staff and all of her peers.Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 64. Undisputed.

Evidence:

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31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

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Plaintiff Depo., Volume I, 182:5-183:8;

Plaintiff Depo., Volume II, 306:12:16

[sic], 382:12-17, 390:4-11, Exh. 38;

Hemedinger Depo,. 54:17-21, 55:1-8;

Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00

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1	Evidence:	per hour decrease in hourly rate that she
2	Rosen Depo., 87:25-88:4; Gannon Decl.,	was being paid at the West Los Angeles
3	¶ 11.	branch at \$19.23 per hour. Barry Holmes,
4		Vice President of Sales, admits that urban
5		clubs, such as the Santa Monica location,
6		tend to generate more revenue than
7		suburban clubs, like the Marina Del Rey
8		location, and the West LA location is a
9		higher tier club than urban clubs. Brian
10		Hemedinger admits in deposition that they
11		thought it would be "best for Tamar, if she
12		had the opportunity to be a membership
13		advisor at a different location," while
14		acknowledging that she would be going to
15		a lower tier location than when she first
16		started with the company. Moreover, when
17		Kasbarian went to West LA she was
18		promoted from MA to Membership
19		Executive, which it stated on her
20		"Promotion Memo."
21		Evidence:
22		Exh. 10, 14; Kasbarian Depo., Vol. I,
23		50:24-51:1, 89:9-90:19, 279:14-280:12,
24		182:12-184:19; Kasbarian Depo., Vol. II,
25		354:1-18, 458:24-459:17; Gannon Decl., 9,
26		10; Holmes Depo., 28:22-29:2, 50:18-25;
27		Gannon Depo., 32:15-17, 88:25-89:5;
28		Hemedinger Depo., 50:14-20, 51:23-
	-30)7-
	REPLY TO DEFENDANT'S STATEMENT O	

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 308 of 709 Page ID #:1918		
1		52:23, 81:2-23.	
3	67. Equinox considered the reassignment	67. Disputed. Kasbarian is told that she	
4	a lateral move.	would be paid \$9.00/hour at the Marina del	
5	Evidence:	Rey office, which was a \$10.00 per hour	
6	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being	
7	¶ 11.	paid at the West Los Angeles branch at	
8		\$19.23 per hour. Barry Holmes, Vice	
9		President of Sales, admits that urban clubs,	
10		such as the Santa Monica location, tend to	
11		generate more revenue than suburban	
12		clubs, like the Marina Del Rey location,	
13		and the West LA location is a higher tier	
14		club than urban clubs. Brian Hemedinger	
15		admits in deposition that they thought it	
16		would be "best for Tamar, if she had the	
17		opportunity to be a membership advisor at	
18		a different location," while acknowledging	
19		that she would be going to a lower tier	
20		location than when she first started with	
21		the company. Moreover, when Kasbarian	
22		went to West LA she was promoted from	
23		MA to Membership Executive, which it	
24		stated on her "Promotion Memo."	
25		Evidence:	
26		Exh. 10, 14; Kasbarian Depo., Vol. I,	
27		50:24-51:1, 89:9-90:19, 279:14-280:12,	
28		182:12-184:19; Kasbarian Depo., Vol. II,	
	-30	08-	
	REPLY TO DEFENDANT'S STATEMENT O		

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15. 69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location,

and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

71. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-

pensation plan for the Marina Del Rey

Plaintiff Depo., Volume I, 246:19-247:2;

Club on or about January 31, 2015.

Evidence:

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72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Membership promoted from MA to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I,

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1		50:24-51:1, 89:9-90:19, 279:14-280:12,
2		182:12-184:19; Kasbarian Depo., Vol. II,
3		354:1-18, 458:24-459:17; Gannon Decl., 9,
4		10; Holmes Depo., 28:22-29:2, 50:18-25;
5		Gannon Depo., 32:15-17, 88:25-89:5;
6		Hemedinger Depo., 50:14-20, 51:23-
7		52:23, 81:2-23.
8		
9	73. Gannon made the decision to reas-	73. Undisputed.
10	sign Plaintiff to the Marina Del Rey club.	Evidence:
11	Evidence:	
12	Rosen Depo., 45:7-25. 57:8-12;	
13	Hemedinger Depo., 53:14-18.	
14		
15	74. Plaintiff was told to report to the	74. Undisputed.
16	Marina Del Rey club on February 2, 2015	Evidence:
17	at 9:00 a.m.	
18	Evidence:	
19	Plaintiff Depo., Volume I, 186:5-14;	
20	Plaintiff Depo., Volume II, 311:4-8;	
21	Hemedinger Depo., 54:17-55:18, 55:25-	
22	56:25, 57:6-57:11.	
23		
24	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
25	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
26	tion, via email, on the morning of February	conditions at Equinox. On February 2,
27	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
28	Evidence:	start at the Marina del Rey location, she
	-31	3-

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1 Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox 2 26; Plaintiff Depo., Volume II, 311:4-8; and feels pushed out since she was forced 3 to take a demotion, a significant pay cut Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. and restart her business and clientele base, 4 5 along with the overwhelming stress of the interrogation and suspension and fear of 6 7 being terminated that she is forced to 8 resign. **Evidence:** 9 10 Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14. 11 12 13 76. Plaintiff's last day of employment 76. Undisputed. was February 2, 2015. **Evidence:** 14 **Evidence:** 15 Plaintiff Depo., Volume I, 186:11-14. 16 17 18 77. Plaintiff never reported to work at 77. Undisputed. 19 the Marina Del Rey club. **Evidence:** 20 **Evidence:** 21 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 22 23 24 78. As of February 1, 2015, the only re-78. Undisputed. maining MA at the West LA club was the 25 **Evidence:** recently hired MA. 26 Gannon Decl., ¶ 6, 10. 27 **Evidence:** 28

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Plaintiff Depo., Volume II, 342:3-11.

79. As of April/May 2015, the West LA club had an entirely new sales team and sales management.

Evidence:

Plaintiff Depo., Volume II, 342:25-343:5.

79. Undisputed. However, one MA was able to stay at the West LA location, despite Gannon stating he wanted to rebuild the team by getting rid of all of the Membership Executives at West LA.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

80. Undisputed.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 11: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would survive as a matter of law because Plaintiff can establish a *prima facie* claim of constructive discharge because Plaintiff was subjected to intolerable working conditions. (UF Nos. 1-80.)

Alleged Undisputed Facts and

Plaintiff's Responses and

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1 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 2 1. Undisputed. 3 Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 36:23-38:10, 7 Exh. 5 (Offer Letter). 8 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 9 working at Equinox's West Los Angeles 10 to the position of Membership Executive at 11 club ("West LA club"). the West Los Angeles club ("West LA") in **Evidence:** October 2013. 12 Plaintiff Depo., Volume I, 189:22-190:12, 13 **Evidence:** Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-14 90:19, 279:14-280:12; Kasbarian Decl., ¶ 15 5; Hemedinger Depo., 50:4-9; Rosen 16 Depo., 20:4-18; Holmes Depo., 39:13-18. 17 18 19 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive ferred to as Membership Executives. position is considered a promotion from an 20 However, their job duties were the same. MA position. Kasbarian was specifically 21 **Evidence:** 22 told her position Membership as а Hemedinger Executive was a promotion from an MA, 23 Declaration of Brian ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 24 higher compensation plan. Kasbaian's 25 hourly rate also increased with her position 26 as a Membership Executive, to \$19.23 per 27 28 hour. as well as increase in an

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1		commissions and bonuses.	
2		Evidence:	
3		Exh. 10; Kasbarian Depo., Vol. I, 89:9-	
4		90:19, 279:14-280:12; Kasbarian Decl., ¶	
5		5; Hemedinger Depo., 50:4-9; Rosen	
6		Depo., 20:4-18; Holmes Depo., 39:13-18.	
7			
8	4. During Plaintiff's employment at	4. Undisputed.	
9	Equinox Santa Monica and West LA	Evidence:	
10	clubs, Jack Gannon ("Gannon") was the		
11	Vice President of the West Coast.		
12	Evidence:		
13	Declaration of Jack Gannon ("Gannon		
14	Decl."), ¶¶ 1-2.		
15			
16	5. From about October 2011 through	5. Undisputed.	
17	about June 2015, Brian Hemedinger	Evidence:	
18	("Hemedinger") was the Regional Director		
19	of Operations ("Regional Director") of the		
20	Santa Monica and West LA clubs.		
21	Evidence:		
22	Plaintiff Depo., Volume I, 270:8,-14,		
23	75:24-76:4; Deposition of Brian		
24	Hemedinger ("Hemedinger Depo.") 15:3-		
25	10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.		
26			
27	6. General Manager Kira Simonson	6. Undisputed.	
28	("Simonson) supervised Plaintiff at the	Evidence:	
	-317-		

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West LA club from about January 2014 to

about January 2015.

Evidence:

Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an

7. Undisputed.

Employee Handbook Receipt Acknowl- Evidence:

edgment Form with Plaintiff's signature

dated October 15, 2010.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Declaration of Emerson Figueroa

("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Handbook stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a con-tract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of I acknowlmy employment. edge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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1 2 3 4 5 6 7 8 9 10 11 12 13 14	 Evidence: Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 (Receipt Acknowledgement [sic] Form); Figueroa Decl., ¶ 5, Exh. B (Receipt Acknowledgement [sic] Form. 9. Plaintiff's personnel file also in-9. Undisputed. cludes an Offer Letter, dated October 15, Evidence: 2010, which Plaintiff acknowledged receiving. Evidence: Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).
 15 16 17 18 19 20 21 22 23 24 25 26 27 28 	 10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment. 10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause. Evidence:
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

#:1930

Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will em-

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended,

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11. Undisputed.

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1	ployee.	or, reassigned, etc. unless it was for good
2	Evidence:	cause.
3	Plaintiff Depo., Volume I, 36:23-38:11,	Evidence:
4	43:18-45:15, Exh. 5 (Offer Letter), Exh. 8	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
5	(Receipt Acknowledgement [sic] Form).	
6		
7	14. The Employee Handbook Plaintiff	14. Undisputed.
8	acknowledged receiving also included	Evidence:
9	Equinox's non-retaliation policy as well as	
10	complaint procedures for reporting retalia-	
11	tion.	
12	Evidence:	
13	Plaintiff Depo., Volume I, 43:18-45:15,	
14	Exh. 8 Receipt of Employee Handbook;	
15	Declaration of Emerson Figueroa	
16	("Figueroa Decl."), Exh. A.	
17		
18	15. In particular, Equinox's policy strict-	15. Undisputed.
19	ly prohibits retaliation against any employ-	Evidence:
20	ee for "filing a complaint and [Equinox]	
21	will not knowingly permit retaliation by	
22	management, employees, or co-workers."	
23	Equinox's policy also prohibits retaliation	
24	against any employee for "using this com-	
25	plaint procedure or for filing, testifying,	
26	assisting, or participating in any manner in	
27	any investigation, proceeding, or hearing	
28	conducted by a governmental enforcement	

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agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

16. Undisputed.Evidence:

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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1 **Evidence:** 2 3 4 5

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes Depo.") 69:4-71:12, ("Holmes 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

owed. what she Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

> • 100% of goal—MA would receive an extra \$20 per sale

• 115% of goal—MA would receive an extra \$40 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1934	Filed 10/17/16 Page 324 of 709 Page ID
1	• 125% of goal—MA would	of what she was owed. Kasbarian
2	receive an extra \$55 per sale	immediately complained about her unpaid
3	• 150% of goal—MA would	commissions and bonuses. After she
4	receive an extra \$70 per sale	complained defendant permanently cut her
5	Evidence:	compensation plan stating that they have
6	Plaintiff Depo., Volume I, 190:16-194:3;	been paying her too much and in "error"
7	Hemedinger Depo., 64:18-65:11.	and told her that she is "lucky that they
8		were not asking her to pay the difference
9		back."
10		Evidence:
11		Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,
12		201:1-206:5, 207:4-20, 209:19-210:8,
13		221:11-14; Kasbarian Depo., Vol. II,
14		347:1-18; Kasbarian Decl., ¶¶ 8, 9;
15		Hemedinger Depo., 59:14-60:10; Rosen
16		Depo., 22:15-23:17, 29:18-31:6, Holmes
17		Depo., 73:5-17, 81:7-24; 120:19-121:3;
18		Figueroa Depo., 99:22- 100:5; Gannon
19		Depo., 99:4-7; Hemedinger Depo., 59:14-
20		60:10.
21		
22	19. For the West LA club, Equinox's	19. Disputed. In June 2014, five months
23	Payroll Department was adding the bonus-	after Kasbarian started complaining about
24	es together as opposed to giving one of the	the fraudulent activities by other
25	bonuses above depending on the overall	membership advisors, Kasbarian's
26	percentage.	commission and bonus check for May
27	Evidence:	2014 was suddenly and for the first time
28	Plaintiff Depo., Volume I, 190:16-194:3;	since she started at West LA 25-33% short
	-32	
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

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of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of 20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time

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Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in 21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities

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1 February 2015. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-4 5 ume II, 349:5-12. of 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 22. Plaintiff testified that she complained 27 to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that 28

by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including

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she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints "things involved against **Evidence:** Equinox policies that were happening as well."

Evidence:

28

Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes type of conduct Kasbarian that the complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

24. Undisputed.

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

Evidence:

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Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct illegal. was Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

26. Undisputed.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 330 of 709 Page ID #:1940

1	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
2	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
3	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
4		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
5		102:13-103:25, 112:5-113:2; Kasbarian
6		Depo., Vol. II, 334:16-25; Kasbarian
7		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
8		45:8-22, 46:10-22; 76:1-15.
9		
10	28. In or around December 2014, COO	28. Undisputed.
11	Rosen was touring the West LA club when	Evidence:
12	he was told by a member that a MA had	
13	charged a membership to another mem-	
14	ber's credit card without that member's	
15	authorization.	
16	Evidence:	
17	Rosen Depo., 37:20-38:18; Declaration of	
18	Tracy Cuva ("Cuva Decl."), ¶ 2.	
19		
20	29. Member Services is Equinox's bill-	29. Undisputed.
21	ing department (centrally based in New	Evidence:
22	York) which handles membership con-	
23	tracts and membership sales, including	
24	auditing of membership sales.	
25	Evidence:	
26	Cuva Decl., ¶ 1.	
27		
28	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
	-33	30-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 331 of 709 Page ID #:1941 1 Director of Equinox's Member Services **Evidence:** Department, gave her the information re-2 3 ceived from the member, and asked Member Services to investigate this sale. 4 5 **Evidence:** 6 Rosen Depo., 37:20-38:21; Cuva Decl., 7 ¶2. 8 9 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 10 **Evidence:** 11 that this was an unauthorized sale processed by a MA at the West LA Club 12 (Plaintiff was not implicated in this 13 transaction). 14 **Evidence:** 15 Cuva Decl., ¶ 2. 16 17 18 32. This MA was relocating to New 32. Undisputed. However, this MA was 19 York but, based on the investigation terminated. 20 results, she was not hired to work for **Evidence:** Equinox in New York. Depo., Vol. I, 84:7-85:1, 21 Kasbarian 22 **Evidence:** 184:20-23; Kasbarian Decl., 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 23 58:20-59:18, 60:2-21. 24 25 33. As a result of this member com-33. Disputed. Senior Director of Loss 26 27 plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 28 Member Services conduct an investigation Gannon contacted him to do an

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of sales transactions at the West LA club.

Evidence:

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation. 34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa35. Undisputed.("Stanfa") (Manager of Compliance and Evidence:Special Projects), to review sales transac-

tions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various
anomalies associated with sales transactions at the West LA club, Cuva instructed
Stanfa to prepare a summary detailing his

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findings.

Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification to Direct Bill: and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, Exh.N; Stanfa Decl. ¶¶ 4-5. 39. In her email, Cuva indicated that 39. Undisputed as to that statement being written in the email. these spreadsheets "all reflect patterns unhealthy for the business." **Evidence: Evidence:** Cuva Decl., ¶ 7, Exh.N. 40. Disputed. Kasbarian was found to 40. Cuva noted as follows:

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i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

i The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit. new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen

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1		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
2		17, 101:24-102:7; Gannon Depo., 70:8-
3		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
4		11; Gannon Decl., ¶ 6, 10.
5		Evidence:
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7 8	42. In addition, Burger was asked to in-	42. Undisputed.
9	terview the sales team at the West LA	Evidence:
10	club.	
11	Evidence:	
12	Deposition of Jim Burger ("Burger	
13	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
14		
15	43. When Burger came to Los Angeles	43. Undisputed.
16	to conduct his interviews in late January	Evidence:
17	2015, the West LA club's sales team con-	
18	sisted of three MAs, Plaintiff and two	
19	other MAs who were supervised by the	
20	Simonson [sic] and an Assistant General	
21	Manager.	
22	Evidence:	
23	Hemedinger Decl., ¶ 4.	
24		
25	44. A MA was fired on or about January	44. Undisputed.
26	20, 2015 for improper sales activities.	Evidence:
27	Evidence:	
28		
	-33	36-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 337 of 709 Page ID #:1947 1 Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 2 3 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets the spreadsheets corroborating those sales. 4 5 summarizing their findings of questionable **Evidence:** 6 sales transactions at the West LA club. Defendant's Amended Compendium of 7 **Evidence:** Exhibits. 8 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 9 10 46. Burger then met with Cuva and 46. Undisputed. 11 Stanfa and they discussed their findings re-**Evidence:** garding the questionable sales at the West 12 13 LA club. **Evidence:** 14 Burger Depo., 73:13-74:15; Cuva Decl. 15 ¶ 8; Stanfa Decl., ¶ 9. 16 17 18 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce 19 with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. Member Services had prepared. **Evidence:** 20 **Evidence:** 21 Defendant's Amended Compendium of Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 22 Decl., ¶ 9. 23 24 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 25 lies in various sales transactions, including 26 the spreadsheets corroborating those sales. However, However, Kasbarian was found 27 whether or not a contract was signed, whether or not a credit card was present to have not committed any 28 of the

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1 for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated. 2 **Evidence:** 3 other individual's credit card number was Defendant's Amended Compendium of used for the sales transaction instead of the 4 5 member's credit card number, whether or Exhibits; Holmes Depo., 88:4-10, 106:11-6 not a member had any visits to a club, etc. 19: Hemedinger Depo., 51:23-52:23; 7 Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, **Evidence:** 98:6-17, 101:24-102:7; Gannon Depo., 8 Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 9 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 10 11 12 13 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding **Evidence:** 14 the anomalies in various sales activities at 15 16 the West LA Club. 17 **Evidence:** Burger Depo., 76:19-77:1; Stanfa Decl., 18 ¶9. 19 20 21 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-**Evidence:** 22 ees regarding sales activities of the West 23 LA MAs. 24 25 **Evidence:** 26 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; 27 Hemedinger Decl., ¶ 5. 28

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51. Prior to the interviews, Burger and	51. Disputed. Gannon testified that one
Gannon discussed suspending all of the in-	MA was not suspended and was not
dividuals interviewed as part of the investi-	discussed suspending because there "was
gation pending the results of the investiga-	no suspicious conduct linked to him" even
tion.	at the beginning of the investigation.
Evidence:	Evidence:
Burger Depo., 116:12-117:12.	Gannon Depo., 70:8-71:19, 81:7-11;
	Gannon Decl., ¶ 6, 10.
52. Burger then interviewed the follow-	52. Disputed. Gannon testified that one
ing individuals: (1) the Assistant General	MA was not suspended and was not
Manager; (2) Plaintiff; (3) another MA;	discussed suspending because there "was
(4) a relatively newly hired MA; and	no suspicious conduct linked to him" even
(5) Simonson.	at the beginning of the investigation.
Evidence:	Evidence:
Hemedinger Decl., ¶ 5.	Gannon Depo., 70:8-71:19, 81:7-11;
	Gannon Decl., ¶ 6, 10.
53. Burger had never heard of or spoken	53. Undisputed.
to Plaintiff prior to this investigation meet-	Evidence:
ing.	
Evidence:	
Burger Depo., 35:22-24.	
54. On January 30, 2015, Plaintiff met	54. Undisputed.
with Burger and Leah Ball of Human	Evidence:
Resources regarding West LA's sales prac-	
tices.	
-33	39-
	Gannon discussed suspending all of the in- dividuals interviewed as part of the investi- gation pending the results of the investiga- tion. Evidence: Burger Depo., 116:12-117:12. 52. Burger then interviewed the follow- ing individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. Evidence: Hemedinger Decl., ¶ 5. 53. Burger had never heard of or spoken to Plaintiff prior to this investigation meet- ing. Evidence: Burger Depo., 35:22-24. 54. On January 30, 2015, Plaintiff met with Burger and Leah Ball of Human Resources regarding West LA's sales prac- tices.

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Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25. 55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs. **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9. 56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination. **Evidence:** Burger Depo, 122:14-17.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 341 of 709 Page ID #:1951	
1		Holmes Depo., 88:4-10, 106:11-19;
2		Hemedinger Depo., 51:23-52:23; Rosen
3		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
4		17, 101:24-102:7; Gannon Depo., 70:8-
5		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
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9	57. After Burger completed his inter-	57. Undisputed.
10	views, Burger, Gannon and Hemedinger	Evidence:
11	met briefly to discuss Burger's impression.	
12	Evidence:	
13	Burger Depo., 117:16-18, 24-118:6.	
14		
15	58. Gannon then advised Plaintiff that	58. Undisputed. However, she was
16	she was being suspended.	suspended despite her having been found
17	Evidence:	to not have committed any terminable
18	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
19	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
20	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
21		Hemedinger Depo., 51:23-52:23; Rosen
22		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
23		17, 101:24-102:7; Gannon Depo., 70:8-
24		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
25		11; Gannon Decl., ¶ 6, 10.
26		
27	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
28	the investigation (with the exception of the	suspended.
	-341-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 342 of 709 Page ID #:1952 1 relatively new MA) were suspended pend-**Evidence:** ing investigation. 2 Gannon Depo., 70:8-71:15, 81:7-11; 3 **Evidence:** Gannon Decl., ¶ 6, 10. 4 Burger Depo., ¶ [sic] 110:17-23; Gannon 5 Decl., ¶ 6. 6 7 60. Gannon also advised Plaintiff to re-60. Undisputed. 8 port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 180:11-181:4; 11 Gannon Decl., ¶ 5. 12 13 61. According to Plaintiff, Equinox told 14 61. Undisputed. her that she would not have access to her 15 **Evidence:** email or payroll account and escorted her 16 out of the building in front of Equinox's 17 clientele, staff and all of her peers. 18 19 **Evidence:** 20 Plaintiff Depo., Volume II, 174:24-175:21; 21 Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 22 23 24 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who documentation 25 any corroborating this have been suspended pending investigation policy. 26 27 or who are on leave of absence. **Evidence:** Defendant's Amended Compendium of 28 **Evidence:** -342-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Gannon Decl., ¶ 7.

Evidence.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

 Plaintiff Depo., Volume I, 182:5-183:8;

 Plaintiff Depo., Volume II, 306:12:16

 [sic], 382:12-17, 390:4-11, Exh. 38;

 Hemedinger Depo,. 54:17-21, 55:1-8;

 Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team 63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 344 of 709 Page ID #:1954

of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

|| Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while

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acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier

club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

68. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her	
compensation would be at the Marina Del	
Rey club, she was sent the compensation	
plan of a Marina Del Rey MA.	

²⁶ **Evidence:**

Plaintiff Depo., Volume II, 390:4-11, Exh.

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||38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

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Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed.pensation plan for the Marina Del Rey Evidence:Club on or about January 31, 2015.

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

 Plaintiff Depo., Volume I, 171:10-172:7;

 Plaintiff Depo., Volume II, 306:17-310:19,

 363:24-364:3;
 Gannon Decl., ¶ 13;

 Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey

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location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, :14-280:12, o., Vol. II, on Decl., 9, , 50:18-25; 88:25-89:5; 51:23-20.

	50:24-51:1, 89:9-90:19, 279
	182:12-184:19; Kasbarian Dep
	354:1-18, 458:24-459:17; Ganne
	10; Holmes Depo., 28:22-29:2
	Gannon Depo., 32:15-17,
	Hemedinger Depo., 50:14-2
	52:23, 81:2-23.
73. Gannon made the decision to reas-	73. Undisputed.
sign Plaintiff to the Marina Del Rey club.	Evidence:
Evidence:	
Rosen Depo., 45:7-25. 57:8-12;	

#:1961 Hemedinger Depo., 53:14-18. 74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m. **Evidence:** Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II. 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. 75. Before reporting to the Marina Del 75. Undisputed; however, Kasbarian was Rey club, Plaintiff submitted her resignaforced to resign due to intolerable working tion, via email, on the morning of February conditions at Equinox. On February 2, 2, 2015 effective immediately. 2015, the day Kasbarian was supposed to **Evidence:** start at the Marina del Rey location, she Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox and feels pushed out since she was forced 26; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25to take a demotion, a significant pay cut 56:25, 57:6-57:11. and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to

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Evidence:

resign.

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 352 of 709 Page ID #:1962 1 76. Plaintiff's last day of employment 76. Undisputed. 2 was February 2, 2015. **Evidence:** 3 **Evidence:** Plaintiff Depo., Volume I, 186:11-14. 4 5 6 77. Plaintiff never reported to work at 77. Undisputed. 7 the Marina Del Rey club. **Evidence: Evidence:** 8 9 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 10 11 78. As of February 1, 2015, the only re-12 78. Undisputed. 13 maining MA at the West LA club was the **Evidence:** recently hired MA. 14 Gannon Decl., ¶ 6, 10. **Evidence:** 15 Plaintiff Depo., Volume II, 342:3-11. 16 17 18 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was 19 club had an entirely new sales team and able to stay at the West LA location, sales management. despite Gannon stating he wanted to 20 21 **Evidence:** rebuild the team by getting rid of all of the Membership Executives at West LA. Plaintiff Depo., Volume II, 342:25-343:5. 22 **Evidence:** 23 24 Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes 25 Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-26 11; Gannon Decl., ¶ 6, 10. 27 28 -352-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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80. Plaintiff testified that she was unaware of any other MA at the West LA
club complaining about the unauthorized
use of credit cards or telling someone that
they were being signed up for a one-month
membership but signing them up for a year
instead.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 12: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would also survives as a matter of law because Equinox did not have a legitimate, non-discriminatory business reasons for reassigning Plaintiff to the Marina Del Rey club. (UF Nos. 1-80.)

Alleged Undisputed Facts and	Plaintiff's Responses and
Supporting Evidence	Supporting Evidence
1. Plaintiff was hired as a Membership	1. Undisputed.
Advisor ("MA") at Equinox's Santa	Evidence:
Monica club on or about October 15, 2010.	
Evidence:	
Plaintiff Depo., Volume I, 36:23-38:10,	
Exh. 5 (Offer Letter).	
2. In January 2014, Plaintiff began	2. Disputed. Kasbarian was promoted
working at Equinox's West Los Angeles	to the position of Membership Executive at
club ("West LA club").	the West Los Angeles club ("West LA") in
Evidence:	October 2013.
Plaintiff Depo., Volume I, 189:22-190:12,	Evidence:
	353-

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1 Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-2 90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen 3 Depo., 20:4-18; Holmes Depo., 39:13-18. 4 5 3. Disputed. A Membership Executive 6 3. At the West LA club, MAs were reposition is considered a promotion from an 7 ferred to as Membership Executives. 8 However, their job duties were the same. MA position. Kasbarian was specifically position Membership 9 **Evidence:** told her as а Executive was a promotion from an MA, Declaration of 10 Brian Hemedinger ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 11 higher compensation plan. Kasbaian's 12 13 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 14 well 15 hour, as as an increase in commissions and bonuses. 16 **Evidence:** 17 18 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 19 5; Hemedinger Depo., 50:4-9; Rosen 20 21 Depo., 20:4-18; Holmes Depo., 39:13-18. 22 4. During Plaintiff's employment at 4. Undisputed. 23 Equinox Santa Monica and West LA 24 **Evidence:** clubs, Jack Gannon ("Gannon") was the 25 Vice President of the West Coast. 26 27 **Evidence:** 28 Declaration of Jack Gannon ("Gannon -354-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Decl."), ¶¶ 1-2.
5. From about October 2011 through
about June 2015, Brian Hemedinger
("Hemedinger") was the Regional Director

5. Undisputed.

7. Undisputed.

Evidence:

Evidence:

("Hemedinger") was the Regional Director of Operations ("Regional Director") of the

Santa Monica and West LA clubs.

Evidence:

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Plaintiff Depo., Volume I, 270:8,-14, 75:24-76:4; Deposition of Brian

Hemedinger ("Hemedinger Depo.") 15:3-

10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.

6. General Manager Kira Simonson
6. Undisputed.
("Simonson) supervised Plaintiff at the Evidence:
West LA club from about January 2014 to about January 2015.

Evidence:

Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an Employee Handbook Receipt Acknowledgment Form with Plaintiff's signature

²⁴ dated October 15, 2010.

25 **Evidence:**

²⁶ Plaintiff Depo., Volume I, 43:18-45:15,

27 Exh. 8 (Receipt Acknowledgement [sic]

²⁸ Form); Declaration of Emerson Figueroa

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("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Hand-

book stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in-9. Undisputed.

cludes an Offer Letter, dated October 15, **Evidence:**

2010, which Plaintiff acknowledged re-

25 ceiving.

Evidence: 26

Plaintiff Depo., Volume I, 36:23-38:11,

28 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 357 of 709 Page ID #:1967 Exh. C (Offer Letter). 1 2 3 10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual We are excited at the pros-4 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 5 our relationship is "employ-ment-at-will." That means you "at-will." 6 employment was Kasbarian are free, at any time, for any 7 reason, to end your employment believes she would not be demoted, have with the Company and that the Company may do the same. Our agreement regarding the at-8 her pay cut, her employment suspended, will nature of your employment or, reassigned, etc. unless it was for good 9 may not be changed, except in a writing signed by the Compa-10 cause. ny's Chief Executive Officer. Given the at-will nature, the 11 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 12 tinue its compensation policies, 13 employee benefit plans or other aspects of your employment. 14 15 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:11, 16 17 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 18 Exh. C (Offer Letter). 19 11. Plaintiff's personnel file also in-20 11. Undisputed. 21 cludes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plain-22 tiff's signature dated October 14, 2010. 23 **Evidence:** 24 Figueroa Decl., ¶ 8, Exh. D. 25 26 27 12. This Agreement stated: "You agree 12. Undisputed, as to what the actual 28 and understand that nothing in this Agree- document states. However, disputed as to -357-

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ment shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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Exh. 8 Receipt of Employee Handbook; Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined16. Undisputed.in the Employee Handbook permits an em-Evidence:

15. Undisputed.

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ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 Receipt of Employee Handbook;

Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

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Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

Kasbarian's 20. Undisputed as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

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Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging

23. Undisputed. Gannon also testified

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credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox. and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:**

Plaintiff Depo., Volume II, 335:4-336:23.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

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26. Plaintiff also testified that she com26. Undisputed.
plained to Hemedinger and Simonson Evidence:
about the sales activities of another MA.
Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's 28. Undisputed.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 368 of 709 Page ID #:1978 1 authorization. 2 **Evidence:** 3 Rosen Depo., 37:20-38:18; Declaration of Tracy Cuva ("Cuva Decl."), ¶ 2. 4 5 29. Member Services is Equinox's bill-6 29. Undisputed. 7 ing department (centrally based in New **Evidence:** 8 York) which handles membership contracts and membership sales, including 9 auditing of membership sales. 10 **Evidence:** 11 Cuva Decl., ¶ 1. 12 13 30. Undisputed. 30. Rosen contacted Tracy Cuva, Senior 14 Director of Equinox's Member Services 15 **Evidence:** 16 Department, gave her the information received from the member, and asked 17 18 Member Services to investigate this sale. 19 **Evidence:** Rosen Depo., 37:20-38:21; Cuva Decl., 20 21 ¶2. 22 23 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 24 **Evidence:** 25 that this an unauthorized was sale processed by a MA at the West LA Club 26 27 (Plaintiff was not implicated in this 28 transaction). -368-

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Evidence: Cuva Decl., ¶ 2.

32. This MA was relocating to New York but, based on the investigation results, she was not hired to work for Equinox in New York.

Evidence:

Rosen Depo., 39:8-13.

32. Undisputed. However, this MA was terminated.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-

	Case 2:16-cv-01795-MWF-JC Document 29 F #:1980	
1	Evidence:	84:3.
2	Rosen Depo., 47:25-48:21.	
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4	35. Cuva instructed Kevin Stanfa	35. Undisputed.
5	("Stanfa") (Manager of Compliance and	Evidence:
6	Special Projects), to review sales transac-	
7	tions at the West LA club.	
8	Evidence:	
9	Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.	
10		
11	36. After Stanfa reported finding various	36. Undisputed.
12	anomalies associated with sales transac-	Evidence:
13	tions at the West LA club, Cuva instructed	
14	Stanfa to prepare a summary detailing his	
15	findings.	
16	Evidence:	
17	Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.	
18		
19	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
20	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
21	lowing sales activities: (1) 2014 Freezes;	Evidence:
22	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
23	(3) West LA Sales Breakdown.	Exhibits.
24	Evidence:	
25	Stanfa Decl., ¶ 4.	
26		
27	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
28	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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and Gannon and summarized the results of Eviden

the Member Services investigation.

Evidence:

Rosen Depo., 47:25-48:21; Holmes Depo.,

86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. 40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

written in the email.

Evidence:

Evidence:

Defendant's Amended Compendium of Exhibits.

39. Undisputed as to that statement being

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The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member memberships visit, new

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which were previously finance cancelled and had balances on account that were waived.

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

5 Evidence:

Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

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1	43. When Burger came to Los Angeles	43. Undisputed.
2	to conduct his interviews in late January	Evidence:
3	2015, the West LA club's sales team con-	
4	sisted of three MAs, Plaintiff and two	
5	other MAs who were supervised by the	
6	Simonson [sic] and an Assistant General	
7	Manager.	
8	Evidence:	
9	Hemedinger Decl., ¶ 4.	
10		
11	44. A MA was fired on or about January	44. Undisputed.
12	20, 2015 for improper sales activities.	Evidence:
13	Evidence:	
14	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
15		
16	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
17	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
18	summarizing their findings of questionable	Evidence:
19	sales transactions at the West LA club.	Defendant's Amended Compendium of
20	Evidence:	Exhibits.
21	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
22		
23	46. Burger then met with Cuva and	46. Undisputed.
24	Stanfa and they discussed their findings re-	Evidence:
25	garding the questionable sales at the West	
26	LA club.	
27	Evidence:	
28	Burger Depo., 73:13-74:15; Cuva Decl.	
	-37	74-
	REPLY TO DEFENDANT'S STATEMENT O	

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 \P 8; Stanfa Decl., \P 9.

Evidence:

47. Burger had a subsequent meeting with Stanfa to review the spreadsheets Member Services had prepared. 47. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc.

|| Evidence:

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at

49. Undisputed.

Evidence:

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the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl.,

¶9.

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50. In late January 2015, Burger came to

50. Undisputed.

Los Angeles to interview various employ- Evidence: ees regarding sales activities of the West LA MAs.

|| Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

|| Evidence:

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. 51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 377 of 709 Page ID #:1987 1 Hemedinger Decl., ¶ 5. Gannon Depo., 70:8-71:19, 81:7-11; 2 Gannon Decl., ¶ 6, 10. 3 53. Burger had never heard of or spoken 4 53. Undisputed. 5 to Plaintiff prior to this investigation meet-**Evidence:** 6 ing. 7 **Evidence:** 8 Burger Depo., 35:22-24. 9 54. On January 30, 2015, Plaintiff met 10 54. Undisputed. 11 with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales prac-12 13 tices. 14 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 15 16 164:10-22; Plaintiff Depo., Volume II, 17 305:21-24; , [sic] Burger Depo., 96:18-25. 18 19 55. Plaintiff answered questions about 55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she her sales activities, as well as the activities 20 21 of other MAs. notifies Senior Director of Loss 22 **Evidence:** Prevention. Jim Burger, about the 23 Plaintiff Depo., Volume I, 161:11-22, fraudulent activity and unauthorized 164:10-22; Burger Depo., 53:13-54:9. membership sales that she observed and 24 complained about to management for 25 26 months **Evidence:** 27 28 Exh. 17; Kasbarian Depo., Vol. I, 158:4--377-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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18, 161:15-162:1, 166:9-167:2; Kasbarian
Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,
78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,
183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

|| Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter- 57. Undisputed. views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that 58. Undisputed. However, she was

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1	she was being suspended.	suspended despite her having been found
2	Evidence:	to not have committed any terminable
3	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
4	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
5	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
6		Hemedinger Depo., 51:23-52:23; Rosen
7		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
8		17, 101:24-102:7; Gannon Depo., 70:8-
9		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
10		11; Gannon Decl., ¶ 6, 10.
11		
12	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
13	the investigation (with the exception of the	suspended.
14	relatively new MA) were suspended pend-	Evidence:
15	ing investigation.	Gannon Depo., 70:8-71:15, 81:7-11;
16	Evidence:	Gannon Decl., ¶ 6, 10.
17	Burger Depo., ¶ [sic] 110:17-23; Gannon	
18	Decl., ¶ 6.	
19		
20	60. Gannon also advised Plaintiff to re-	60. Undisputed.
21	port back to the West LA club at 2:00 p.m.	Evidence:
22	the next day for another meeting.	
23	Evidence:	
24	Plaintiff Depo., Volume II, 180:11-181:4;	
25	Gannon Decl., ¶ 5.	
26		
27	61. According to Plaintiff, Equinox told	61. Undisputed.
28	her that she would not have access to her	Evidence:
	-37	79_

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email or payroll account and escorted herout of the building in front of Equinox'sclientele, staff and all of her peers.Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 64. Undisputed.

Evidence:

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31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

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Plaintiff Depo., Volume I, 182:5-183:8;

Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38;

Hemedinger Depo,. 54:17-21, 55:1-8;

Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00

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1	Evidence:	per hour decrease in hourly rate that she
2	Rosen Depo., 87:25-88:4; Gannon Decl.,	was being paid at the West Los Angeles
3	¶ 11.	branch at \$19.23 per hour. Barry Holmes,
4		Vice President of Sales, admits that urban
5		clubs, such as the Santa Monica location,
6		tend to generate more revenue than
7		suburban clubs, like the Marina Del Rey
8		location, and the West LA location is a
9		higher tier club than urban clubs. Brian
10		Hemedinger admits in deposition that they
11		thought it would be "best for Tamar, if she
12		had the opportunity to be a membership
13		advisor at a different location," while
14		acknowledging that she would be going to
15		a lower tier location than when she first
16		started with the company. Moreover, when
17		Kasbarian went to West LA she was
18		promoted from MA to Membership
19		Executive, which it stated on her
20		"Promotion Memo."
21		Evidence:
22		Exh. 10, 14; Kasbarian Depo., Vol. I,
23		50:24-51:1, 89:9-90:19, 279:14-280:12,
24		182:12-184:19; Kasbarian Depo., Vol. II,
25		354:1-18, 458:24-459:17; Gannon Decl., 9,
26		10; Holmes Depo., 28:22-29:2, 50:18-25;
27		Gannon Depo., 32:15-17, 88:25-89:5;
28		Hemedinger Depo., 50:14-20, 51:23-
	-38	82-
		F UNCONTROVERTED MATERIAL FACTS

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1 2		52:23, 81:2-23.
3	67. Equinox considered the reassignment	67. Disputed. Kasbarian is told that she
4	a lateral move.	would be paid \$9.00/hour at the Marina del
5	Evidence:	Rey office, which was a \$10.00 per hour
6	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
7	¶ 11.	paid at the West Los Angeles branch at
8		\$19.23 per hour. Barry Holmes, Vice
9		President of Sales, admits that urban clubs,
10		such as the Santa Monica location, tend to
11		generate more revenue than suburban
12		clubs, like the Marina Del Rey location,
13		and the West LA location is a higher tier
14		club than urban clubs. Brian Hemedinger
15		admits in deposition that they thought it
16		would be "best for Tamar, if she had the
17		opportunity to be a membership advisor at
18		a different location," while acknowledging
19		that she would be going to a lower tier
20		location than when she first started with
21		the company. Moreover, when Kasbarian
22		went to West LA she was promoted from
23		MA to Membership Executive, which it
24		stated on her "Promotion Memo."
25		Evidence:
26		Exh. 10, 14; Kasbarian Depo., Vol. I,
27		50:24-51:1, 89:9-90:19, 279:14-280:12,
28		182:12-184:19; Kasbarian Depo., Vol. II,
	-38	33-
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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

Evidence:

Plaintiff Depo., Volume II, 390:4-11, Exh.

|| 38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15. 69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location,

and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed. pensation plan for the Marina Del Rey

Evidence:

Club on or about January 31, 2015.

26 **Evidence:**

Plaintiff Depo., Volume I, 246:19-247:2;

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72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

7 || Evidence:

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Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I,

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1		50:24-51:1, 89:9-90:19, 279:14-280:12,	
2		182:12-184:19; Kasbarian Depo., Vol. II,	
3		354:1-18, 458:24-459:17; Gannon Decl., 9,	
4		10; Holmes Depo., 28:22-29:2, 50:18-25;	
5		Gannon Depo., 32:15-17, 88:25-89:5;	
6		Hemedinger Depo., 50:14-20, 51:23-	
7		52:23, 81:2-23.	
8			
9	73. Gannon made the decision to reas-	73. Undisputed.	
10	sign Plaintiff to the Marina Del Rey club.	Evidence:	
11	Evidence:		
12	Rosen Depo., 45:7-25. 57:8-12;		
13	Hemedinger Depo., 53:14-18.		
14			
15	74. Plaintiff was told to report to the	74. Undisputed.	
16	Marina Del Rey club on February 2, 2015	Evidence:	
17	at 9:00 a.m.		
18	Evidence:		
19	Plaintiff Depo., Volume I, 186:5-14;		
20	Plaintiff Depo., Volume II, 311:4-8;		
21	Hemedinger Depo., 54:17-55:18, 55:25-		
22	56:25, 57:6-57:11.		
23			
24	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was	
25	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working	
26	tion, via email, on the morning of February	conditions at Equinox. On February 2,	
27	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to	
28	Evidence:	start at the Marina del Rey location, she	
	-38	28_	

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1 Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox 2 26; Plaintiff Depo., Volume II, 311:4-8; and feels pushed out since she was forced 3 to take a demotion, a significant pay cut Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. and restart her business and clientele base, 4 5 along with the overwhelming stress of the interrogation and suspension and fear of 6 7 being terminated that she is forced to resign. 8 **Evidence:** 9 10 Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14. 11 12 13 76. Plaintiff's last day of employment 76. Undisputed. was February 2, 2015. **Evidence:** 14 **Evidence:** 15 Plaintiff Depo., Volume I, 186:11-14. 16 17 18 77. Plaintiff never reported to work at 77. Undisputed. 19 the Marina Del Rey club. **Evidence:** 20 **Evidence:** 21 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 22 23 24 78. As of February 1, 2015, the only re-78. Undisputed. maining MA at the West LA club was the 25 **Evidence:** recently hired MA. 26 Gannon Decl., ¶ 6, 10. 27 **Evidence:** 28

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	Plaintiff Depo.,	Volume II,	342:3-11.
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79. As of April/May 2015, the West LA club had an entirely new sales team and sales management.

Evidence:

Plaintiff Depo., Volume II, 342:25-343:5.

79. Undisputed. However, one MA was able to stay at the West LA location, despite Gannon stating he wanted to rebuild the team by getting rid of all of the Membership Executives at West LA.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

80. Undisputed.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 13: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would also survives as a matter of law because Plaintiff can show the reasons she was assigned to the Marina Del Rey club were pretextual. (UF Nos. 1-80.)

Alleged Undisputed Facts and

Plaintiff's Responses and

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1 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 2 1. Undisputed. 3 Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 36:23-38:10, 7 Exh. 5 (Offer Letter). 8 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 9 10 working at Equinox's West Los Angeles to the position of Membership Executive at the West Los Angeles club ("West LA") in 11 club ("West LA club"). **Evidence:** October 2013. 12 Plaintiff Depo., Volume I, 189:22-190:12, 13 **Evidence:** Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-14 90:19, 279:14-280:12; Kasbarian Decl., ¶ 15 5; Hemedinger Depo., 50:4-9; Rosen 16 Depo., 20:4-18; Holmes Depo., 39:13-18. 17 18 19 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive ferred to as Membership Executives. position is considered a promotion from an 20 However, their job duties were the same. MA position. Kasbarian was specifically 21 **Evidence:** 22 told her position Membership as а Hemedinger Executive was a promotion from an MA, 23 Declaration of Brian ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 24 higher compensation plan. Kasbaian's 25 hourly rate also increased with her position 26 as a Membership Executive, to \$19.23 per 27 28 hour. as well as increase in an -391-

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1		commissions and bonuses.	
2		Evidence:	
3		Exh. 10; Kasbarian Depo., Vol. I, 89:9-	
4		90:19, 279:14-280:12; Kasbarian Decl., ¶	
5		5; Hemedinger Depo., 50:4-9; Rosen	
6		Depo., 20:4-18; Holmes Depo., 39:13-18.	
7			
8	4. During Plaintiff's employment at	4. Undisputed.	
9	Equinox Santa Monica and West LA	Evidence:	
10	clubs, Jack Gannon ("Gannon") was the		
11	Vice President of the West Coast.		
12	Evidence:		
13	Declaration of Jack Gannon ("Gannon		
14	Decl."), ¶¶ 1-2.		
15			
16	5. From about October 2011 through	5. Undisputed.	
17	about June 2015, Brian Hemedinger	Evidence:	
18	("Hemedinger") was the Regional Director		
19	of Operations ("Regional Director") of the		
20	Santa Monica and West LA clubs.		
21	Evidence:		
22	Plaintiff Depo., Volume I, 270:8,-14,		
23	75:24-76:4; Deposition of Brian		
24	Hemedinger ("Hemedinger Depo.") 15:3-		
25	10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.		
26			
27	6. General Manager Kira Simonson	6. Undisputed.	
28	("Simonson) supervised Plaintiff at the	Evidence:	
	-392-		

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 393 of 709 Page ID #:2003

West LA club from about January 2014 to

about January 2015.

Evidence:

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Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an

7. Undisputed.

Employee Handbook Receipt Acknowl- Evidence:

edgment Form with Plaintiff's signature

dated October 15, 2010.

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Declaration of Emerson Figueroa

("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Handbook stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a con-tract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 394 of 709 Page ID #:2004	
1 2 3 4 5 6 7 8 9 10 11 12 13 14	 Evidence: Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 (Receipt Acknowledgement [sic] Form); Figueroa Decl., ¶ 5, Exh. B (Receipt Acknowledgement [sic] Form. 9. Plaintiff's personnel file also in- 9. Undisputed. cludes an Offer Letter, dated October 15, Evidence: 2010, which Plaintiff acknowledged receiving. Evidence: Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter). 	
 15 16 17 18 19 20 21 22 23 24 25 26 27 28 	 10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the at-will nature of your employment may not be changed, except in a writing signed by the Company.'s Chief Executive Officer. Given the at-will nature, the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment. Evidence: 	
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

#:2005

Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will em-

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended,

11. Undisputed.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 396 of 709 Page ID #:2006

1	ployee.	or, reassigned, etc. unless it was for good
2	Evidence:	cause.
3	Plaintiff Depo., Volume I, 36:23-38:11,	Evidence:
4	43:18-45:15, Exh. 5 (Offer Letter), Exh. 8	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
5	(Receipt Acknowledgement [sic] Form).	
6		
7	14. The Employee Handbook Plaintiff	14. Undisputed.
8	acknowledged receiving also included	Evidence:
9	Equinox's non-retaliation policy as well as	
10	complaint procedures for reporting retalia-	
11	tion.	
12	Evidence:	
13	Plaintiff Depo., Volume I, 43:18-45:15,	
14	Exh. 8 Receipt of Employee Handbook;	
15	Declaration of Emerson Figueroa	
16	("Figueroa Decl."), Exh. A.	
17		
18	15. In particular, Equinox's policy strict-	15. Undisputed.
19	ly prohibits retaliation against any employ-	Evidence:
20	ee for "filing a complaint and [Equinox]	
21	will not knowingly permit retaliation by	
22	management, employees, or co-workers."	
23	Equinox's policy also prohibits retaliation	
24	against any employee for "using this com-	
25	plaint procedure or for filing, testifying,	
26	assisting, or participating in any manner in	
27	any investigation, proceeding, or hearing	
28	conducted by a governmental enforcement	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 397 of 709 Page ID #:2007

agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

16. Undisputed.Evidence:

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 398 of 709 Page ID #:2008

Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15. of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

• 100% of goal—MA would receive an extra \$20 per sale

• 115% of goal—MA would receive an extra \$40 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2009	Filed 10/17/16 Page 399 of 709 Page ID
1	• 125% of goal—MA would	of what she was owed. Kasbarian
2	receive an extra \$55 per sale	immediately complained about her unpaid
3	• 150% of goal—MA would	commissions and bonuses. After she
4	receive an extra \$70 per sale	complained defendant permanently cut her
5	Evidence:	compensation plan stating that they have
6	Plaintiff Depo., Volume I, 190:16-194:3;	been paying her too much and in "error"
7	Hemedinger Depo., 64:18-65:11.	and told her that she is "lucky that they
8		were not asking her to pay the difference
9		back."
10		Evidence:
11		Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,
12		201:1-206:5, 207:4-20, 209:19-210:8,
13		221:11-14; Kasbarian Depo., Vol. II,
14		347:1-18; Kasbarian Decl., ¶¶ 8, 9;
15		Hemedinger Depo., 59:14-60:10; Rosen
16		Depo., 22:15-23:17, 29:18-31:6, Holmes
17		Depo., 73:5-17, 81:7-24; 120:19-121:3;
18		Figueroa Depo., 99:22- 100:5; Gannon
19		Depo., 99:4-7; Hemedinger Depo., 59:14-
20		60:10.
21		
22	19. For the West LA club, Equinox's	19. Disputed. In June 2014, five months
23	Payroll Department was adding the bonus-	after Kasbarian started complaining about
24	es together as opposed to giving one of the	the fraudulent activities by other
25	bonuses above depending on the overall	membership advisors, Kasbarian's
26	percentage.	commission and bonus check for May
27	Evidence:	2014 was suddenly and for the first time
28	Plaintiff Depo., Volume I, 190:16-194:3;	since she started at West LA 25-33% short
	-39	99-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

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of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of 20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 401 of 709 Page ID #:2011

Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in 21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 402 of 709 Page ID #:2012

1 February 2015. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-4 5 ume II, 349:5-12. of 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 22. Plaintiff testified that she complained 27 to Hemedinger, Simonson, and possibly to 28

by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II. 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

testified Gannon in February or March 2014 that

22. Undisputed. However, Kasbarian that she complained about multiple MAs at West LA, including

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 403 of 709 Page ID #:2013

she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints "things involved against **Evidence:** Equinox policies that were happening as well."

Evidence:

28

Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes type of conduct Kasbarian that the complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

24. Undisputed.

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

Evidence:

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Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct illegal. was Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

26. Undisputed.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA.

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 405 of 709 Page ID #:2015

1	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
2	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
3	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
4		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
5		102:13-103:25, 112:5-113:2; Kasbarian
6		Depo., Vol. II, 334:16-25; Kasbarian
7		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
8		45:8-22, 46:10-22; 76:1-15.
9		
10	28. In or around December 2014, COO	28. Undisputed.
11	Rosen was touring the West LA club when	Evidence:
12	he was told by a member that a MA had	
13	charged a membership to another mem-	
14	ber's credit card without that member's	
15	authorization.	
16	Evidence:	
17	Rosen Depo., 37:20-38:18; Declaration of	
18	Tracy Cuva ("Cuva Decl."), ¶ 2.	
19		
20	29. Member Services is Equinox's bill-	29. Undisputed.
21	ing department (centrally based in New	Evidence:
22	York) which handles membership con-	
23	tracts and membership sales, including	
24	auditing of membership sales.	
25	Evidence:	
26	Cuva Decl., ¶ 1.	
27		
28	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
	-405-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 406 of 709 Page ID #:2016 1 Director of Equinox's Member Services **Evidence:** 2 Department, gave her the information re-3 ceived from the member, and asked Member Services to investigate this sale. 4 5 **Evidence:** 6 Rosen Depo., 37:20-38:21; Cuva Decl., 7 ¶2. 8 9 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** 10 11 that this was an unauthorized sale processed by a MA at the West LA Club 12 13 (Plaintiff was not implicated in this transaction). 14 **Evidence:** 15 Cuva Decl., ¶ 2. 16 17 18 32. This MA was relocating to New 32. Undisputed. However, this MA was 19 York but, based on the investigation terminated. 20 results, she was not hired to work for **Evidence:** Equinox in New York. Depo., Vol. I, 84:7-85:1, 21 Kasbarian 22 **Evidence:** 184:20-23; Kasbarian Decl., 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 23 58:20-59:18, 60:2-21. 24 25 33. As a result of this member com-26 33. Disputed. Senior Director of Loss 27 plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 28 Member Services conduct an investigation Gannon contacted him to do an

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of sales transactions at the West LA club.

Evidence:

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

investigation at the West LA location and reported to him throughout.

Evidence:

Gannon

Evidence:

84:3.

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Disputed. Senior Director of Loss

Prevention, Jim Burger, testified that Jack

investigation at the West LA location and

Burger Depo., 70:9-21, 78:4-11, 83:18-

him

contacted

reported to him throughout.

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34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa35. Undisputed.("Stanfa") (Manager of Compliance and Evidence:Special Projects), to review sales transac-

tions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various
anomalies associated with sales transactions at the West LA club, Cuva instructed
Stanfa to prepare a summary detailing his

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findings. **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification to Direct Bill: and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, Exh.N; Stanfa Decl. ¶¶ 4-5. 39. In her email, Cuva indicated that 39. Undisputed as to that statement being written in the email. these spreadsheets "all reflect patterns unhealthy for the business." **Evidence: Evidence:** Cuva Decl., ¶ 7, Exh.N. 40. Cuva noted as follows: 40. Disputed. Kasbarian was found to

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i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

i The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit. new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 411 of 709 Page ID #:2021	
1		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
2		17, 101:24-102:7; Gannon Depo., 70:8-
3		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
4		11; Gannon Decl., ¶ 6, 10.
5		Evidence:
6		
7 8	42. In addition, Burger was asked to in-	-
9	terview the sales team at the West LA	Evidence:
10	club.	
11	Evidence:	
12	Deposition of Jim Burger ("Burger	
13	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
14		
15	43. When Burger came to Los Angeles	43. Undisputed.
16	to conduct his interviews in late January	Evidence:
17	2015, the West LA club's sales team con-	
18	sisted of three MAs, Plaintiff and two	
19	other MAs who were supervised by the	
20	Simonson [sic] and an Assistant General	
21	Manager.	
22	Evidence:	
23	Hemedinger Decl., ¶ 4.	
24		
25	44. A MA was fired on or about January	44. Undisputed.
26	20, 2015 for improper sales activities.	Evidence:
27	Evidence:	
28		
	-411-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 412 of 709 Page ID #:2022 1 Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 2 3 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets the spreadsheets corroborating those sales. 4 5 summarizing their findings of questionable **Evidence:** 6 sales transactions at the West LA club. Defendant's Amended Compendium of 7 **Evidence:** Exhibits. 8 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 9 10 46. Burger then met with Cuva and 46. Undisputed. 11 Stanfa and they discussed their findings re-**Evidence:** garding the questionable sales at the West 12 13 LA club. **Evidence:** 14 Burger Depo., 73:13-74:15; Cuva Decl. 15 ¶ 8; Stanfa Decl., ¶ 9. 16 17 18 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce 19 with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. Member Services had prepared. **Evidence:** 20 **Evidence:** 21 Defendant's Amended Compendium of Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 22 Decl., ¶ 9. 23 24 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 25 lies in various sales transactions, including 26 the spreadsheets corroborating those sales. However, However, Kasbarian was found 27 whether or not a contract was signed, whether or not a credit card was present to have not committed any 28 of the

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1 for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated. 2 **Evidence:** 3 other individual's credit card number was Defendant's Amended Compendium of used for the sales transaction instead of the 4 5 member's credit card number, whether or Exhibits; Holmes Depo., 88:4-10, 106:11-6 not a member had any visits to a club, etc. 19: Hemedinger Depo., 51:23-52:23; 7 Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, **Evidence:** 98:6-17, 101:24-102:7; Gannon Depo., 8 Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 9 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 10 11 12 13 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding **Evidence:** 14 the anomalies in various sales activities at 15 16 the West LA Club. 17 **Evidence:** Burger Depo., 76:19-77:1; Stanfa Decl., 18 ¶9. 19 20 21 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-**Evidence:** 22 ees regarding sales activities of the West 23 LA MAs. 24 25 **Evidence:** 26 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; 27 Hemedinger Decl., ¶ 5. 28

#:2024

1 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one 2 Gannon discussed suspending all of the in-MA was not suspended and was not 3 dividuals interviewed as part of the investidiscussed suspending because there "was gation pending the results of the investiga-4 no suspicious conduct linked to him" even at the beginning of the investigation. 5 tion. **Evidence: Evidence:** 6 7 Burger Depo., 116:12-117:12. Gannon 70:8-71:19, 81:7-11; Depo., 8 Gannon Decl., ¶ 6, 10. 9 52. Burger then interviewed the follow-52. Disputed. Gannon testified that one ing individuals: (1) the Assistant General MA was not suspended and was not Manager; (2) Plaintiff; (3) another MA; discussed suspending because there "was (4) a relatively newly hired MA; and no suspicious conduct linked to him" even (5) Simonson. at the beginning of the investigation. **Evidence: Evidence:** Hemedinger Decl., ¶ 5. 70:8-71:19, 81:7-11; Gannon Depo., Gannon Decl., ¶ 6, 10. 53. Burger had never heard of or spoken 53. Undisputed. to Plaintiff prior to this investigation meet-**Evidence:** ing. **Evidence:** Burger Depo., 35:22-24. 54. On January 30, 2015, Plaintiff met 54. Undisputed. with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales practices. -414Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 415 of 709 Page ID #:2025

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

Plaintiff Depo., Volume I, 161:11-22,

164:10-22; Plaintiff Depo., Volume II,

305:21-24; , [sic] Burger Depo., 96:18-25.

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 416 of 709 Page ID #:2026	
1		Holmes Depo., 88:4-10, 106:11-19;
2		Hemedinger Depo., 51:23-52:23; Rosen
3		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
4		17, 101:24-102:7; Gannon Depo., 70:8-
5		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
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8		
9	57. After Burger completed his inter-	57. Undisputed.
10	views, Burger, Gannon and Hemedinger	Evidence:
11	met briefly to discuss Burger's impression.	
12	Evidence:	
13	Burger Depo., 117:16-18, 24-118:6.	
14		
15	58. Gannon then advised Plaintiff that	58. Undisputed. However, she was
16	she was being suspended.	suspended despite her having been found
17	Evidence:	to not have committed any terminable
18	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
19	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
20	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
21		Hemedinger Depo., 51:23-52:23; Rosen
22		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
23		17, 101:24-102:7; Gannon Depo., 70:8-
24		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
25		11; Gannon Decl., ¶ 6, 10.
26		
27	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
28	the investigation (with the exception of the	suspended.
	-416-	

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 417 of 709 Page ID #:2027 1 relatively new MA) were suspended pend-**Evidence:** ing investigation. 2 Gannon Depo., 70:8-71:15, 81:7-11; 3 **Evidence:** Gannon Decl., ¶ 6, 10. 4 Burger Depo., ¶ [sic] 110:17-23; Gannon 5 Decl., ¶ 6. 6 7 60. Gannon also advised Plaintiff to re-60. Undisputed. 8 port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 180:11-181:4; 11 Gannon Decl., ¶ 5. 12 13 61. According to Plaintiff, Equinox told 14 61. Undisputed. her that she would not have access to her 15 **Evidence:** email or payroll account and escorted her 16 out of the building in front of Equinox's 17 clientele, staff and all of her peers. 18 19 **Evidence:** 20 Plaintiff Depo., Volume II, 174:24-175:21; 21 Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 22 23 24 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who documentation 25 any corroborating this have been suspended pending investigation policy. 26 27 or who are on leave of absence. **Evidence:** Defendant's Amended Compendium of 28 **Evidence:** -417-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Gannon Decl., ¶ 7.

Evidence.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

 Plaintiff Depo., Volume I, 182:5-183:8;

 Plaintiff Depo., Volume II, 306:12:16

 [sic], 382:12-17, 390:4-11, Exh. 38;

 Hemedinger Depo,. 54:17-21, 55:1-8;

 Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team 63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 419 of 709 Page ID #:2029

of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

|| Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while

acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

|| Evidence:

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier

club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

68. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her
compensation would be at the Marina Del
Rey club, she was sent the compensation
plan of a Marina Del Rev MA.

²⁶ **Evidence:**

Plaintiff Depo., Volume II, 390:4-11, Exh.

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38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

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Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed.pensation plan for the Marina Del Rey Evidence:Club on or about January 31, 2015.

|| Evidence:

Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey 1

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location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive, which it stated on her "Promotion Memo."

Vol. I, 4-280:12, , Vol. II, Decl., 9, 50:18-25: 8:25-89:5; 51:23-

	Evidence:
	Exh. 10, 14; Kasbarian Depo.,
	50:24-51:1, 89:9-90:19, 279:14
	182:12-184:19; Kasbarian Depo.
	354:1-18, 458:24-459:17; Gannon
	10; Holmes Depo., 28:22-29:2, 5
	Gannon Depo., 32:15-17, 88
	Hemedinger Depo., 50:14-20,
	52:23, 81:2-23.
73. Gannon made the decision to reas-	73. Undisputed.
sign Plaintiff to the Marina Del Rey club.	Evidence:
Evidence:	
Rosen Depo., 45:7-25. 57:8-12;	
11 40	

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Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed.
Marina Del Rey club on February 2, 2015 Evidence:
at 9:00 a.m.

Evidence:

Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina Del
Rey club, Plaintiff submitted her resignation, via email, on the morning of February
2, 2015 effective immediately.

|| Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 427 of 709 Page ID #:2037 1 76. Plaintiff's last day of employment 76. Undisputed. 2 was February 2, 2015. **Evidence:** 3 **Evidence:** Plaintiff Depo., Volume I, 186:11-14. 4 5 6 77. Plaintiff never reported to work at 77. Undisputed. 7 the Marina Del Rey club. **Evidence: Evidence:** 8 9 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 10 11 78. As of February 1, 2015, the only re-12 78. Undisputed. 13 maining MA at the West LA club was the **Evidence:** recently hired MA. 14 Gannon Decl., ¶ 6, 10. **Evidence:** 15 Plaintiff Depo., Volume II, 342:3-11. 16 17 18 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was 19 club had an entirely new sales team and able to stay at the West LA location, sales management. despite Gannon stating he wanted to 20 **Evidence:** 21 rebuild the team by getting rid of all of the Membership Executives at West LA. Plaintiff Depo., Volume II, 342:25-343:5. 22 **Evidence:** 23 24 Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes 25 Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-26 11; Gannon Decl., ¶ 6, 10. 27 28 -427-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 428 of 709 Page ID #:2038

1 80. Plaintiff testified that she was un-80. Undisputed. aware of any other MA at the West LA 2 **Evidence:** 3 club complaining about the unauthorized use of credit cards or telling someone that 4 5 they were being signed up for a one-month 6 membership but signing them up for a year 7 instead. **Evidence:** 8 9 Plaintiff Depo., Volume II, 343:6-22. 10 11 **ISSUE NO. 14:** Plaintiff's seventh cause of action for wrongful termination in violation of public policy (discussing wages) in violation of California Labor Code § 1102.5 12 survives as a matter of law because Plaintiff was terminated. (UF Nos. 1-80.) 13 **Alleged Undisputed Facts and** 14 **Plaintiff's Responses and** 15 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 1. Undisputed. 16 17 Advisor ("MA") at Equinox's Santa **Evidence:** 18 Monica club on or about October 15, 2010. 19 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:10, 20 21 Exh. 5 (Offer Letter). 22 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 23 working at Equinox's West Los Angeles 24 to the position of Membership Executive at 25 club ("West LA club"). the West Los Angeles club ("West LA") in **Evidence:** October 2013. 26 Plaintiff Depo., Volume I, 189:22-190:12, 27 **Evidence:** 28 Exh. 10; Kasbarian Depo., Vol. I, 89:9Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 429 of 709 Page ID #:2039

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1
    Exh. 13 (Memo).
                                               90:19, 279:14-280:12; Kasbarian Decl., ¶
2
                                               5; Hemedinger Depo., 50:4-9; Rosen
3
                                               Depo., 20:4-18; Holmes Depo., 39:13-18.
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       3. At the West LA club, MAs were re-
                                                  3. Disputed. A Membership Executive
    ferred to as Membership Executives.
                                               position is considered a promotion from an
6
7
    However, their job duties were the same.
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    Evidence:
                                               told
                                                     her
    Declaration
                                 Hemedinger
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                   of
                        Brian
    ("Hemedinger Decl."), ¶ 3.
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                                               hour.
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                                                       as
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                                               Evidence:
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                                                  4. Undisputed.
       4. During Plaintiff's employment at
22
    Equinox Santa Monica and West LA
23
                                               Evidence:
    clubs, Jack Gannon ("Gannon") was the
24
     Vice President of the West Coast.
25
26
    Evidence:
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    Declaration of Jack Gannon ("Gannon
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MA position. Kasbarian was specifically position as a Membership Executive was a promotion from an MA, and she received a memo on it, as well as a higher compensation plan. Kasbaian's hourly rate also increased with her position as a Membership Executive, to \$19.23 per well increase as an in commissions and bonuses.

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

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Decl."), ¶¶ 1-2.

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2 5. From about October 2011 through 3 5. Undisputed. June 2015, Brian Hemedinger **Evidence:** 4 about 5 ("Hemedinger") was the Regional Director 6 of Operations ("Regional Director") of the 7 Santa Monica and West LA clubs. 8 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 9 75:24-76:4; of 10 Deposition Brian 11 Hemedinger ("Hemedinger Depo.") 15:3-10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 12 13 6. General Manager Kira Simonson 14 6. Undisputed. ("Simonson) supervised Plaintiff at the 15 **Evidence:** 16 West LA club from about January 2014 to about January 2015. 17 18 **Evidence:** 19 Plaintiff Depo., Volume I, 52:11-19. 20 21 7. Plaintiff's personnel file includes an 7. Undisputed. Employee Handbook Receipt Acknowl-**Evidence:** 22 edgment Form with Plaintiff's signature 23 24 dated October 15, 2010. 25 **Evidence:** 26 Plaintiff Depo., Volume I, 43:18-45:15, 27 Exh. 8 (Receipt Acknowledgement [sic] Form); Declaration of Emerson Figueroa 28

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("Figueroa Decl."), ¶ 5, Exh. B.

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8. In particular, the Employee Hand-

book stated: I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in- 9. Undisputed.

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

²⁵ ceiving.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 36:23-38:11,

²⁸ Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

E F C C C C C E F F F F F

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 432 of 709 Page ID #:2042 Exh. C (Offer Letter). 1 2 3 10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual We are excited at the pros-4 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 5 our relationship is "employ-ment-at-will." That means you "at-will." 6 employment was Kasbarian are free, at any time, for any 7 reason, to end your employment believes she would not be demoted, have with the Company and that the Company may do the same. Our agreement regarding the at-8 her pay cut, her employment suspended, will nature of your employment or, reassigned, etc. unless it was for good 9 may not be changed, except in a writing signed by the Compa-10 cause. ny's Chief Executive Officer. Given the at-will nature, the 11 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 12 tinue its compensation policies, 13 employee benefit plans or other aspects of your employment. 14 15 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:11, 16 17 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 18 Exh. C (Offer Letter). 19 11. Plaintiff's personnel file also in-20 11. Undisputed. 21 cludes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plain-22 tiff's signature dated October 14, 2010. 23

24 **Evidence:**

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Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree 12. Undisputed, as to what the actual and understand that nothing in this Agree- document states. However, disputed as to

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ment shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

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Figueroa Decl., ¶ 8, Exh. D.

whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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Exh. 8 Receipt of Employee Handbook; Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined16. Undisputed.in the Employee Handbook permits an em-Evidence:

15. Undisputed.

Evidence:

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ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 Receipt of Employee Handbook;

Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference

back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

18. For example, the plan provided for a 18. Diparticular market bonus upon reaching a after Ka certain goal of sales: the fr
100% of goal—MA would member receive an extra \$20 per sale commis
115% of goal—MA would 2014 w receive an extra \$40 per sale since sh
125% of goal—MA would of wh receive an extra \$55 per sale immediated in the stra \$55 per sale immediated in the stra \$70 per sale complaited for a 18. Diparticular market bonus upon reaching a after Ka and to be shown in the stra \$70 per sale complaited for a 18. Diparticular market bonus upon reaching a after Ka after Ka and to be shown in the stra \$100% of goal—MA would a since shown in the stra \$70 per sale complaited for a 110% of a stra \$100% of sole and the stra \$100% of a st

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

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Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

Kasbarian's 20. Undisputed as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

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Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging

23. Undisputed. Gannon also testified

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credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox. and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:**

Plaintiff Depo., Volume II, 335:4-336:23.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

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26. Plaintiff also testified that she com26. Undisputed.
plained to Hemedinger and Simonson Evidence:
about the sales activities of another MA.
Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's 28. Undisputed.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 443 of 709 Page ID #:2053 1 authorization. 2 **Evidence:** 3 Rosen Depo., 37:20-38:18; Declaration of Tracy Cuva ("Cuva Decl."), ¶ 2. 4 5 29. Member Services is Equinox's bill-29. Undisputed. 6 7 ing department (centrally based in New **Evidence:** 8 York) which handles membership contracts and membership sales, including 9 auditing of membership sales. 10 **Evidence:** 11 Cuva Decl., ¶ 1. 12 13 30. Undisputed. 30. Rosen contacted Tracy Cuva, Senior 14 Director of Equinox's Member Services 15 **Evidence:** 16 Department, gave her the information received from the member, and asked 17 18 Member Services to investigate this sale. 19 **Evidence:** Rosen Depo., 37:20-38:21; Cuva Decl., 20 21 ¶2. 22 23 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 24 **Evidence:** 25 that this an unauthorized was sale processed by a MA at the West LA Club 26 27 (Plaintiff was not implicated in this 28 transaction).

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Evidence: Cuva Decl., ¶ 2.

32. This MA was relocating to New York but, based on the investigation results, she was not hired to work for Equinox in New York.

Evidence:

Rosen Depo., 39:8-13.

32. Undisputed. However, this MA was terminated.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-

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1	Evidence:	84:3.
2	Rosen Depo., 47:25-48:21.	
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4	35. Cuva instructed Kevin Stanfa	35. Undisputed.
5	("Stanfa") (Manager of Compliance and	Evidence:
6	Special Projects), to review sales transac-	
7	tions at the West LA club.	
8	Evidence:	
9	Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.	
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11	36. After Stanfa reported finding various	36. Undisputed.
12	anomalies associated with sales transac-	Evidence:
13	tions at the West LA club, Cuva instructed	
14	Stanfa to prepare a summary detailing his	
15	findings.	
16	Evidence:	
17	Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.	
18		
19	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
20	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
21	lowing sales activities: (1) 2014 Freezes;	Evidence:
22	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
23	(3) West LA Sales Breakdown.	Exhibits.
24	Evidence:	
25	Stanfa Decl., ¶ 4.	
26		
27	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
28	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
	-44	
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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and Gannon and summarized the results of **Evidence**:

the Member Services investigation.

Evidence:

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Rosen Depo., 47:25-48:21; Holmes Depo.,

86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Defendant's Amended Compendium of

Evidence:

Exhibits.

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. 40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member memberships visit, new

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which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

25 Evidence:

²⁶ Deposition of Jim Burger ("Burger
²⁷ Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

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1	43. When Burger came to Los Angeles	43. Undisputed.
2	to conduct his interviews in late January	Evidence:
3	2015, the West LA club's sales team con-	
4	sisted of three MAs, Plaintiff and two	
5	other MAs who were supervised by the	
6	Simonson [sic] and an Assistant General	
7	Manager.	
8	Evidence:	
9	Hemedinger Decl., ¶ 4.	
10		
11	44. A MA was fired on or about January	44. Undisputed.
12	20, 2015 for improper sales activities.	Evidence:
13	Evidence:	
14	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
15		
16	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
17	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
18	summarizing their findings of questionable	Evidence:
19	sales transactions at the West LA club.	Defendant's Amended Compendium of
20	Evidence:	Exhibits.
21	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
22		
23	46. Burger then met with Cuva and	46. Undisputed.
24	Stanfa and they discussed their findings re-	Evidence:
25	garding the questionable sales at the West	
26	LA club.	
27	Evidence:	
28	Burger Depo., 73:13-74:15; Cuva Decl.	
	-44	49-
		F UNCONTROVERTED MATERIAL FACTS

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 \P 8; Stanfa Decl., \P 9.

Evidence:

Decl., ¶ 9.

Evidence:

Stanfa Decl., ¶¶ 4-5.

47. Burger had a subsequent meeting with Stanfa to review the spreadsheets Member Services had prepared.

Burger Depo., 74:16-75:3, 8-22; Stanfa

other individual's credit card number was

used for the sales transaction instead of the

member's credit card number, whether or

not a member had any visits to a club, etc.

Burger Depo, 39:3-40:22; Cuva Decl., ¶ 8;

47. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

48. These spreadsheets showed anomalies in various sales transactions, including the spreadsheets corroborating those sales. whether or not a contract was signed, However, However, Kasbarian was found whether or not a credit card was present to have not committed any of the for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at

49. Undisputed.

Evidence:

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the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl.,

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50. In late January 2015, Burger came to

50. Undisputed.

Los Angeles to interview various employ- Evidence: ees regarding sales activities of the West LA MAs.

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. 51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 452 of 709 Page ID #:2062 1 Hemedinger Decl., ¶ 5. Gannon Depo., 70:8-71:19, 81:7-11; 2 Gannon Decl., ¶ 6, 10. 3 53. Burger had never heard of or spoken 4 53. Undisputed. 5 to Plaintiff prior to this investigation meet-**Evidence:** 6 ing. 7 **Evidence:** 8 Burger Depo., 35:22-24. 9 54. On January 30, 2015, Plaintiff met 10 54. Undisputed. 11 with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales prac-12 13 tices. 14 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 15 16 164:10-22; Plaintiff Depo., Volume II, 17 305:21-24; , [sic] Burger Depo., 96:18-25. 18 19 55. Plaintiff answered questions about 55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she her sales activities, as well as the activities 20 21 of other MAs. notifies Senior Director of Loss 22 **Evidence:** Prevention. Jim Burger, about the fraudulent 23 Plaintiff Depo., Volume I, 161:11-22, activity and unauthorized 164:10-22; Burger Depo., 53:13-54:9. membership sales that she observed and 24 complained about to management for 25 26 months **Evidence:** 27 28 Exh. 17; Kasbarian Depo., Vol. I, 158:4--452-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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18, 161:15-162:1, 166:9-167:2; Kasbarian
Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,
78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,
183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

|| Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter- 57. Undisputed. views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that 58. Undisputed. However, she was

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1	she was being suspended.	suspended despite her having been found
2	Evidence:	to not have committed any terminable
3	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
4	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
5	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
6		Hemedinger Depo., 51:23-52:23; Rosen
7		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
8		17, 101:24-102:7; Gannon Depo., 70:8-
9		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
.0		11; Gannon Decl., ¶ 6, 10.
1		
2	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
.3	the investigation (with the exception of the	suspended.
4	relatively new MA) were suspended pend-	Evidence:
5	ing investigation.	Gannon Depo., 70:8-71:15, 81:7-11;
6	Evidence:	Gannon Decl., ¶ 6, 10.
7	Burger Depo., ¶ [sic] 110:17-23; Gannon	
8	Decl., ¶ 6.	
.9		
20	60. Gannon also advised Plaintiff to re-	60. Undisputed.
21	port back to the West LA club at 2:00 p.m.	Evidence:
22	the next day for another meeting.	
23	Evidence:	
24	Plaintiff Depo., Volume II, 180:11-181:4;	
25	Gannon Decl., ¶ 5.	
26		
27	61. According to Plaintiff, Equinox told	61. Undisputed.
28	her that she would not have access to her	Evidence:
	-45	54-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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email or payroll account and escorted herout of the building in front of Equinox'sclientele, staff and all of her peers.Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 64. Undisputed.

Evidence:

#:2066

31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

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Plaintiff Depo., Volume I, 182:5-183:8;

Plaintiff Depo., Volume II, 306:12:16

[sic], 382:12-17, 390:4-11, Exh. 38;

Hemedinger Depo,. 54:17-21, 55:1-8;

Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; 88:4-10, Holmes Depo., 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00

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1	Evidence:	per hour decrease in hourly rate that she
2	Rosen Depo., 87:25-88:4; Gannon Decl.,	was being paid at the West Los Angeles
3	¶ 11.	branch at \$19.23 per hour. Barry Holmes,
4		Vice President of Sales, admits that urban
5		clubs, such as the Santa Monica location,
6		tend to generate more revenue than
7		suburban clubs, like the Marina Del Rey
8		location, and the West LA location is a
9		higher tier club than urban clubs. Brian
10		Hemedinger admits in deposition that they
11		thought it would be "best for Tamar, if she
12		had the opportunity to be a membership
13		advisor at a different location," while
14		acknowledging that she would be going to
15		a lower tier location than when she first
16		started with the company. Moreover, when
17		Kasbarian went to West LA she was
18		promoted from MA to Membership
19		Executive, which it stated on her
20		"Promotion Memo."
21		Evidence:
22		Exh. 10, 14; Kasbarian Depo., Vol. I,
23		50:24-51:1, 89:9-90:19, 279:14-280:12,
24		182:12-184:19; Kasbarian Depo., Vol. II,
25		354:1-18, 458:24-459:17; Gannon Decl., 9,
26		10; Holmes Depo., 28:22-29:2, 50:18-25;
27		Gannon Depo., 32:15-17, 88:25-89:5;
28		Hemedinger Depo., 50:14-20, 51:23-
	-45	57-
		F UNCONTROVERTED MATERIAL FACTS

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2068	Filed 10/17/16 Page 458 of 709 Page ID
1		52:23, 81:2-23.
3	67. Equinox considered the reassignment	67. Disputed. Kasbarian is told that she
4	a lateral move.	would be paid \$9.00/hour at the Marina del
5	Evidence:	Rey office, which was a \$10.00 per hour
6	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
7	¶ 11.	paid at the West Los Angeles branch at
8		\$19.23 per hour. Barry Holmes, Vice
9		President of Sales, admits that urban clubs,
10		such as the Santa Monica location, tend to
11		generate more revenue than suburban
12		clubs, like the Marina Del Rey location,
13		and the West LA location is a higher tier
14		club than urban clubs. Brian Hemedinger
15		admits in deposition that they thought it
16		would be "best for Tamar, if she had the
17		opportunity to be a membership advisor at
18		a different location," while acknowledging
19		that she would be going to a lower tier
20		location than when she first started with
21		the company. Moreover, when Kasbarian
22		went to West LA she was promoted from
23		MA to Membership Executive, which it
24		stated on her "Promotion Memo."
25		Evidence:
26		Exh. 10, 14; Kasbarian Depo., Vol. I,
27		50:24-51:1, 89:9-90:19, 279:14-280:12,
28		182:12-184:19; Kasbarian Depo., Vol. II,
	-45 REPLY TO DEFENDANT'S STATEMENT O	

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15. 69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location,

and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

71. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-

pensation plan for the Marina Del Rey

Plaintiff Depo., Volume I, 246:19-247:2;

Club on or about January 31, 2015.

Evidence:

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72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶13;
Hemedinger Decl., ¶7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership which Executive, it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I,

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2073	Filed 10/17/16 Page 463 of 709 Page ID
1		50:24-51:1, 89:9-90:19, 279:14-280:12,
2		182:12-184:19; Kasbarian Depo., Vol. II,
3		354:1-18, 458:24-459:17; Gannon Decl., 9,
4		10; Holmes Depo., 28:22-29:2, 50:18-25;
5		Gannon Depo., 32:15-17, 88:25-89:5;
6		Hemedinger Depo., 50:14-20, 51:23-
7		52:23, 81:2-23.
8		
9	73. Gannon made the decision to reas-	73. Undisputed.
10	sign Plaintiff to the Marina Del Rey club.	Evidence:
11	Evidence:	
12	Rosen Depo., 45:7-25. 57:8-12;	
13	Hemedinger Depo., 53:14-18.	
14		
15	74. Plaintiff was told to report to the	74. Undisputed.
16	Marina Del Rey club on February 2, 2015	Evidence:
17	at 9:00 a.m.	
18	Evidence:	
19	Plaintiff Depo., Volume I, 186:5-14;	
20	Plaintiff Depo., Volume II, 311:4-8;	
21	Hemedinger Depo., 54:17-55:18, 55:25-	
22	56:25, 57:6-57:11.	
23		
24	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
25	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
26	tion, via email, on the morning of February	conditions at Equinox. On February 2,
27	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
28	Evidence:	start at the Marina del Rey location, she
	-46	<u>í</u> 3-

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Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox 26; Plaintiff Depo., Volume II, 311:4-8; and feels pushed out since she was forced to take a demotion, a significant pay cut Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign. **Evidence:** Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14. 76. Plaintiff's last day of employment 76. Undisputed. was February 2, 2015. **Evidence: Evidence:** Plaintiff Depo., Volume I, 186:11-14. 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. **Evidence: Evidence:** Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only re-78. Undisputed. maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. **Evidence:**

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79. As of April/May 2015, the West LA club had an entirely new sales team and sales management.

Evidence:

Plaintiff Depo., Volume II, 342:25-343:5.

79. Undisputed. However, one MA was able to stay at the West LA location, despite Gannon stating he wanted to rebuild the team by getting rid of all of the Membership Executives at West LA.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

80. Undisputed.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 15: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would survive as a matter of law because Plaintiff can establish a *prima facie* claim of constructive discharge because Plaintiff was subjected to intolerable working conditions. (UF Nos. 1-80.)

Alleged Undisputed Facts and

Plaintiff's Responses and

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1 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 2 1. Undisputed. 3 Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 36:23-38:10, 7 Exh. 5 (Offer Letter). 8 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 9 10 working at Equinox's West Los Angeles to the position of Membership Executive at the West Los Angeles club ("West LA") in 11 club ("West LA club"). **Evidence:** October 2013. 12 Plaintiff Depo., Volume I, 189:22-190:12, 13 **Evidence:** Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-14 90:19, 279:14-280:12; Kasbarian Decl., ¶ 15 5; Hemedinger Depo., 50:4-9; Rosen 16 Depo., 20:4-18; Holmes Depo., 39:13-18. 17 18 19 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive ferred to as Membership Executives. position is considered a promotion from an 20 However, their job duties were the same. MA position. Kasbarian was specifically 21 **Evidence:** 22 told her position Membership as а Hemedinger Executive was a promotion from an MA, 23 Declaration of Brian ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 24 higher compensation plan. Kasbaian's 25 hourly rate also increased with her position 26 as a Membership Executive, to \$19.23 per 27 28 hour. as well as increase in an

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1		commissions and bonuses.
2		Evidence:
3		Exh. 10; Kasbarian Depo., Vol. I, 89:9-
4		90:19, 279:14-280:12; Kasbarian Decl., ¶
5		5; Hemedinger Depo., 50:4-9; Rosen
6		Depo., 20:4-18; Holmes Depo., 39:13-18.
7		
8	4. During Plaintiff's employment at	4. Undisputed.
9	Equinox Santa Monica and West LA	Evidence:
10	clubs, Jack Gannon ("Gannon") was the	
11	Vice President of the West Coast.	
12	Evidence:	
13	Declaration of Jack Gannon ("Gannon	
14	Decl."), ¶¶ 1-2.	
15		
16	5. From about October 2011 through	5. Undisputed.
17	about June 2015, Brian Hemedinger	Evidence:
18	("Hemedinger") was the Regional Director	
19	of Operations ("Regional Director") of the	
20	Santa Monica and West LA clubs.	
21	Evidence:	
22	Plaintiff Depo., Volume I, 270:8,-14,	
23	75:24-76:4; Deposition of Brian	
24	Hemedinger ("Hemedinger Depo.") 15:3-	
25	10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.	
26		
27	6. General Manager Kira Simonson	6. Undisputed.
28	("Simonson) supervised Plaintiff at the	Evidence:
	-467-	

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West LA club from about January 2014 to

about January 2015.

Evidence:

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Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an

7. Undisputed.

Employee Handbook Receipt Acknowl- Evidence:

edgment Form with Plaintiff's signature

dated October 15, 2010.

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Declaration of Emerson Figueroa

("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Handbook stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a con-tract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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1 2 3 4 5 6 7 8 9 10 11 12 13 14	 Evidence: Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 (Receipt Acknowledgement [sic] Form); Figueroa Decl., ¶ 5, Exh. B (Receipt Acknowledgement [sic] Form. 9. Plaintiff's personnel file also in- 9. Undisputed. cludes an Offer Letter, dated October 15, Evidence: 2010, which Plaintiff acknowledged receiving. Evidence: Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).
 15 16 17 18 19 20 21 22 23 24 25 26 27 28 	 10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company may do the same. Our agreement regarding the at-will nature of your employment may not be changed, except in a writing signed by the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment. 10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause. Evidence:
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

#:2080

Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will em-

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended,

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11. Undisputed.

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1	ployee.	or, reassigned, etc. unless it was for good
2	Evidence:	cause.
3	Plaintiff Depo., Volume I, 36:23-38:11,	Evidence:
4	43:18-45:15, Exh. 5 (Offer Letter), Exh. 8	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
5	(Receipt Acknowledgement [sic] Form).	
6		
7	14. The Employee Handbook Plaintiff	14. Undisputed.
8	acknowledged receiving also included	Evidence:
9	Equinox's non-retaliation policy as well as	
10	complaint procedures for reporting retalia-	
11	tion.	
12	Evidence:	
13	Plaintiff Depo., Volume I, 43:18-45:15,	
14	Exh. 8 Receipt of Employee Handbook;	
15	Declaration of Emerson Figueroa	
16	("Figueroa Decl."), Exh. A.	
17		
18	15. In particular, Equinox's policy strict-	15. Undisputed.
19	ly prohibits retaliation against any employ-	Evidence:
20	ee for "filing a complaint and [Equinox]	
21	will not knowingly permit retaliation by	
22	management, employees, or co-workers."	
23	Equinox's policy also prohibits retaliation	
24	against any employee for "using this com-	
25	plaint procedure or for filing, testifying,	
26	assisting, or participating in any manner in	
27	any investigation, proceeding, or hearing	
28	conducted by a governmental enforcement	

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agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

16. Undisputed.Evidence:

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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Evidence: Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15. of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

• 100% of goal—MA would receive an extra \$20 per sale

• 115% of goal—MA would receive an extra \$40 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2084	Filed 10/17/16 Page 474 of 709 Page ID
1	• 125% of goal—MA would	of what she was owed. Kasbarian
2	receive an extra \$55 per sale	immediately complained about her unpaid
3	• 150% of goal—MA would	commissions and bonuses. After she
4	receive an extra \$70 per sale	complained defendant permanently cut her
5	Evidence:	compensation plan stating that they have
6	Plaintiff Depo., Volume I, 190:16-194:3;	been paying her too much and in "error"
7	Hemedinger Depo., 64:18-65:11.	and told her that she is "lucky that they
8		were not asking her to pay the difference
9		back."
10		Evidence:
11		Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,
12		201:1-206:5, 207:4-20, 209:19-210:8,
13		221:11-14; Kasbarian Depo., Vol. II,
14		347:1-18; Kasbarian Decl., ¶¶ 8, 9;
15		Hemedinger Depo., 59:14-60:10; Rosen
16		Depo., 22:15-23:17, 29:18-31:6, Holmes
17		Depo., 73:5-17, 81:7-24; 120:19-121:3;
18		Figueroa Depo., 99:22- 100:5; Gannon
19		Depo., 99:4-7; Hemedinger Depo., 59:14-
20		60:10.
21		
22	19. For the West LA club, Equinox's	19. Disputed. In June 2014, five months
23	Payroll Department was adding the bonus-	after Kasbarian started complaining about
24	es together as opposed to giving one of the	the fraudulent activities by other
25	bonuses above depending on the overall	membership advisors, Kasbarian's
26	percentage.	commission and bonus check for May
27	Evidence:	2014 was suddenly and for the first time
28	Plaintiff Depo., Volume I, 190:16-194:3;	since she started at West LA 25-33% short
	-47	74-
	REPLY TO DEFENDANT'S STATEMENT O	F UNCONTROVERTED MATERIAL FACTS

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Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

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of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of 20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time

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Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in 21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities

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1 February 2015. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-4 5 ume II, 349:5-12. of 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 22. Plaintiff testified that she complained 27 to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that 28

by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including

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she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints "things involved against **Evidence:** Equinox policies that were happening as well."

Evidence:

28

Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes type of conduct Kasbarian that the complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

24. Undisputed.

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

Evidence:

Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct illegal. was Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

26. Undisputed.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 480 of 709 Page ID #:2090

1	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
2	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
3	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
4		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
5		102:13-103:25, 112:5-113:2; Kasbarian
6		Depo., Vol. II, 334:16-25; Kasbarian
7		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
8		45:8-22, 46:10-22; 76:1-15.
9		
10	28. In or around December 2014, COO	28. Undisputed.
11	Rosen was touring the West LA club when	Evidence:
12	he was told by a member that a MA had	
13	charged a membership to another mem-	
14	ber's credit card without that member's	
15	authorization.	
16	Evidence:	
17	Rosen Depo., 37:20-38:18; Declaration of	
18	Tracy Cuva ("Cuva Decl."), ¶ 2.	
19		
20	29. Member Services is Equinox's bill-	29. Undisputed.
21	ing department (centrally based in New	Evidence:
22	York) which handles membership con-	
23	tracts and membership sales, including	
24	auditing of membership sales.	
25	Evidence:	
26	Cuva Decl., ¶ 1.	
27		
28	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
	-48	30-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 481 of 709 Page ID #:2091 1 Director of Equinox's Member Services **Evidence:** Department, gave her the information re-2 3 ceived from the member, and asked Member Services to investigate this sale. 4 5 **Evidence:** 6 Rosen Depo., 37:20-38:21; Cuva Decl., 7 ¶2. 8 9 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 10 **Evidence:** 11 that this was an unauthorized sale processed by a MA at the West LA Club 12 (Plaintiff was not implicated in this 13 transaction). 14 **Evidence:** 15 Cuva Decl., ¶ 2. 16 17 18 32. This MA was relocating to New 32. Undisputed. However, this MA was 19 York but, based on the investigation terminated. 20 results, she was not hired to work for **Evidence:** Equinox in New York. Depo., Vol. I, 84:7-85:1, 21 Kasbarian 22 **Evidence:** 184:20-23; Kasbarian Decl., 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 23 58:20-59:18, 60:2-21. 24 25 33. As a result of this member com-26 33. Disputed. Senior Director of Loss 27 plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 28 Member Services conduct an investigation Gannon contacted him to do an

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of sales transactions at the West LA club.

Evidence:

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:** Special Projects), to review sales transac-

tions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transac-**Evidence:** tions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack do Gannon contacted him to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

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findings.

Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification to Direct Bill: and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, Exh.N; Stanfa Decl. ¶¶ 4-5. 39. In her email, Cuva indicated that 39. Undisputed as to that statement being written in the email. these spreadsheets "all reflect patterns unhealthy for the business." **Evidence: Evidence:** Cuva Decl., ¶ 7, Exh.N. 40. Cuva noted as follows: 40. Disputed. Kasbarian was found to

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i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

 i The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit. new memberships which were previously finance cancelled and had balances on account that were waived.

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 486 of 709 Page ID #:2096	
1		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
2		17, 101:24-102:7; Gannon Depo., 70:8-
3		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
4		11; Gannon Decl., ¶ 6, 10.
5		Evidence:
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8	42. In addition, Burger was asked to in-	42. Undisputed.
9	terview the sales team at the West LA	Evidence:
10	club.	
11	Evidence:	
12	Deposition of Jim Burger ("Burger	
13	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
14		
15	43. When Burger came to Los Angeles	43. Undisputed.
16	to conduct his interviews in late January	Evidence:
17	2015, the West LA club's sales team con-	
18	sisted of three MAs, Plaintiff and two	
19	other MAs who were supervised by the	
20	Simonson [sic] and an Assistant General	
21	Manager.	
22	Evidence:	
23	Hemedinger Decl., ¶ 4.	
24		
25	44. A MA was fired on or about January	44. Undisputed.
26	20, 2015 for improper sales activities.	Evidence:
27	Evidence:	
28		
	-48	86-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 487 of 709 Page ID #:2097 1 Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 2 3 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets 4 the spreadsheets corroborating those sales. 5 summarizing their findings of questionable **Evidence:** 6 sales transactions at the West LA club. Defendant's Amended Compendium of 7 **Evidence:** Exhibits. 8 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 9 10 46. Burger then met with Cuva and 46. Undisputed. 11 Stanfa and they discussed their findings re-**Evidence:** garding the questionable sales at the West 12 13 LA club. **Evidence:** 14 Burger Depo., 73:13-74:15; Cuva Decl. 15 ¶ 8; Stanfa Decl., ¶ 9. 16 17 18 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce 19 with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. Member Services had prepared. **Evidence:** 20 **Evidence:** 21 Defendant's Amended Compendium of Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 22 Decl., ¶ 9. 23 24 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 25 lies in various sales transactions, including 26 the spreadsheets corroborating those sales. However, However, Kasbarian was found 27 whether or not a contract was signed, whether or not a credit card was present to have not committed any 28 of the

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1 for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated. 2 **Evidence:** 3 other individual's credit card number was Defendant's Amended Compendium of used for the sales transaction instead of the 4 5 member's credit card number, whether or Exhibits; Holmes Depo., 88:4-10, 106:11-6 not a member had any visits to a club, etc. 19: Hemedinger Depo., 51:23-52:23; 7 Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, **Evidence:** 98:6-17, 101:24-102:7; Gannon Depo., 8 Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 9 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 10 11 12 13 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding **Evidence:** 14 the anomalies in various sales activities at 15 16 the West LA Club. 17 **Evidence:** Burger Depo., 76:19-77:1; Stanfa Decl., 18 ¶9. 19 20 21 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-**Evidence:** 22 ees regarding sales activities of the West 23 LA MAs. 24 25 **Evidence:** 26 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; 27 Hemedinger Decl., ¶ 5. 28

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1 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one 2 Gannon discussed suspending all of the in-MA was not suspended and was not 3 dividuals interviewed as part of the investidiscussed suspending because there "was gation pending the results of the investiga-4 no suspicious conduct linked to him" even at the beginning of the investigation. 5 tion. **Evidence: Evidence:** 6 7 Burger Depo., 116:12-117:12. Gannon 70:8-71:19, 81:7-11; Depo., 8 Gannon Decl., ¶ 6, 10. 9 10 52. Burger then interviewed the follow-52. Disputed. Gannon testified that one ing individuals: (1) the Assistant General MA was not suspended and was not 11 Manager; (2) Plaintiff; (3) another MA; discussed suspending because there "was 12 (4) a relatively newly hired MA; and 13 no suspicious conduct linked to him" even (5) Simonson. at the beginning of the investigation. 14 **Evidence: Evidence:** 15 Hemedinger Decl., ¶ 5. 70:8-71:19, 81:7-11; 16 Gannon Depo., Gannon Decl., ¶ 6, 10. 17 18 19 53. Burger had never heard of or spoken 53. Undisputed. to Plaintiff prior to this investigation meet-**Evidence:** 20 21 ing. **Evidence:** 22 Burger Depo., 35:22-24. 23 24 54. On January 30, 2015, Plaintiff met 25 54. Undisputed. 26 with Burger and Leah Ball of Human **Evidence:** 27 Resources regarding West LA's sales prac-28 tices. -489-

-489-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 490 of 709 Page ID #:2100

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Plaintiff Depo., Volume I, 161:11-22,

164:10-22; Plaintiff Depo., Volume II,

305:21-24; , [sic] Burger Depo., 96:18-25.

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 491 of 709 Page ID #:2101 1 106:11-19; Holmes Depo., 88:4-10, 2 Hemedinger Depo., 51:23-52:23; Rosen 3 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-4 17, 101:24-102:7; Gannon Depo., 70:8-5 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 6 7 8 57. After Burger completed his inter-9 57. Undisputed. 10 views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression. 11 **Evidence:** 12 13 Burger Depo., 117:16-18, 24-118:6. 14 58. Gannon then advised Plaintiff that 15 58. Undisputed. However, she was she was being suspended. suspended despite her having been found 16 to not have committed any terminable 17 **Evidence:** Plaintiff Depo, Volume I, 174:24-175:3, 18 offense. 19 11-12; Plaintiff Depo., Volume II, 306:3-7; **Evidence:** Gannon Decl., ¶ 4. Holmes 88:4-10, 106:11-19; 20 Depo., 21 Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-22 17, 101:24-102:7; Gannon Depo., 70:8-23 24 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 25 26 27 59. All of the MAs interviewed as part of 59. Undisputed. One MA was not the investigation (with the exception of the 28 suspended. -491-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 492 of 709 Page ID #:2102 1 relatively new MA) were suspended pend-**Evidence:** ing investigation. 2 Gannon Depo., 70:8-71:15, 81:7-11; 3 **Evidence:** Gannon Decl., ¶ 6, 10. 4 Burger Depo., ¶ [sic] 110:17-23; Gannon 5 Decl., ¶ 6. 6 7 60. Gannon also advised Plaintiff to re-60. Undisputed. 8 port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 180:11-181:4; 11 Gannon Decl., ¶ 5. 12 13 61. According to Plaintiff, Equinox told 14 61. Undisputed. her that she would not have access to her 15 **Evidence:** email or payroll account and escorted her 16 out of the building in front of Equinox's 17 clientele, staff and all of her peers. 18 19 **Evidence:** 20 Plaintiff Depo., Volume II, 174:24-175:21; 21 Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 22 23 24 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who documentation 25 any corroborating this have been suspended pending investigation policy. 26 27 or who are on leave of absence. **Evidence:** Defendant's Amended Compendium of 28 **Evidence:** -492-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Gannon Decl., ¶ 7.

Evidence.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

|| Evidence:

 Plaintiff Depo., Volume I, 182:5-183:8;

 Plaintiff Depo., Volume II, 306:12:16

 [sic], 382:12-17, 390:4-11, Exh. 38;

 Hemedinger Depo,. 54:17-21, 55:1-8;

 Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team 63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the

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of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

|| Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while

acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier

club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

68. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her
compensation would be at the Marina Del
Rey club, she was sent the compensation
plan of a Marina Del Rey MA.

²⁶ **Evidence:**

Plaintiff Depo., Volume II, 390:4-11, Exh.

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||38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

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Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey **Evidence:** Club on or about January 31, 2015.

71. Undisputed.

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7; Plaintiff Depo., Volume II, 306:17-310:19, 363:24-364:3; Gannon Decl., ¶ 13; Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey 1

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location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive, which it stated on her "Promotion Memo."

Vol. I, 4-280:12, , Vol. II, Decl., 9, 50:18-25: 8:25-89:5; 51:23-

	Evidence:
	Exh. 10, 14; Kasbarian Depo.,
	50:24-51:1, 89:9-90:19, 279:14
	182:12-184:19; Kasbarian Depo.,
	354:1-18, 458:24-459:17; Gannon
	10; Holmes Depo., 28:22-29:2, 5
	Gannon Depo., 32:15-17, 88
	Hemedinger Depo., 50:14-20,
	52:23, 81:2-23.
73. Gannon made the decision to reas-	73. Undisputed.
sign Plaintiff to the Marina Del Rey club.	Evidence:
Evidence:	
Rosen Depo., 45:7-25. 57:8-12;	
-50	JU-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 501 of 709 Page ID #:2111 Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the74. Undisputed.Marina Del Rey club on February 2, 2015Evidence:at 9:00 a.m.100 a.m.

||Evidence:

Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina Del
Rey club, Plaintiff submitted her resignation, via email, on the morning of February
2, 2015 effective immediately.

|| Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 502 of 709 Page ID #:2112 1 76. Plaintiff's last day of employment 76. Undisputed. 2 was February 2, 2015. **Evidence:** 3 **Evidence:** Plaintiff Depo., Volume I, 186:11-14. 4 5 6 77. Plaintiff never reported to work at 77. Undisputed. 7 the Marina Del Rey club. **Evidence: Evidence:** 8 9 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 10 11 78. As of February 1, 2015, the only re-12 78. Undisputed. 13 maining MA at the West LA club was the **Evidence:** recently hired MA. 14 Gannon Decl., ¶ 6, 10. **Evidence:** 15 Plaintiff Depo., Volume II, 342:3-11. 16 17 18 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was able to stay at the West LA location, 19 club had an entirely new sales team and sales management. despite Gannon stating he wanted to 20 21 **Evidence:** rebuild the team by getting rid of all of the Membership Executives at West LA. Plaintiff Depo., Volume II, 342:25-343:5. 22 **Evidence:** 23 24 Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes 25 Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-26 11; Gannon Decl., ¶ 6, 10. 27 28 -502-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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80. Plaintiff testified that she was un-80. Undisputed. aware of any other MA at the West LA **Evidence:** club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 16: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would survive as a matter of law because Equinox did not have legitimate, non-retaliatory business reasons for reassigning Plaintiff to the Marina Del Rey club. (UF Nos. 1-80.)

Plaintiff's Responses and
Supporting Evidence
1. Undisputed.
Evidence:
2. Disputed. Kasbarian was promoted
to the position of Membership Executive at
the West Los Angeles club ("West LA") in
October 2013.
Evidence:
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1 Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-2 90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen 3 Depo., 20:4-18; Holmes Depo., 39:13-18. 4 5 3. Disputed. A Membership Executive 6 3. At the West LA club, MAs were re-7 ferred to as Membership Executives. position is considered a promotion from an 8 However, their job duties were the same. MA position. Kasbarian was specifically position Membership 9 **Evidence:** told her as а Executive was a promotion from an MA, Declaration of 10 Brian Hemedinger ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 11 higher compensation plan. Kasbaian's 12 13 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 14 well 15 hour, as as an increase in commissions and bonuses. 16 **Evidence:** 17 18 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 19 5; Hemedinger Depo., 50:4-9; Rosen 20 21 Depo., 20:4-18; Holmes Depo., 39:13-18. 22 4. During Plaintiff's employment at 4. Undisputed. 23 Equinox Santa Monica and West LA 24 **Evidence:** clubs, Jack Gannon ("Gannon") was the 25 Vice President of the West Coast. 26 27 **Evidence:** 28 Declaration of Jack Gannon ("Gannon -504-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Decl."), ¶¶ 1-2.

3 5. From about October 2011 through 5. Undisputed. June 2015, Brian Hemedinger **Evidence:** 4 about 5 ("Hemedinger") was the Regional Director 6 of Operations ("Regional Director") of the 7 Santa Monica and West LA clubs. 8 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 9 75:24-76:4; of 10 Deposition Brian 11 Hemedinger ("Hemedinger Depo.") 15:3-10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 12 13 6. General Manager Kira Simonson 6. Undisputed. 14 ("Simonson) supervised Plaintiff at the 15 **Evidence:** 16 West LA club from about January 2014 to about January 2015. 17 18 **Evidence:** 19 Plaintiff Depo., Volume I, 52:11-19. 20 21 7. Plaintiff's personnel file includes an 7. Undisputed. Employee Handbook Receipt Acknowl-**Evidence:** 22 edgment Form with Plaintiff's signature 23 24 dated October 15, 2010. 25 **Evidence:** 26 Plaintiff Depo., Volume I, 43:18-45:15, 27 Exh. 8 (Receipt Acknowledgement [sic] Form); Declaration of Emerson Figueroa 28

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("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Hand-

|| book stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

||Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

||Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in- 9. Undisputed.

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

ceiving.

5 || Evidence:

||Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., $\P 6$,

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 507 of 709 Page ID #:2117 Exh. C (Offer Letter). 1 2 3 10. In particular, the Offer Letter stated: 10. Undisputed, as to what the actual We are excited at the pros-4 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 5 our relationship is "employ-ment-at-will." That means you "at-will." 6 employment was Kasbarian are free, at any time, for any 7 reason, to end your employment believes she would not be demoted, have with the Company and that the Company may do the same. Our agreement regarding the at-8 her pay cut, her employment suspended, will nature of your employment or, reassigned, etc. unless it was for good 9 may not be changed, except in a writing signed by the Compa-10 cause. ny's Chief Executive Officer. Given the at-will nature, the 11 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 12 tinue its compensation policies, 13 employee benefit plans or other aspects of your employment. 14 15 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:11, 16 17 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 18 Exh. C (Offer Letter). 19 11. Plaintiff's personnel file also in-20 11. Undisputed. 21 cludes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plain-22 tiff's signature dated October 14, 2010. 23 **Evidence:** 24 Figueroa Decl., ¶ 8, Exh. D. 25 26 27 12. This Agreement stated: "You agree 12. Undisputed, as to what the actual 28 and understand that nothing in this Agree- document states. However, disputed as to

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ment shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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Exh. 8 Receipt of Employee Handbook; Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strictly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined16. Undisputed.in the Employee Handbook permits an em-Evidence:

15. Undisputed.

Evidence:

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ployee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

Evidence:

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Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 Receipt of Employee Handbook;

Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

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Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II,

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347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

Kasbarian's 20. Undisputed as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8,

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221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

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Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging

23. Undisputed. Gannon also testified

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credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:**

Plaintiff Depo., Volume II, 335:4-336:23.

24. Undisputed.Evidence:

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

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26. Plaintiff also testified that she com26. Undisputed.
plained to Hemedinger and Simonson Evidence:
about the sales activities of another MA.
Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's

28. Undisputed.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 518 of 709 Page ID #:2128 1 authorization. 2 **Evidence:** 3 Rosen Depo., 37:20-38:18; Declaration of Tracy Cuva ("Cuva Decl."), ¶ 2. 4 5 29. Member Services is Equinox's bill-6 29. Undisputed. 7 ing department (centrally based in New **Evidence:** 8 York) which handles membership contracts and membership sales, including 9 auditing of membership sales. 10 11 **Evidence:** Cuva Decl., ¶ 1. 12 13 30. Undisputed. 30. Rosen contacted Tracy Cuva, Senior 14 Director of Equinox's Member Services 15 **Evidence:** 16 Department, gave her the information received from the member, and asked 17 18 Member Services to investigate this sale. 19 **Evidence:** Rosen Depo., 37:20-38:21; Cuva Decl., 20 21 ¶2. 22 23 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed 24 **Evidence:** 25 that this an unauthorized was sale processed by a MA at the West LA Club 26 27 (Plaintiff was not implicated in this 28 transaction).

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Evidence: Cuva Decl., ¶ 2.

32. This MA was relocating to New York but, based on the investigation results, she was not hired to work for Equinox in New York.

Evidence:

Rosen Depo., 39:8-13.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

32. Undisputed. However, this MA was terminated.

Evidence:

Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-

1Evidence:84:3.2Rosen Depo., 47:25-48:21.335. Cuva instructed Kevin Stanfa 35. Undisputed.435. Cuva instructed Kevin Stanfa 35. Undisputed.5("Stanfa") (Manager of Compliance and Evidence:6Special Projects), to review sales transac-7tions at the West LA club.8Evidence:9Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.1026. Afr. fit. fit. at the fit. The set of the fit.	09 Page ID	
 3 3 4 35. Cuva instructed Kevin Stanfa 35. Undisputed. 5 ("Stanfa") (Manager of Compliance and Evidence: 6 Special Projects), to review sales transactions at the West LA club. 8 Evidence: 9 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 		
 35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and Evidence: Special Projects), to review sales transac- tions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 		
 ¹ ("Stanfa") (Manager of Compliance and Evidence: Special Projects), to review sales transactions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 		
 Special Projects), to review sales transactions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 		
 tions at the West LA club. Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 		
 8 Evidence: 9 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 10 		
 9 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 10 		
10		
¹¹ 36. After Stanfa reported finding various 36. Undisputed.		
¹² anomalies associated with sales transac- Evidence:		
¹³ tions at the West LA club, Cuva instructed		
¹⁴ Stanfa to prepare a summary detailing his		
¹⁵ findings.		
¹⁶ Evidence:		
¹⁷ Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.		
18		
¹⁹ 37. Stanfa then prepared a workbook 37. Disputed. Defendant	fails to produce	
²⁰ with three spreadsheets regarding the fol- the spreadsheets corrobora	ting those sales.	
²¹ lowing sales activities: (1) 2014 Freezes; Evidence:		
²² (2) Modification to Direct Bill; and Defendant's Amended C	Compendium of	
23 (3) West LA Sales Breakdown. Exhibits.		
24 Evidence:		
25 Stanfa Decl., \P 4.		
26		
27 38. Once these were prepared, Cuva 38. Disputed. Defendant	-	
²⁸ emailed the spreadsheets to Rosen, Holmes the spreadsheets corrobora	ting those sales.	
-520-		
REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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and Gannon and summarized the results of **Evidence**:

the Member Services investigation.

Evidence:

Rosen Depo., 47:25-48:21; Holmes Depo.,

86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Defendant's Amended Compendium of

Evidence:

Exhibits.

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. 40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member memberships visit, new

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which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

5 Evidence:

Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

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1	43. When Burger came to Los Angeles	43. Undisputed.
2	to conduct his interviews in late January	Evidence:
3	2015, the West LA club's sales team con-	
4	sisted of three MAs, Plaintiff and two	
5	other MAs who were supervised by the	
6	Simonson [sic] and an Assistant General	
7	Manager.	
8	Evidence:	
9	Hemedinger Decl., ¶ 4.	
10		
11	44. A MA was fired on or about January	44. Undisputed.
12	20, 2015 for improper sales activities.	Evidence:
13	Evidence:	
14	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
15		
16	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
17	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
18	summarizing their findings of questionable	Evidence:
19	sales transactions at the West LA club.	Defendant's Amended Compendium of
20	Evidence:	Exhibits.
21	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
22		
23	46. Burger then met with Cuva and	46. Undisputed.
24	Stanfa and they discussed their findings re-	Evidence:
25	garding the questionable sales at the West	
26	LA club.	
27	Evidence:	
28	Burger Depo., 73:13-74:15; Cuva Decl.	
	_57	24-
	-524- REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

#:2135

¶ 8; Stanfa Decl., ¶ 9.

47. Burger had a subsequent meeting with Stanfa to review the spreadsheets Member Services had prepared.

48. These spreadsheets showed anoma-

47. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found have not committed any of the to inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19: Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at

49. Undisputed.

Evidence:

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the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl.,

¶¶9.

50. In late January 2015, Burger came to

50. Undisputed.

Los Angeles to interview various employ- Evidence: ees regarding sales activities of the West LA MAs.

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

|| Evidence:

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson. 51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 527 of 709 Page ID #:2137 1 Hemedinger Decl., ¶ 5. Gannon Depo., 70:8-71:19, 81:7-11; 2 Gannon Decl., ¶ 6, 10. 3 53. Burger had never heard of or spoken 4 53. Undisputed. 5 to Plaintiff prior to this investigation meet-**Evidence:** 6 ing. 7 **Evidence:** 8 Burger Depo., 35:22-24. 9 54. On January 30, 2015, Plaintiff met 10 54. Undisputed. 11 with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales prac-12 13 tices. 14 **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 15 16 164:10-22; Plaintiff Depo., Volume II, 17 305:21-24; , [sic] Burger Depo., 96:18-25. 18 19 55. Plaintiff answered questions about 55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she her sales activities, as well as the activities 20 21 of other MAs. notifies Senior Director of Loss 22 **Evidence:** Prevention. Jim Burger, about the fraudulent 23 Plaintiff Depo., Volume I, 161:11-22, activity and unauthorized 164:10-22; Burger Depo., 53:13-54:9. membership sales that she observed and 24 complained about to management for 25 26 months **Evidence:** 27 28 Exh. 17; Kasbarian Depo., Vol. I, 158:4--527-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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18, 161:15-162:1, 166:9-167:2; Kasbarian
Decl., ¶¶ 10, 11; Burger Depo., 70:9-21,
78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8,
183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

|| Evidence:

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Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

57. After Burger completed his inter- 57. Undisputed. views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression.

Evidence:

Burger Depo., 117:16-18, 24-118:6.

58. Gannon then advised Plaintiff that 58. Undisputed. However, she was

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1	she was being suspended.	suspended despite her having been found
2	Evidence:	to not have committed any terminable
3	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
4	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
5	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
6		Hemedinger Depo., 51:23-52:23; Rosen
7		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
8		17, 101:24-102:7; Gannon Depo., 70:8-
9		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
0		11; Gannon Decl., ¶ 6, 10.
1		
2	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
3	the investigation (with the exception of the	suspended.
4	relatively new MA) were suspended pend-	Evidence:
5	ing investigation.	Gannon Depo., 70:8-71:15, 81:7-11;
6	Evidence:	Gannon Decl., ¶ 6, 10.
7	Burger Depo., ¶ [sic] 110:17-23; Gannon	
8	Decl., ¶ 6.	
9		
20	60. Gannon also advised Plaintiff to re-	60. Undisputed.
21	port back to the West LA club at 2:00 p.m.	Evidence:
22	the next day for another meeting.	
23	Evidence:	
24	Plaintiff Depo., Volume II, 180:11-181:4;	
25	Gannon Decl., ¶ 5.	
26		
27	61. According to Plaintiff, Equinox told	61. Undisputed.
28	her that she would not have access to her	Evidence:
	-52	29-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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email or payroll account and escorted herout of the building in front of Equinox'sclientele, staff and all of her peers.Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

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Gannon Decl., ¶7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 64. Undisputed.

Evidence:

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31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

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Plaintiff Depo., Volume I, 182:5-183:8;

Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38;

Hemedinger Depo,. 54:17-21, 55:1-8;

Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00

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1	Evidence:	per hour decrease in hourly rate that she
2	Rosen Depo., 87:25-88:4; Gannon Decl.,	was being paid at the West Los Angeles
3	¶ 11.	branch at \$19.23 per hour. Barry Holmes,
4		Vice President of Sales, admits that urban
5		clubs, such as the Santa Monica location,
6		tend to generate more revenue than
7		suburban clubs, like the Marina Del Rey
8		location, and the West LA location is a
9		higher tier club than urban clubs. Brian
10		Hemedinger admits in deposition that they
11		thought it would be "best for Tamar, if she
12		had the opportunity to be a membership
13		advisor at a different location," while
14		acknowledging that she would be going to
15		a lower tier location than when she first
16		started with the company. Moreover, when
17		Kasbarian went to West LA she was
18		promoted from MA to Membership
19		Executive, which it stated on her
20		"Promotion Memo."
21		Evidence:
22		Exh. 10, 14; Kasbarian Depo., Vol. I,
23		50:24-51:1, 89:9-90:19, 279:14-280:12,
24		182:12-184:19; Kasbarian Depo., Vol. II,
25		354:1-18, 458:24-459:17; Gannon Decl., 9,
26		10; Holmes Depo., 28:22-29:2, 50:18-25;
27		Gannon Depo., 32:15-17, 88:25-89:5;
28		Hemedinger Depo., 50:14-20, 51:23-
	-53	32-
	REPLY TO DEFENDANT'S STATEMENT O	

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2143	Filed 10/17/16 Page 533 of 709 Page ID
1		52:23, 81:2-23.
3	67 Equipox considered the reassignment	67 Disputed Kasharian is told that sha
4	67. Equinox considered the reassignment a lateral move.	67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del
5	Evidence:	
6	Rosen Depo., 87:25-88:4; Gannon Decl.,	Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being
7	¶ 11.	paid at the West Los Angeles branch at
8		\$19.23 per hour. Barry Holmes, Vice
9		President of Sales, admits that urban clubs,
10		such as the Santa Monica location, tend to
11		generate more revenue than suburban
12		clubs, like the Marina Del Rey location,
13		and the West LA location is a higher tier
14		club than urban clubs. Brian Hemedinger
15		admits in deposition that they thought it
16		would be "best for Tamar, if she had the
17		opportunity to be a membership advisor at
18		a different location," while acknowledging
19		that she would be going to a lower tier
20		location than when she first started with
21		the company. Moreover, when Kasbarian
22		went to West LA she was promoted from
23		MA to Membership Executive, which it
24		stated on her "Promotion Memo."
25		Evidence:
26		Exh. 10, 14; Kasbarian Depo., Vol. I,
27		50:24-51:1, 89:9-90:19, 279:14-280:12,
28		182:12-184:19; Kasbarian Depo., Vol. II,
	-53 REPLY TO DEFENDANT'S STATEMENT O	

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> 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location,

and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed. pensation plan for the Marina Del Rey

Evidence:

Club on or about January 31, 2015.

26 **Evidence:**

Plaintiff Depo., Volume I, 246:19-247:2;

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72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶ 13;
Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Membership promoted from MA to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I,

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2148	Filed 10/17/16 Page 538 of 709 Page ID
1		50:24-51:1, 89:9-90:19, 279:14-280:12,
2		182:12-184:19; Kasbarian Depo., Vol. II,
3		354:1-18, 458:24-459:17; Gannon Decl., 9,
4		10; Holmes Depo., 28:22-29:2, 50:18-25;
5		Gannon Depo., 32:15-17, 88:25-89:5;
6		Hemedinger Depo., 50:14-20, 51:23-
7		52:23, 81:2-23.
8		
9	73. Gannon made the decision to reas-	73. Undisputed.
10	sign Plaintiff to the Marina Del Rey club.	Evidence:
11	Evidence:	
12	Rosen Depo., 45:7-25. 57:8-12;	
13	Hemedinger Depo., 53:14-18.	
14		
15	74. Plaintiff was told to report to the	74. Undisputed.
16	Marina Del Rey club on February 2, 2015	Evidence:
17	at 9:00 a.m.	
18	Evidence:	
19	Plaintiff Depo., Volume I, 186:5-14;	
20	Plaintiff Depo., Volume II, 311:4-8;	
21	Hemedinger Depo., 54:17-55:18, 55:25-	
22	56:25, 57:6-57:11.	
23		
24	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
25	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
26	tion, via email, on the morning of February	conditions at Equinox. On February 2,
27	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
28	Evidence:	start at the Marina del Rey location, she
	-57	38-

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Plaintiff Depo., Volume I, 186:5-14, Exh. feels she is no longer welcome at Equinox 26; Plaintiff Depo., Volume II, 311:4-8; and feels pushed out since she was forced to take a demotion, a significant pay cut Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11. and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign. **Evidence:** Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14. 76. Plaintiff's last day of employment 76. Undisputed. was February 2, 2015. **Evidence: Evidence:** Plaintiff Depo., Volume I, 186:11-14. 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. **Evidence: Evidence:** Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only re-78. Undisputed. maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. **Evidence:**

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79. As of April/May 2015, the West LA club had an entirely new sales team and sales management.

Evidence:

Plaintiff Depo., Volume II, 342:25-343:5.

79. Undisputed. However, one MA was able to stay at the West LA location, despite Gannon stating he wanted to rebuild the team by getting rid of all of the Membership Executives at West LA.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

80. Undisputed.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 17: Although Plaintiff has not pled a cause of action for constructive discharge, such a claim (even if properly pled) would also survive as a matter of law because can show the reasons she was reassigned to the Marina Del Rey club were pretextual. (UF Nos. 1-80.)

Alleged Undisputed Facts and

Plaintiff's Responses and

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1 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 2 1. Undisputed. 3 Advisor ("MA") at Equinox's Santa **Evidence:** Monica club on or about October 15, 2010. 4 5 **Evidence:** 6 Plaintiff Depo., Volume I, 36:23-38:10, 7 Exh. 5 (Offer Letter). 8 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted 9 working at Equinox's West Los Angeles 10 to the position of Membership Executive at 11 club ("West LA club"). the West Los Angeles club ("West LA") in **Evidence:** October 2013. 12 Plaintiff Depo., Volume I, 189:22-190:12, 13 **Evidence:** Exh. 13 (Memo). Exh. 10; Kasbarian Depo., Vol. I, 89:9-14 90:19, 279:14-280:12; Kasbarian Decl., ¶ 15 5; Hemedinger Depo., 50:4-9; Rosen 16 Depo., 20:4-18; Holmes Depo., 39:13-18. 17 18 19 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive ferred to as Membership Executives. position is considered a promotion from an 20 However, their job duties were the same. MA position. Kasbarian was specifically 21 **Evidence:** 22 told her position Membership as а Hemedinger Executive was a promotion from an MA, 23 Declaration of Brian ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 24 higher compensation plan. Kasbaian's 25 hourly rate also increased with her position 26 as a Membership Executive, to \$19.23 per 27 28 hour. as well as increase in an -541-

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 542 of 709 Page ID #:2152	
1		commissions and bonuses.
2		Evidence:
3		Exh. 10; Kasbarian Depo., Vol. I, 89:9-
4		90:19, 279:14-280:12; Kasbarian Decl., ¶
5		5; Hemedinger Depo., 50:4-9; Rosen
6		Depo., 20:4-18; Holmes Depo., 39:13-18.
7		
8	4. During Plaintiff's employment at	4. Undisputed.
9	Equinox Santa Monica and West LA	Evidence:
10	clubs, Jack Gannon ("Gannon") was the	
11	Vice President of the West Coast.	
12	Evidence:	
13	Declaration of Jack Gannon ("Gannon	
14	Decl."), ¶¶ 1-2.	
15		
16	5. From about October 2011 through	5. Undisputed.
17	about June 2015, Brian Hemedinger	Evidence:
18	("Hemedinger") was the Regional Director	
19	of Operations ("Regional Director") of the	
20	Santa Monica and West LA clubs.	
21	Evidence:	
22	Plaintiff Depo., Volume I, 270:8,-14,	
23	75:24-76:4; Deposition of Brian	
24	Hemedinger ("Hemedinger Depo.") 15:3-	
25	10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1.	
26		
27	6. General Manager Kira Simonson	6. Undisputed.
28	("Simonson) supervised Plaintiff at the	Evidence:
	-542-	

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West LA club from about January 2014 to

about January 2015.

Evidence:

Plaintiff Depo., Volume I, 52:11-19.

7. Plaintiff's personnel file includes an

7. Undisputed.

Employee Handbook Receipt Acknowl- Evidence:

edgment Form with Plaintiff's signature

dated October 15, 2010.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Declaration of Emerson Figueroa

("Figueroa Decl."), ¶ 5, Exh. B.

8. In particular, the Employee Handbook stated:

I acknowledge that the receipt of the Employee Handbook in no way creates a con-tract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of I acknowlmy employment. edge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 544 of 709 Page ID #:2154
1 2 3 4 5 6 7 8 9 10 11 12 13 14	 Evidence: Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 (Receipt Acknowledgement [sic] Form); Figueroa Decl., ¶ 5, Exh. B (Receipt Acknowledgement [sic] Form. 9. Plaintiff's personnel file also in- 9. Undisputed. cludes an Offer Letter, dated October 15, Evidence: 2010, which Plaintiff acknowledged receiving. Evidence: Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).
 15 16 17 18 19 20 21 22 23 24 25 26 27 28 	 10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the at-will nature of your employment may not be changed, except in a writing signed by the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment. 10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause. Evidence:
	-544- REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and **Evidence:** Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will em-

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." employment was Kasbarian believes she would not be demoted, have her pay cut, her employment suspended,

11. Undisputed.

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1	ployee.	or, reassigned, etc. unless it was for good
2	Evidence:	cause.
3	Plaintiff Depo., Volume I, 36:23-38:11,	Evidence:
4	43:18-45:15, Exh. 5 (Offer Letter), Exh. 8	Kasbarian Decl., ¶¶ 4, 11, 13, 14.
5	(Receipt Acknowledgement [sic] Form).	
6		
7	14. The Employee Handbook Plaintiff	14. Undisputed.
8	acknowledged receiving also included	Evidence:
9	Equinox's non-retaliation policy as well as	
10	complaint procedures for reporting retalia-	
11	tion.	
12	Evidence:	
13	Plaintiff Depo., Volume I, 43:18-45:15,	
14	Exh. 8 Receipt of Employee Handbook;	
15	Declaration of Emerson Figueroa	
16	("Figueroa Decl."), Exh. A.	
17		
18	15. In particular, Equinox's policy strict-	15. Undisputed.
19	ly prohibits retaliation against any employ-	Evidence:
20	ee for "filing a complaint and [Equinox]	
21	will not knowingly permit retaliation by	
22	management, employees, or co-workers."	
23	Equinox's policy also prohibits retaliation	
24	against any employee for "using this com-	
25	plaint procedure or for filing, testifying,	
26	assisting, or participating in any manner in	
27	any investigation, proceeding, or hearing	
28	conducted by a governmental enforcement	

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agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,Exh. 8 Receipt of Employee Handbook;Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

16. Undisputed.Evidence:

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15. of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

• 100% of goal—MA would receive an extra \$20 per sale

• 115% of goal—MA would receive an extra \$40 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2159	Filed 10/17/16 Page 549 of 709 Page ID
1	• 125% of goal—MA would	of what she was owed. Kasbarian
2	receive an extra \$55 per sale	immediately complained about her unpaid
3	• 150% of goal—MA would	commissions and bonuses. After she
4	receive an extra \$70 per sale	complained defendant permanently cut her
5	Evidence:	compensation plan stating that they have
6	Plaintiff Depo., Volume I, 190:16-194:3;	been paying her too much and in "error"
7	Hemedinger Depo., 64:18-65:11.	and told her that she is "lucky that they
8		were not asking her to pay the difference
9		back."
10		Evidence:
11		Exhs. 11, 12, 13; Kasbarian Depo., Vol. I,
12		201:1-206:5, 207:4-20, 209:19-210:8,
13		221:11-14; Kasbarian Depo., Vol. II,
14		347:1-18; Kasbarian Decl., ¶¶ 8, 9;
15		Hemedinger Depo., 59:14-60:10; Rosen
16		Depo., 22:15-23:17, 29:18-31:6, Holmes
17		Depo., 73:5-17, 81:7-24; 120:19-121:3;
18		Figueroa Depo., 99:22- 100:5; Gannon
19		Depo., 99:4-7; Hemedinger Depo., 59:14-
20		60:10.
21		
22	19. For the West LA club, Equinox's	19. Disputed. In June 2014, five months
23	Payroll Department was adding the bonus-	after Kasbarian started complaining about
24	es together as opposed to giving one of the	the fraudulent activities by other
25	bonuses above depending on the overall	membership advisors, Kasbarian's
26	percentage.	commission and bonus check for May
27	Evidence:	2014 was suddenly and for the first time
28	Plaintiff Depo., Volume I, 190:16-194:3;	since she started at West LA 25-33% short
	-54	
	REPLY TO DEFENDANT'S STATEMENT O	F UNCONTROVERTED MATERIAL FACTS

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Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

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of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of 20. Undisputed as to Kasbarian's complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time

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Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

Evidence:

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Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in 21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities

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1 February 2015. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-4 5 ume II, 349:5-12. of 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 22. Plaintiff testified that she complained 27 to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that 28

by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including

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she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints "things involved against **Evidence:** Equinox policies that were happening as well."

Evidence:

28

Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes type of conduct Kasbarian that the complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

24. Undisputed.

Gannon Depo., 51:10-15, 52:23-53:3.

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Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was violated as a result of this alleged activity.

Evidence:

Plaintiff Depo., Volume II, 335:4-336:23.

25. Disputed. Plaintiff testified that she believed this conduct illegal. was Moreover, Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

26. Undisputed.

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-53:3.

26. Plaintiff also testified that she complained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19;

93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards

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1	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
2	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
3	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
4		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
5		102:13-103:25, 112:5-113:2; Kasbarian
6		Depo., Vol. II, 334:16-25; Kasbarian
7		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
8		45:8-22, 46:10-22; 76:1-15.
9		
10	28. In or around December 2014, COO	28. Undisputed.
11	Rosen was touring the West LA club when	Evidence:
12	he was told by a member that a MA had	
13	charged a membership to another mem-	
14	ber's credit card without that member's	
15	authorization.	
16	Evidence:	
17	Rosen Depo., 37:20-38:18; Declaration of	
18	Tracy Cuva ("Cuva Decl."), ¶ 2.	
19		
20	29. Member Services is Equinox's bill-	29. Undisputed.
21	ing department (centrally based in New	Evidence:
22	York) which handles membership con-	
23	tracts and membership sales, including	
24	auditing of membership sales.	
25	Evidence:	
26	Cuva Decl., ¶ 1.	
27		
28	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
	-55	55-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 556 of 709 Page ID #:2166 1 Director of Equinox's Member Services **Evidence:** 2 Department, gave her the information re-3 ceived from the member, and asked Member Services to investigate this sale. 4 5 **Evidence:** 6 Rosen Depo., 37:20-38:21; Cuva Decl., 7 ¶2. 8 9 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** 10 11 that this was an unauthorized sale processed by a MA at the West LA Club 12 13 (Plaintiff was not implicated in this transaction). 14 **Evidence:** 15 Cuva Decl., ¶ 2. 16 17 18 32. This MA was relocating to New 32. Undisputed. However, this MA was 19 York but, based on the investigation terminated. 20 results, she was not hired to work for **Evidence:** Equinox in New York. Depo., Vol. I, 84:7-85:1, 21 Kasbarian 22 **Evidence:** 184:20-23; Kasbarian Decl., 10: Rosen Depo., 39:8-13. Hemedinger Decl., ¶ 4; Gannon Depo., 23 58:20-59:18, 60:2-21. 24 25 33. As a result of this member com-26 33. Disputed. Senior Director of Loss 27 plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 28 Member Services conduct an investigation Gannon contacted him to do an

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 557 of 709 Page ID #:2167

of sales transactions at the West LA club.

Evidence:

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Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:** Special Projects), to review sales transac-

tions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack do Gannon contacted him to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

36. Undisputed.

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findings.

Evidence: Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification to Direct Bill: and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4. 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce emailed the spreadsheets to Rosen, Holmes the spreadsheets corroborating those sales. **Evidence:** and Gannon and summarized the results of the Member Services investigation. Defendant's Amended Compendium of Exhibits. **Evidence:** Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, Exh.N; Stanfa Decl. ¶¶ 4-5. 39. In her email, Cuva indicated that 39. Undisputed as to that statement being written in the email. these spreadsheets "all reflect patterns unhealthy for the business." **Evidence: Evidence:** Cuva Decl., ¶ 7, Exh.N. 40. Cuva noted as follows: 40. Disputed. Kasbarian was found to

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i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.

 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

 i The West LA Breakdown spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transac-3-day cancellations tions, with no or just one member visit. new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 561 of 709 Page ID #:2171	
1		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
2		17, 101:24-102:7; Gannon Depo., 70:8-
3		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
4		11; Gannon Decl., ¶ 6, 10.
5		Evidence:
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8	42. In addition, Burger was asked to in-	42. Undisputed.
9	terview the sales team at the West LA	Evidence:
10	club.	
11	Evidence:	
12	Deposition of Jim Burger ("Burger	
13	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
14		
15	43. When Burger came to Los Angeles	43. Undisputed.
16	to conduct his interviews in late January	Evidence:
17	2015, the West LA club's sales team con-	
18	sisted of three MAs, Plaintiff and two	
19	other MAs who were supervised by the	
20	Simonson [sic] and an Assistant General	
21	Manager.	
22	Evidence:	
23	Hemedinger Decl., ¶ 4.	
24		
25	44. A MA was fired on or about January	44. Undisputed.
26	20, 2015 for improper sales activities.	Evidence:
27	Evidence:	
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	-50	51-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 562 of 709 Page ID #:2172 1 Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4. 2 3 45. At Burger's request, Member Ser-45. Disputed. Defendant fails to produce vices provided him with the spreadsheets 4 the spreadsheets corroborating those sales. 5 summarizing their findings of questionable **Evidence:** 6 sales transactions at the West LA club. Defendant's Amended Compendium of 7 **Evidence:** Exhibits. 8 Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8. 9 10 46. Burger then met with Cuva and 46. Undisputed. 11 Stanfa and they discussed their findings re-**Evidence:** garding the questionable sales at the West 12 13 LA club. **Evidence:** 14 Burger Depo., 73:13-74:15; Cuva Decl. 15 ¶ 8; Stanfa Decl., ¶ 9. 16 17 18 47. Burger had a subsequent meeting 47. Disputed. Defendant fails to produce 19 with Stanfa to review the spreadsheets the spreadsheets corroborating those sales. Member Services had prepared. **Evidence:** 20 **Evidence:** 21 Defendant's Amended Compendium of Burger Depo., 74:16-75:3, 8-22; Stanfa Exhibits. 22 Decl., ¶ 9. 23 24 48. These spreadsheets showed anoma-48. Disputed. Defendant fails to produce 25 lies in various sales transactions, including 26 the spreadsheets corroborating those sales. However, However, Kasbarian was found 27 whether or not a contract was signed, whether or not a credit card was present to have not committed any 28 of the

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 563 of 709 Page ID #:2173

1 for the sales transaction, whose credit card inappropriate and fraudulent conduct or was used for the sales transactions, if an-"fake" sales that were being investigated. 2 **Evidence:** 3 other individual's credit card number was Defendant's Amended Compendium of used for the sales transaction instead of the 4 5 member's credit card number, whether or Exhibits; Holmes Depo., 88:4-10, 106:11-6 not a member had any visits to a club, etc. 19: Hemedinger Depo., 51:23-52:23; 7 Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, **Evidence:** 98:6-17, 101:24-102:7; Gannon Depo., 8 Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 9 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 10 11 12 13 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding **Evidence:** 14 the anomalies in various sales activities at 15 16 the West LA Club. 17 **Evidence:** Burger Depo., 76:19-77:1; Stanfa Decl., 18 ¶9. 19 20 21 50. In late January 2015, Burger came to 50. Undisputed. Los Angeles to interview various employ-**Evidence:** 22 ees regarding sales activities of the West 23 LA MAs. 24 25 **Evidence:** 26 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; 27 Hemedinger Decl., ¶ 5. 28

#:2174

1 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one 2 Gannon discussed suspending all of the in-MA was not suspended and was not 3 dividuals interviewed as part of the investidiscussed suspending because there "was gation pending the results of the investiga-4 no suspicious conduct linked to him" even at the beginning of the investigation. 5 tion. **Evidence: Evidence:** 6 7 Burger Depo., 116:12-117:12. Gannon 70:8-71:19, 81:7-11; Depo., 8 Gannon Decl., ¶ 6, 10. 9 52. Burger then interviewed the follow-52. Disputed. Gannon testified that one ing individuals: (1) the Assistant General MA was not suspended and was not Manager; (2) Plaintiff; (3) another MA; discussed suspending because there "was (4) a relatively newly hired MA; and no suspicious conduct linked to him" even (5) Simonson. at the beginning of the investigation. **Evidence: Evidence:** Hemedinger Decl., ¶ 5. 70:8-71:19, 81:7-11; Gannon Depo., Gannon Decl., ¶ 6, 10. 53. Burger had never heard of or spoken 53. Undisputed. to Plaintiff prior to this investigation meet-**Evidence:** ing. **Evidence:** Burger Depo., 35:22-24. 54. On January 30, 2015, Plaintiff met 54. Undisputed. with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales practices. -564-

REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume I, 161:11-22,

164:10-22; Plaintiff Depo., Volume II,

305:21-24; , [sic] Burger Depo., 96:18-25.

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

	Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 566 of 709 Page ID #:2176	
1		Holmes Depo., 88:4-10, 106:11-19;
2		Hemedinger Depo., 51:23-52:23; Rosen
3		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
4		17, 101:24-102:7; Gannon Depo., 70:8-
5		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
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9	57. After Burger completed his inter-	57. Undisputed.
10	views, Burger, Gannon and Hemedinger	Evidence:
11	met briefly to discuss Burger's impression.	
12	Evidence:	
13	Burger Depo., 117:16-18, 24-118:6.	
14		
15	58. Gannon then advised Plaintiff that	58. Undisputed. However, she was
16	she was being suspended.	suspended despite her having been found
17	Evidence:	to not have committed any terminable
18	Plaintiff Depo, Volume I, 174:24-175:3,	offense.
19	11-12; Plaintiff Depo., Volume II, 306:3-7;	Evidence:
20	Gannon Decl., ¶ 4.	Holmes Depo., 88:4-10, 106:11-19;
21		Hemedinger Depo., 51:23-52:23; Rosen
22		Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-
23		17, 101:24-102:7; Gannon Depo., 70:8-
24		71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-
25		11; Gannon Decl., ¶ 6, 10.
26		
27	59. All of the MAs interviewed as part of	59. Undisputed. One MA was not
28	the investigation (with the exception of the	suspended.
	-56	56-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 567 of 709 Page ID #:2177 1 relatively new MA) were suspended pend-**Evidence:** ing investigation. 2 Gannon Depo., 70:8-71:15, 81:7-11; 3 **Evidence:** Gannon Decl., ¶ 6, 10. 4 Burger Depo., ¶ [sic] 110:17-23; Gannon 5 Decl., ¶ 6. 6 7 60. Gannon also advised Plaintiff to re-60. Undisputed. 8 port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 180:11-181:4; 11 Gannon Decl., ¶ 5. 12 13 61. According to Plaintiff, Equinox told 14 61. Undisputed. her that she would not have access to her 15 **Evidence:** email or payroll account and escorted her 16 out of the building in front of Equinox's 17 clientele, staff and all of her peers. 18 19 **Evidence:** 20 Plaintiff Depo., Volume II, 174:24-175:21; 21 Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7. 22 23 24 62. It is Equinox's policy to turn off 62. Disputed. Defendant did not produce email access for hourly employees who documentation 25 any corroborating this have been suspended pending investigation policy. 26 27 or who are on leave of absence. **Evidence:** Defendant's Amended Compendium of 28 **Evidence:** -567-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Gannon Decl., ¶ 7.

Evidence.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

 Plaintiff Depo., Volume I, 182:5-183:8;

 Plaintiff Depo., Volume II, 306:12:16

 [sic], 382:12-17, 390:4-11, Exh. 38;

 Hemedinger Depo,. 54:17-21, 55:1-8;

 Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team 63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 569 of 709 Page ID #:2179

of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

|| Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while

acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

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Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier

club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

68. Undisputed.

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her
compensation would be at the Marina Del
Rey club, she was sent the compensation
plan of a Marina Del Rev MA.

²⁶ **Evidence:**

Plaintiff Depo., Volume II, 390:4-11, Exh.

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38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

|| Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

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Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the com-71. Undisputed. pensation plan for the Marina Del Rey **Evidence:** Club on or about January 31, 2015.

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 171:10-172:7; Plaintiff Depo., Volume II, 306:17-310:19, 363:24-364:3; Gannon Decl., ¶ 13; Hemedinger Decl., ¶ 7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey

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location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted it stated Executive, which on her "Promotion Memo"

Vol. I, -280:12, Vol. II. Decl., 9, 0:18-25; :25-89:5; 51:23-

	E	Evidence:
	E	Exh. 10, 14; Kasbarian Depo.,
	5	60:24-51:1, 89:9-90:19, 279:14
	1	82:12-184:19; Kasbarian Depo.,
	3	354:1-18, 458:24-459:17; Gannon
	1	0; Holmes Depo., 28:22-29:2, 5
	0	Gannon Depo., 32:15-17, 88:
	E	Hemedinger Depo., 50:14-20,
	5	52:23, 81:2-23.
	73. Gannon made the decision to reas-	73. Undisputed.
	sign Plaintiff to the Marina Del Rey club.	Evidence:
	Evidence:	
	Rosen Depo., 45:7-25. 57:8-12;	
	-575-	
_	-373-	

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Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m.

Evidence:

Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina Del
Rey club, Plaintiff submitted her resignation, via email, on the morning of February
2, 2015 effective immediately.

|| Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 577 of 709 Page ID #:2187 1 76. Plaintiff's last day of employment 76. Undisputed. 2 was February 2, 2015. **Evidence:** 3 **Evidence:** Plaintiff Depo., Volume I, 186:11-14. 4 5 6 77. Plaintiff never reported to work at 77. Undisputed. 7 the Marina Del Rey club. **Evidence: Evidence:** 8 9 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 10 11 78. As of February 1, 2015, the only re-12 78. Undisputed. 13 maining MA at the West LA club was the **Evidence:** recently hired MA. 14 Gannon Decl., ¶ 6, 10. **Evidence:** 15 Plaintiff Depo., Volume II, 342:3-11. 16 17 18 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was 19 club had an entirely new sales team and able to stay at the West LA location, sales management. despite Gannon stating he wanted to 20 **Evidence:** 21 rebuild the team by getting rid of all of the Membership Executives at West LA. Plaintiff Depo., Volume II, 342:25-343:5. 22 **Evidence:** 23 24 Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes 25 Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-26 11; Gannon Decl., ¶ 6, 10. 27 28 -577-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 578 of 709 Page ID #:2188

80. Plaintiff testified that she was unaware of any other MA at the West LA **Evidence:** club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 18: Plaintiff's eighth cause of action for defamation fails as a matter of law because Plaintiff has evidence of a false statement of fact. (UF Nos. 81-85.)

Alleged Undisputed Facts and Supporting Evidence

81. Plaintiff testified that no one ever asked her if she had been terminated from Equinox for improper behavior and she testified she had no evidence to substantiate her claim that Equinox told anyone that *she* had been terminated for improper behavior.

Evidence:

Plaintiff Depo., Volume II, 323:6-328:9.

82. Plaintiff testified that she could not identify a single statement attributed to Hemedinger about Plaintiff that Plaintiff believed to be false.

Plaintiff's Responses and Supporting Evidence

81. Disputed. Kasbarian testified that people she knew, including a manager a a spin studio, were asking her and texting her about Ponzi schemes and the FBI being involved at Equinox and whether Kasbarian was involved with that.

Evidence:

Kasbarian Depo., Vol. I, 323:6-324:6.

82. Undisputed.

Evidence:

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1 **Evidence:** Plaintiff Depo., Volume I, 134:9-20. 2 3 83. Plaintiff testified that she only heard 83. Undisputed. 4 second-hand and third-hand that Gannon 5 6 had called her "crazy." 7 **Evidence:** Plaintiff Depo., Volume 8 I. 134:3-8, 134:21-16:20 [sic], 147:15-148:9, 151:9-9 156:2. 10 11 84. Undisputed. 12 84. Plaintiff also testified that other managerial employees had told her that she 13 **Evidence:** was "acting crazy." 14 15 **Evidence:** 16 Plaintiff Depo., Volume I, 135:14-136:12; 17 Volume II, 319:2-320:3, 7-11, 320:20-18 321:6. 19 85. Lastly, Plaintiff testified that she 20 85. Undisputed. 21 heard Gannon refer to her as "Amy **Evidence:** Winehouse." 22 23 **Evidence:** Plaintiff Depo., Volume II, 321:12-322:11, 24 331:19-334:5. 25 26 27 28 -579-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 580 of 709 Page ID #:2190

ISSUE NO. 19: Plaintiff's eighth cause of action for defamation also fails as a matter of law because Plaintiff has no evidence of publication to a third party. (UF Nos. 81-85.)

Alleged Undisputed Facts and Supporting Evidence

Plaintiff's Responses and Supporting Evidence

81. Plaintiff testified that no one ever asked her if she had been terminated from Equinox for improper behavior and she testified she had no evidence to substantiate her claim that Equinox told anyone that *she* had been terminated for improper behavior.

81. Disputed. Kasbarian testified that people she knew, including a manager a a spin studio, were asking her and texting her about Ponzi schemes and the FBI being involved at Equinox and whether Kasbarian was involved with that.

Evidence:

Kasbarian Depo., Vol. I, 323:6-324:6.

82. Undisputed.

Evidence:

Plaintiff Depo., Volume II, 323:6-328:9.

82. Plaintiff testified that she could not identify a single statement attributed to Hemedinger about Plaintiff that Plaintiff believed to be false.

Evidence:

Plaintiff Depo., Volume I, 134:9-20.

83. Plaintiff testified that she only heard 83. Undi second-hand and third-hand that Gannon had called her "crazy."

Evidence:

Plaintiff Depo., Volume I, 134:3-8, 134:21-16:20 [sic], 147:15-148:9, 151:9-

Evidence:

83. Undisputed.

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 581 of 709 Page ID
                                          #:2191
    156:2.
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     84. Plaintiff also testified that other man-
                                                  84. Undisputed.
    agerial employees had told her that she
                                                Evidence:
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    was "acting crazy."
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    Evidence:
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    Plaintiff Depo., Volume I, 135:14-136:12;
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    Volume II, 319:2-320:3, 7-11, 320:20-
    321:6.
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     85. Lastly, Plaintiff testified that she
                                                  85. Undisputed.
    heard Gannon refer to her as "Amy
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                                                Evidence:
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    Winehouse."
    Evidence:
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    Plaintiff Depo., Volume II, 321:12-322:11,
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    331:19-334:5.
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    ISSUE NO. 20: Plaintiff's eighth cause of action for defamation also fails as a matter of
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law because the alleged defamatory statements are protected under the common interest privilege. (UF Nos. 81-85.)

Alleged Undisputed Facts and Supporting Evidence

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81. Plaintiff testified that no one ever asked her if she had been terminated from Equinox for improper behavior and she testified she had no evidence to substantiate her claim that Equinox told anyone that *she* had been terminated for improper be-

Plaintiff's Responses and Supporting Evidence

81. Disputed. Kasbarian testified that people she knew, including a manager a a spin studio, were asking her and texting her about Ponzi schemes and the FBI being involved at Equinox and whether Kasbarian was involved with that.

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 582 of 709 Page ID #:2192 1 havior. **Evidence:** 2 **Evidence:** Kasbarian Depo., Vol. II, 323:6-324:6. 3 Plaintiff Depo., Volume II, 323:6-328:9. 4 5 82. Plaintiff testified that she could not 82. Undisputed. 6 identify a single statement attributed to **Evidence:** 7 Hemedinger about Plaintiff that Plaintiff 8 believed to be false. **Evidence:** 9 Plaintiff Depo., Volume I, 134:9-20. 10 11 83. Plaintiff testified that she only heard 12 83. Undisputed. 13 second-hand and third-hand that Gannon 14 had called her "crazy." **Evidence:** 15 16 Plaintiff Depo., Volume I, 134:3-8, 134:21-16:20 [sic], 147:15-148:9, 151:9-17 18 156:2. 19 20 84. Plaintiff also testified that other man-84. Undisputed. 21 agerial employees had told her that she **Evidence:** was "acting crazy." 22 **Evidence:** 23 Plaintiff Depo., Volume I, 135:14-136:12; 24 25 Volume II, 319:2-320:3, 7-11, 320:20-321:6. 26 27 85. Lastly, Plaintiff testified that she 85. Undisputed. 28 -582-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 583 of 709 Page ID #:2193 heard Gannon refer to her as "Amy Evidence: 1 Winehouse." 2 3 **Evidence:** Plaintiff Depo., Volume II, 321:12-322:11, 4 5 331:19-334:5. 6 7 **ISSUE NO. 21:** Plaintiff's ninth cause of action for intentional infliction of emotional distress survives as a matter of law because it is not barred by the exclusive remedy of 8 California's Workers' Compensation Act. 9 10 **Alleged Undisputed Facts and Plaintiff's Responses and** 11 **Supporting Evidence Supporting Evidence** 1. Plaintiff was hired as a Membership 12 1. Undisputed. Advisor ("MA") at Equinox's Santa 13 **Evidence:** Monica club on or about October 15, 2010. 14 **Evidence:** 15 16 Plaintiff Depo., Volume I, 36:23-38:10, Exh. 5 (Offer Letter). 17 18 19 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted working at Equinox's West Los Angeles to the position of Membership Executive at 20 21 club ("West LA club"). the West Los Angeles club ("West LA") in October 2013. 22 **Evidence:** 23 Plaintiff Depo., Volume I, 189:22-190:12, **Evidence:** Exh. 13 (Memo). 24 Exh. 10; Kasbarian Depo., Vol. I, 89:9-25 90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen 26 27 Depo., 20:4-18; Holmes Depo., 39:13-18. 28

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 584 of 709 Page ID #:2194

1 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive 2 ferred to as Membership Executives. position is considered a promotion from an 3 However, their job duties were the same. MA position. Kasbarian was specifically **Evidence:** 4 told her position as a Membership Declaration 5 Brian Hemedinger Executive was a promotion from an MA, of 6 ("Hemedinger Decl."), ¶ 3. and she received a memo on it, as well as a 7 higher compensation plan. Kasbaian's 8 hourly rate also increased with her position as a Membership Executive, to \$19.23 per 9 well 10 hour. as as an increase in commissions and bonuses. 11 12 **Evidence:** 13 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 14 15 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18. 16 17 18 4. During Plaintiff's employment at 4. Undisputed. 19 Equinox Santa Monica and West LA **Evidence:** clubs, Jack Gannon ("Gannon") was the 20 Vice President of the West Coast. 21 22 **Evidence:** 23 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 24 25 26 5. From about October 2011 through 5. Undisputed. 27 about June 2015, Brian Hemedinger **Evidence:** ("Hemedinger") was the Regional Director 28 -584-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 585 of 709 Page ID #:2195 1 of Operations ("Regional Director") of the 2 Santa Monica and West LA clubs. 3 **Evidence:** 4 Plaintiff Depo., Volume I, 270:8,-14, 5 75:24-76:4; Deposition of Brian Hemedinger ("Hemedinger Depo.") 15:3-6 7 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 8 9 6. General Manager Kira Simonson 6. Undisputed. 10 ("Simonson) supervised Plaintiff at the **Evidence:** West LA club from about January 2014 to 12 about January 2015. 13 **Evidence:** Plaintiff Depo., Volume I, 52:11-19. 14 15 7. Plaintiff's personnel file includes an 7. Undisputed. 16 Employee Handbook Receipt Acknowl-17 **Evidence:** 18 edgment Form with Plaintiff's signature 19 dated October 15, 2010. 20 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 21 Exh. 8 (Receipt Acknowledgement [sic] 22 Form); Declaration of Emerson Figueroa 23 24 ("Figueroa Decl."), ¶ 5, Exh. B. 25 8. In particular, the Employee Hand-26 8. Undisputed, as to what the actual book stated: document states. However, disputed as to 27 I acknowledge that the re-28 whether Kasbarian actually believed her ceipt of the Employee Hand-

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book in no way creates a contract between Equinox and me. Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will **Employment** Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

9. Undisputed.

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

ceipt Acknowledgement [sic] Form.

9. Plaintiff's personnel file also in-

cludes an Offer Letter, dated October 15, Evidence:

2010, which Plaintiff acknowledged re-

ceiving.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

10. In particular, the Offer Letter stated: We are excited at the prospect of you joining the Company, you should be aware that

our relationship is "employ-

10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her

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ment-at-will." That means you are free, at any time, for any reason, to end your employment with the Company and that the Company may do the same. Our agreement regarding the atwill nature of your employment may not be changed, except in a writing signed by the Company's Chief Executive Officer. Given the at-will nature, the Company may from time to time add to, modify, or discontinue its compensation policies, employee benefit plans or other aspects of your employment.

employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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Plaintiff Depo., Volume I, 36:23-38:11, Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also in11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plain-

tiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company." 12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

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Evidence:

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Figueroa Decl., ¶ 8, Exh. D.

cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,
Exh. 8 Receipt of Employee Handbook;
Declaration of Emerson Figueroa ("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strict- 15. Undisputed.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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ly prohibits retaliation against any employee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement Additionally, Equinox will not agency. knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined
in the Employee Handbook permits an employee to report retaliation to his or her
manager, Human Resources, or through
Equinox's Ethics Hotline.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,

Evidence:

16. Undisputed.

Evidence:

Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes ("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent activities the by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she Kasbarian was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 591 of 709 Page ID #:2201

> Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon 19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. Disputed. In June 2014, five months after Kasbarian started complaining about fraudulent activities the by other advisors. Kasbarian's membership commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid and bonuses. commissions After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following employees: managerial Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen (Chief ("Rosen") Operating Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203. Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Undisputed Kasbarian's to as complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; 21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

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Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶ 8, 9;

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Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she com22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated. **Evidence:**

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plained to Equinox.

Plaintiff Depo., Volume II, 334:16-336:23.

Evidence:

24. According to Plaintiff, her other 24. Undisputed. complaints involved "things against **Evidence:** Equinox policies that were happening as well." **Evidence:** Plaintiff Depo., Volume II, 334:16-336:23. 25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, believed local law, state law, or federal law that was violated as a result of this alleged activity. **Evidence:** Plaintiff Depo., Volume II, 335:4-336:23. that needs to be investigated. 53:3. 26. Plaintiff also testified that she com-26. Undisputed. plained to Hemedinger and Simonson **Evidence:** about the sales activities of another MA. **Evidence:** Plaintiff Depo., Volume I, 76:17-79:19;

Gannon Depo., 51:10-15, 52:23-53:3.

25. Disputed. Plaintiff testified that she this conduct was illegal. testified Moreover, Gannon also and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct

Evidence:

Kasbarian Depo., Volume II, 334:16-336:23; Gannon Depo., 51:10-15, 52:23-

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93:10-94:10, 102:10-107:24; 108:1-113:5;

Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

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Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

28. Undisputed.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

25 **Evidence:**

Rosen Depo., 37:20-38:18; Declaration of

Tracy Cuva ("Cuva Decl."), ¶ 2.

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1 29. Member Services is Equinox's bill-29. Undisputed. ing department (centrally based in New **Evidence:** York) which handles membership contracts and membership sales, including auditing of membership sales. **Evidence:** Cuva Decl., ¶ 1. 30. Rosen contacted Tracy Cuva, Senior 30. Undisputed. Director of Equinox's Member Services **Evidence:** Department, gave her the information received from the member, and asked Member Services to investigate this sale. **Evidence:** Rosen Depo., 37:20-38:21; Cuva Decl., ¶ 2. 31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** that this was an unauthorized sale processed by a MA at the West LA Club (Plaintiff was not implicated in this transaction). **Evidence:** Cuva Decl., ¶ 2. 32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated. -598-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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results, she was not hired to work for	Evidence:
Equinox in New York.	Kasbarian Depo., Vol. I, 84:7-85:1,
Evidence:	184:20-23; Kasbarian Decl., ¶ 10;
Rosen Depo., 39:8-13.	Hemedinger Decl., ¶ 4; Gannon Depo.,
	58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation. 34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:**

#:2210 Special Projects), to review sales transac-2 tions at the West LA club. 3 **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 4 5 36. After Stanfa reported finding various 6 36. Undisputed. 7 anomalies associated with sales transac-**Evidence:** 8 tions at the West LA club, Cuva instructed 9 Stanfa to prepare a summary detailing his findings. 10 **Evidence:** Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 12 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. lowing sales activities: (1) 2014 Freezes; **Evidence:** (2) Modification Direct Bill; to and Defendant's Amended Compendium of (3) West LA Sales Breakdown. Exhibits. **Evidence:** Stanfa Decl., ¶ 4.

38. Once these were prepared, Cuva emailed the spreadsheets to Rosen, Holmes and Gannon and summarized the results of the Member Services investigation.

Evidence:

Rosen Depo., 47:25-48:21; Holmes Depo., 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,

38. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.

Evidence:

Defendant's Amended Compendium of Exhibits.

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Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Evidence:

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

- i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.
- i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.
- i The West LA Breakdown spreadsheet shows question-

40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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able sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transaccancellations 3-day tions, with no or just one member visit, memberships new which were previously finance cancelled and had balances on account that were waived.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

Evidence:

Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

Evidence:

Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

43. When Burger came to Los Angeles 43. Undisputed.
to conduct his interviews in late January 2015, the West LA club's sales team consisted of three MAs, Plaintiff and two other MAs who were supervised by the

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1	Simonson [sic] and an Assistant General	
2	Manager.	
3	Evidence:	
4	Hemedinger Decl., ¶ 4.	
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6	44. A MA was fired on or about January	44. Undisputed.
7	20, 2015 for improper sales activities.	Evidence:
8	Evidence:	
9	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
10		
11	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
12	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
13	summarizing their findings of questionable	Evidence:
14	sales transactions at the West LA club.	Defendant's Amended Compendium of
15	Evidence:	Exhibits.
16	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
17		
18	46. Burger then met with Cuva and	46. Undisputed.
19	Stanfa and they discussed their findings re-	Evidence:
20	garding the questionable sales at the West	
21	LA club.	
22	Evidence:	
23	Burger Depo., 73:13-74:15; Cuva Decl.	
24	¶ 8; Stanfa Decl., ¶ 9.	
25		
26	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce
27	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.
28	Member Services had prepared.	Evidence:
	-604-	

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Burger Depo., 74:16-75:3, 8-22; Stanfa E Decl., ¶ 9.

Defendant's Amended Compendium of Exhibits.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc. **Evidence:**

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl., ¶ 9. 49. Undisputed.

Evidence:

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50. In late January 2015, Burger came to50. Undisputed.Los Angeles to interview various employ-Evidence:ees regarding sales activities of the WestLA MAs.LA MAs.Evidence:

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3;

Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson.

Evidence:

Hemedinger Decl., ¶ 5.

51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

53. Burger had never heard of or spoken to Plaintiff prior to this investigation meet-

53. Undisputed.

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54. Undisputed.

Evidence: Burger Depo., 35:22-24. 54. On January 30, 2015, Plaintiff met with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales practices. **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25.

55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

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1 56. While Burger did not find Plaintiff 56. Undisputed as to Burger concluding 2 there was insufficient information credible, he felt, at that time, that there was to 3 warrant any terminable offense committed insufficient information to warrant Plainby Burger. Kasbarian was found to have tiff's termination. 4 5 **Evidence:** not committed any of the inappropriate and fraudulent conduct or "fake" sales that 6 Burger Depo, 122:14-17. 7 were being investigated. 8 **Evidence:** 9 Holmes 106:11-19; Depo., 88:4-10, Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10. 57. After Burger completed his inter-57. Undisputed. views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression. **Evidence:** Burger Depo., 117:16-18, 24-118:6. 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was she was being suspended. suspended despite her having been found to not have committed any terminable **Evidence:** Plaintiff Depo, Volume I, 174:24-175:3, offense. 11-12; Plaintiff Depo., Volume II, 306:3-7; **Evidence:** Holmes Depo., 88:4-10, 106:11-19;

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Gannon Decl., ¶ 4. Hemedinger Depo., 51:23-52:23; Rosen 2 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-3 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-4 5 11; Gannon Decl., ¶ 6, 10. 6 7 59. All of the MAs interviewed as part of 59. Undisputed. One MA was not 8 the investigation (with the exception of the suspended. relatively new MA) were suspended pend-9 **Evidence:** 10 ing investigation. Gannon Depo., 70:8-71:15, 81:7-11; **Evidence:** Gannon Decl., ¶ 6, 10. Burger Depo., ¶ [sic] 110:17-23; Gannon 12 Decl., ¶ 6. 13 14 15 60. Gannon also advised Plaintiff to re-60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** 16 the next day for another meeting. 17 18 **Evidence:** 19 Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5. 20 61. According to Plaintiff, Equinox told 61. Undisputed. 22 23 her that she would not have access to her **Evidence:** email or payroll account and escorted her 24 out of the building in front of Equinox's 25 clientele, staff and all of her peers. 26 27 **Evidence:** 28 Plaintiff Depo., Volume II, 174:24-175:21; -609-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

Plaintiff Depo., Volume I, 182:5-183:8;

64. Undisputed.

Evidence:

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Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location,

tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

28 **Evidence:**

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1	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
2	¶ 11.	paid at the West Los Angeles branch at
3		\$19.23 per hour. Barry Holmes, Vice
4		President of Sales, admits that urban clubs,
5		such as the Santa Monica location, tend to
6		generate more revenue than suburban
7		clubs, like the Marina Del Rey location,
8		and the West LA location is a higher tier
9		club than urban clubs. Brian Hemedinger
10		admits in deposition that they thought it
11		would be "best for Tamar, if she had the
12		opportunity to be a membership advisor at
13		a different location," while acknowledging
14		that she would be going to a lower tier
15		location than when she first started with
16		the company. Moreover, when Kasbarian
17		went to West LA she was promoted from
18		MA to Membership Executive, which it
19		stated on her "Promotion Memo."
20		Evidence:
21		Exh. 10, 14; Kasbarian Depo., Vol. I,
22		50:24-51:1, 89:9-90:19, 279:14-280:12,
23		182:12-184:19; Kasbarian Depo., Vol. II,
24		354:1-18, 458:24-459:17; Gannon Decl., 9,
25		10; Holmes Depo., 28:22-29:2, 50:18-25;
26		Gannon Depo., 32:15-17, 88:25-89:5;
27		Hemedinger Depo., 50:14-20, 51:23-
28		
	-6	13-
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52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

Evidence:

Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation she was would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with

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the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

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opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed. **Evidence:**

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2;

Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the

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reassignment to the Marina Del Rey club.
Evidence:
Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶13;
Hemedinger Decl., ¶7.

Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was MA promoted from Membership to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5;

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2228	
1		Hemedinger Depo., 50:14-20, 51:23-
2		52:23, 81:2-23.
3		
4	73. Gannon made the decision to reas-	73. Undisputed.
5	sign Plaintiff to the Marina Del Rey club.	Evidence:
6	Evidence:	
7	Rosen Depo., 45:7-25. 57:8-12;	
8	Hemedinger Depo., 53:14-18.	
9		
10	74. Plaintiff was told to report to the	74. Undisputed.
11	Marina Del Rey club on February 2, 2015	Evidence:
12	at 9:00 a.m.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 186:5-14;	
15	Plaintiff Depo., Volume II, 311:4-8;	
16	Hemedinger Depo., 54:17-55:18, 55:25-	
17	56:25, 57:6-57:11.	
18		
19	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
20	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
21	tion, via email, on the morning of February	conditions at Equinox. On February 2,
22	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
23	Evidence:	start at the Marina del Rey location, she
24	Plaintiff Depo., Volume I, 186:5-14, Exh.	feels she is no longer welcome at Equinox
25	26; Plaintiff Depo., Volume II, 311:4-8;	and feels pushed out since she was forced
26	Hemedinger Depo., 54:17-55:18, 55:25-	to take a demotion, a significant pay cut
27	56:25, 57:6-57:11.	and restart her business and clientele base,
28		along with the overwhelming stress of the

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2229	Filed 10/17/16 Page 619 of 709 Page ID
1		interrogation and suspension and fear of
2		being terminated that she is forced to
3		resign.
4		Evidence:
5		Exh. 16; Kasbarian Depo., Vol. I, 186:5-
6		14; Kasbarian Decl., ¶¶ 12-14.
7		
8	76. Plaintiff's last day of employment	76. Undisputed.
9	was February 2, 2015.	Evidence:
10	Evidence:	
11	Plaintiff Depo., Volume I, 186:11-14.	
12		
13	77. Plaintiff never reported to work at	77. Undisputed.
14	the Marina Del Rey club.	Evidence:
15	Evidence:	
15 16	Evidence: Plaintiff Depo., Volume I, 50:13-15,	
16	Plaintiff Depo., Volume I, 50:13-15,	
16 17	Plaintiff Depo., Volume I, 50:13-15,	78. Undisputed.
16 17 18	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.	78. Undisputed. Evidence:
16 17 18 19	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.78. As of February 1, 2015, the only re-	-
16 17 18 19 20	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.78. As of February 1, 2015, the only remaining MA at the West LA club was the	Evidence:
 16 17 18 19 20 21 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. 	Evidence:
 16 17 18 19 20 21 22 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: 	Evidence:
 16 17 18 19 20 21 22 23 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: 	Evidence:
 16 17 18 19 20 21 22 23 24 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 	Evidence: Gannon Decl., ¶ 6, 10.
 16 17 18 19 20 21 22 23 24 25 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 79. As of April/May 2015, the West LA 	Evidence: Gannon Decl., ¶ 6, 10. 79. Undisputed. However, one MA was
 16 17 18 19 20 21 22 23 24 25 26 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 79. As of April/May 2015, the West LA club had an entirely new sales team and 	Evidence: Gannon Decl., ¶ 6, 10. 79. Undisputed. However, one MA was able to stay at the West LA location,

Case 2:16-cv-01795-MWF-JC Document 29 #:22	
Plaintiff Depo., Volume II, 342:25-343:5.	Membership Executives at West LA.

Evidence:

80. Undisputed.

Evidence:

Rosen Depo., 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-11; Gannon Decl., ¶ 6, 10.

80. Plaintiff testified that she was unaware of any other MA at the West LA club complaining about the unauthorized use of credit cards or telling someone that they were being signed up for a one-month membership but signing them up for a year instead.

|| Evidence:

Plaintiff Depo., Volume II, 343:6-22.

ISSUE NO. 22: Plaintiff's ninth cause of action for intentional infliction of emotional distress also survives ("IIED") as a matter of law because Plaintiff can establish a *prima facie* case of IIED because Plaintiff can establish extreme and outrageous conduct. (UF Nos. 1-80.)

2	Alleged Undisputed Facts and Plaintiff's Responses and
3	Supporting Evidence Supporting Evidence
1	1. Plaintiff was hired as a Membership 1. Undisputed.
5	Advisor ("MA") at Equinox's Santa Evidence:
5	Monica club on or about October 15, 2010.
7	Evidence:
3	Plaintiff Depo., Volume I, 36:23-38:10,
	-620-
	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Exh. 5 (Offer Letter).

2. In January 2014, Plaintiff began working at Equinox's West Los Angeles club ("West LA club").

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Plaintiff Depo., Volume I, 189:22-190:12, Exh. 13 (Memo). 2. Disputed. Kasbarian was promoted to the position of Membership Executive at the West Los Angeles club ("West LA") in October 2013.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

3. At the West LA club, MAs were referred to as Membership Executives.
However, their job duties were the same.
Evidence:

Declaration of Brian Hemedinger ("Hemedinger Decl."), ¶ 3.

3. Disputed. A Membership Executive position is considered a promotion from an MA position. Kasbarian was specifically told her position as Membership a Executive was a promotion from an MA, and she received a memo on it, as well as a higher compensation plan. Kasbaian's hourly rate also increased with her position as a Membership Executive, to \$19.23 per well hour. increase as as an in commissions and bonuses.

Evidence:

Exh. 10; Kasbarian Depo., Vol. I, 89:990:19, 279:14-280:12; Kasbarian Decl., ¶
5; Hemedinger Depo., 50:4-9; Rosen

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 622 of 709 Page ID #:2232 1 Depo., 20:4-18; Holmes Depo., 39:13-18. 2 3 4. During Plaintiff's employment at 4. Undisputed. Equinox Santa Monica and West LA **Evidence:** 4 5 clubs, Jack Gannon ("Gannon") was the 6 Vice President of the West Coast. 7 **Evidence:** 8 Declaration of Jack Gannon ("Gannon Decl."), ¶¶ 1-2. 9 10 11 5. From about October 2011 through 5. Undisputed. about June 2015, Brian Hemedinger 12 **Evidence:** ("Hemedinger") was the Regional Director 13 14 of Operations ("Regional Director") of the Santa Monica and West LA clubs. 15 16 **Evidence:** Plaintiff Depo., Volume I, 270:8,-14, 17 Deposition 18 75:24-76:4; of Brian Hemedinger ("Hemedinger Depo.") 15:3-19 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 20 21 6. General Manager Kira Simonson 6. Undisputed. 22 ("Simonson) supervised Plaintiff at the 23 **Evidence:** 24 West LA club from about January 2014 to about January 2015. 25 **Evidence:** 26 27 Plaintiff Depo., Volume I, 52:11-19. 28 -622-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 623 of 709 Page ID #:2233

1 7. Plaintiff's personnel file includes an 7. Undisputed. 2 Employee Handbook Receipt Acknowl-**Evidence:** 3 edgment Form with Plaintiff's signature dated October 15, 2010. 4 5 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 6 7 Exh. 8 (Receipt Acknowledgement [sic] 8 Form); Declaration of Emerson Figueroa ("Figueroa Decl."), ¶ 5, Exh. B. 9 10 8. In particular, the Employee Hand-11 12 book stated: I acknowledge that the re-13 ceipt of the Employee Handbook in no way creates a con-14 employment was tract between Equinox and me. Moreover, I understand and 15 agree that all matters discussed in the Employee Handbook are 16 subject to change or modification from time to time except 17 the At-Will Employment Policy specified therein. The At-Will 18 cause. Employment Policy represents the final and complete agree-19 **Evidence:** ment concerning the duration of my employment. I acknowl-20 edge that any change in the At-Will Employment Policy is ef-fective only if set forth in a 21 written document signed by the 22 CEO of Equinox and myself. 23

24 **Evidence:**

Plaintiff Depo., Volume I, 43:18-45:15,

Exh. 8 (Receipt Acknowledgement [sic]

Form); Figueroa Decl., ¶ 5, Exh. B (Re-

8. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

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ceipt Acknowledgement [sic] Form. 1 2 3 9. Plaintiff's personnel file also in-9. Undisputed. cludes an Offer Letter, dated October 15, 4 **Evidence:** 5 2010, which Plaintiff acknowledged re-6 ceiving. 7 **Evidence:** 8 Plaintiff Depo., Volume I, 36:23-38:11, 9 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6, 10 Exh. C (Offer Letter). 11 10. In particular, the Offer Letter stated: 12 10. Undisputed, as to what the actual We are excited at the pros-13 document states. However, disputed as to pect of you joining the Company, you should be aware that whether Kasbarian actually believed her 14 our relationship is "employ-That means you ment-at-will." 15 employment was "at-will." Kasbarian are free, at any time, for any reason, to end your employment believes she would not be demoted, have 16 with the Company and that the Company may do the same. 17 her pay cut, her employment suspended, Our agreement regarding the at-will nature of your employment or, reassigned, etc. unless it was for good 18 may not be changed, except in a 19 writing signed by the Compacause. ny's Chief Executive Officer. Given the at-will nature, the 20 **Evidence:** Company may from time to time add to, modify, or discon-Kasbarian Decl., ¶¶ 4, 11, 13, 14. 21 tinue its compensation policies, employee benefit plans or other 22 aspects of your employment. 23 24 **Evidence:** 25 Plaintiff Depo., Volume I, 36:23-38:11, 26 Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

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11. Plaintiff's personnel file also in- 11. Undisputed.
cludes an Employee Confidentiality and Evidence:
Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.
Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

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1 (Receipt Acknowledgement [sic] Form). 2 3 14. The Employee Handbook Plaintiff acknowledged receiving also included 4 5 Equinox's non-retaliation policy as well as 6 complaint procedures for reporting retalia-7 tion. 8 **Evidence:** 9 Plaintiff Depo., Volume I, 43:18-45:15, 10 Exh. 8 Receipt of Employee Handbook; 11 Declaration Figueroa of Emerson 12 ("Figueroa Decl."), Exh. A. 13 15. In particular, Equinox's policy strict-14 15 ly prohibits retaliation against any employ-16 ee for "filing a complaint and [Equinox] will not knowingly permit retaliation by 17 management, employees, or co-workers." 18 19 Equinox's policy also prohibits retaliation 20 against any employee for "using this com-21 plaint procedure or for filing, testifying, 22 assisting, or participating in any manner in 23 any investigation, proceeding, or hearing 24 conducted by a governmental enforcement Additionally, Equinox will not 25 agency. knowingly permit any retaliation against 26 27 any employee who complains of prohibited harassment or who participates in an inves-

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

15. Undisputed.

Evidence:

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ligation."

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook;

Figueroa Decl., Exh. A, Employee Handbook.

16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl. ¶ 4.

17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

Evidence:

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Plaintiff Depo., Volume I, 190:16-194:3, 219:7-10; Plaintiff Depo., Volume II, 347:22-348:1; Deposition of Barry Holmes 16. Undisputed.

Evidence:

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what Kasbarian of she was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

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("Holmes Depo.") 69:4-71:12, 73:23-75:10, Exhs. 201-202; Hemedinger Depo., 60:11-61:3, 68:12-14, 70:19-72:3.; Rosen Depo., 33:5-15.

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compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale
- 150% of goal—MA would receive an extra \$70 per sale

18. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 629 of 709 Page ID #:2239

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11. compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

19. For the West LA club, Equinox's Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

Evidence:

Plaintiff Depo., Volume I, 190:16-194:3;
Holmes Depo., 82:11-83:14; Hemedinger
Depo, 59:22-60:6, 62:3-63:8; 66:6-11.,
68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other Kasbarian's membership advisors. commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her

compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen ("Rosen") (Chief Operating Officer) ("COO").

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20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she owed. Kasbarian was immediately complained about her unpaid commissions and bonuses. After she Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 631 of 709 Page ID #:2241

Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Vol-

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short

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|| ume II, 349:5-12.

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what she owed. Kasbarian of was immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but 22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

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in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

Evidence:

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Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9. **Evidence:**

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

|| Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

24. According to Plaintiff, her other complaints involved "things against Equinox policies that were happening as well."

Evidence:

Plaintiff Depo., Volume II, 334:16-336:23.

25. Plaintiff admitted that she could not identify any statute, ordinance, regulation, local law, state law, or federal law that was 23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

Gannon Depo., 51:10-15, 52:23-53:3.

24. Undisputed. **Evidence:**

25. Disputed. Plaintiff testified that she believed this conduct was illegal. Moreover, Gannon also testified and

Case 2:16-cv-01795-M	IWF-JC D	Document 29	Filed 10/17/16	Page 634 of 709	Page ID
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1	violated as a result of this alleged activity.	admitted in testimony that he believes that
2	Evidence:	the type of conduct Kasbarian complained
3	Plaintiff Depo., Volume II, 335:4-336:23.	of was illegal and is the type of conduct
4		that needs to be investigated.
5		Evidence:
6		Kasbarian Depo., Volume II, 334:16-
7		336:23; Gannon Depo., 51:10-15, 52:23-
8		53:3.
9		
10	26. Plaintiff also testified that she com-	26. Undisputed.
11	plained to Hemedinger and Simonson	Evidence:
12	about the sales activities of another MA.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 76:17-79:19;	
15	93:10-94:10, 102:10-107:24; 108:1-113:5;	
16	Hemedinger Depo., 45:8-47:19.	
17		
18	27. Specifically, Plaintiff complained	27. Undisputed. However, Kasbarian
19	that this MA was giving away "free	testified that she complained about
20	months" to potential members, allowing	multiple MAs at West LA, including
21	"freezes" for members, and offering "three	Lauren Beck and Devin Mcvelogue about
22	month" deals.	multiple fraudulent and unlawful activities,
23	Evidence:	including charging members credit cards
24	Plaintiff Depo., Volume I, 76:17-79:19p	without their authorization.
25	93:10-94:10, 102:10-107:24; 108:1-113:5;	Evidence:
26	Hemedinger Depo., 45:8-47:19.	Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-
27		72:4, 76:5-25, 82:9-83:19, 98:11-99:4,
28		102:13-103:25, 112:5-113:2; Kasbarian

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1		Depo., Vol. II, 334:16-25; Kasbarian
2		Decl., ¶ 6; Hemedinger Depo., 43:13-15,
3		45:8-22, 46:10-22; 76:1-15.
4		
5	28. In or around December 2014, COO	28. Undisputed.
6	Rosen was touring the West LA club when	Evidence:
7	he was told by a member that a MA had	
8	charged a membership to another mem-	
9	ber's credit card without that member's	
10	authorization.	
11	Evidence:	
12	Rosen Depo., 37:20-38:18; Declaration of	
13	Tracy Cuva ("Cuva Decl."), ¶ 2.	
14		
15	29. Member Services is Equinox's bill-	29. Undisputed.
16	ing department (centrally based in New	Evidence:
17	York) which handles membership con-	
18	tracts and membership sales, including	
19	auditing of membership sales.	
20	Evidence:	
21	Cuva Decl., ¶ 1.	
22		
23	30. Rosen contacted Tracy Cuva, Senior	30. Undisputed.
24	Director of Equinox's Member Services	Evidence:
25	Department, gave her the information re-	
26	ceived from the member, and asked	
27	Member Services to investigate this sale.	
28	Evidence:	
	-6'	35-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 636 of 709 Page ID #:2246 1 Rosen Depo., 37:20-38:21; Cuva Decl., ¶2. 2 3 4 31. Member Services' investigation, 31. Undisputed. 5 which was conducted by Cuva, confirmed **Evidence:** that this unauthorized 6 was an sale 7 processed by a MA at the West LA Club (Plaintiff was not implicated in this 8 transaction). 9 **Evidence:** 10 Cuva Decl., ¶ 2. 11 12 13 32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated. 14 results, she was not hired to work for 15 **Evidence:** 16 Equinox in New York. Kasbarian Depo., Vol. I, 84:7-85:1, Decl., 17 **Evidence:** 184:20-23; Kasbarian ¶ 10: Rosen Depo., 39:8-13. 18 Hemedinger Decl., ¶ 4; Gannon Depo., 19 58:20-59:18, 60:2-21. 20 33. As a result of this member com-21 33. Disputed. Senior Director of Loss plaint, Rosen also asked Cuva to have Prevention, Jim Burger, testified that Jack 22 Member Services conduct an investigation 23 Gannon contacted him do to an of sales transactions at the West LA club. 24 investigation at the West LA location and reported to him throughout. 25 **Evidence:** Rosen Depo., 47:25-6; Cuva Decl., ¶ 3. 26 **Evidence:** 27 Burger Depo., 70:9-21, 78:4-11, 83:18-28 -636-

84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him do to an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

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Rosen Depo., 47:25-48:21.

35. Cuva Kevin instructed Stanfa ("Stanfa") (Manager of Compliance and Special Projects), to review sales transactions at the West LA club.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

36. After Stanfa reported finding various anomalies associated with sales transactions at the West LA club, Cuva instructed Stanfa to prepare a summary detailing his findings.

Evidence:

Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4.

35. Undisputed.

Evidence:

36. Undisputed.

Evidence:

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1	37. Stanfa then prepared a workbook	37. Disputed. Defendant fails to produce
2	with three spreadsheets regarding the fol-	the spreadsheets corroborating those sales.
3	lowing sales activities: (1) 2014 Freezes;	Evidence:
4	(2) Modification to Direct Bill; and	Defendant's Amended Compendium of
5	(3) West LA Sales Breakdown.	Exhibits.
6	Evidence:	
7	Stanfa Decl., ¶ 4.	
8		
9	38. Once these were prepared, Cuva	38. Disputed. Defendant fails to produce
10	emailed the spreadsheets to Rosen, Holmes	the spreadsheets corroborating those sales.
11	and Gannon and summarized the results of	Evidence:
12	the Member Services investigation.	Defendant's Amended Compendium of
13	Evidence:	Exhibits.
14	Rosen Depo., 47:25-48:21; Holmes Depo.,	
15	86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6,	
16	Exh.N; Stanfa Decl. ¶¶ 4-5.	
17		
18	39. In her email, Cuva indicated that	39. Undisputed as to that statement being
19	these spreadsheets "all reflect patterns un-	written in the email.
20	healthy for the business."	Evidence:
21	Evidence:	
22	Cuva Decl., ¶ 7, Exh.N.	
23		
24	40. Cuva noted as follows:	40. Disputed. Kasbarian was found to
25	i The 2041 Freezes spread-	have not committed any of the
26	sheet shows that West LA is	inappropriate and fraudulent conduct or
27	an outlier in members who	"fake" sales that were being investigated.
28	request a freeze in the first 60	Evidence:

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days of membership who also go on to cancel in the same year.

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 i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.

The West LA Breakdown i spreadsheet shows questionable sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transactions. 3-day cancellations with no or just one member visit, new memberships which were previously finance cancelled and had balances on account that were waived.

Evidence:

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Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

|| Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2253	
1		Evidence:
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4	42. In addition, Burger was asked to in-	42. Undisputed.
5	terview the sales team at the West LA	Evidence:
6	club.	
7	Evidence:	
8	Deposition of Jim Burger ("Burger	
9	Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.	
10		
11	43. When Burger came to Los Angeles	43. Undisputed.
12	to conduct his interviews in late January	Evidence:
13	2015, the West LA club's sales team con-	
14	sisted of three MAs, Plaintiff and two	
15	other MAs who were supervised by the	
16	Simonson [sic] and an Assistant General	
17	Manager.	
18	Evidence:	
19	Hemedinger Decl., ¶ 4.	
20		
21	44. A MA was fired on or about January	44. Undisputed.
22	20, 2015 for improper sales activities.	Evidence:
23	Evidence:	
24	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.	
25		
26	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce
27	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.
28	summarizing their findings of questionable	Evidence:
	-64	41-

	Case 2:16-cv-01795-MWF-JC Document 29 F #:2252	Filed 10/17/16 Page 642 of 709 Page ID 2
1	sales transactions at the West LA club.	Defendant's Amended Compendium of
2	Evidence:	Exhibits.
3	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.	
4		
5	46. Burger then met with Cuva and	46. Undisputed.
6	Stanfa and they discussed their findings re-	Evidence:
7	garding the questionable sales at the West	
8	LA club.	
9	Evidence:	
10	Burger Depo., 73:13-74:15; Cuva Decl.	
11	¶ 8; Stanfa Decl., ¶ 9.	
12		
13	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce
14	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.
15	Member Services had prepared.	Evidence:
	1 1	
16	Evidence:	Defendant's Amended Compendium of
16 17		•
	Evidence:	•
17	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa	•
17 18	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa	•
17 18 19	Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9.	Exhibits.
17 18 19 20	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anoma- 	Exhibits. 48. Disputed. Defendant fails to produce
17 18 19 20 21	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales.
 17 18 19 20 21 22 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found
 17 18 19 20 21 22 23 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the
 17 18 19 20 21 22 23 24 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or
 17 18 19 20 21 22 23 24 25 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if an- 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.
 17 18 19 20 21 22 23 24 25 26 	 Evidence: Burger Depo., 74:16-75:3, 8-22; Stanfa Decl., ¶ 9. 48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was 	Exhibits. 48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated. Evidence:

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 643 of 709 Page ID #:2253 1 not a member had any visits to a club, etc. 19; Hemedinger Depo., 51:23-52:23; 2 **Evidence:** Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; 3 98:6-17, 101:24-102:7; Gannon Depo., Stanfa Decl., ¶¶ 4-5. 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 4 5 81:7-11; Gannon Decl., ¶ 6, 10. 6 7 8 49. Burger also had a couple of tele-49. Undisputed. phone conversations with Stanfa regarding 9 **Evidence:** the anomalies in various sales activities at 10 11 the West LA Club. **Evidence:** 12 13 Burger Depo., 76:19-77:1; Stanfa Decl., ¶9. 14 15 50. In late January 2015, Burger came to 50. Undisputed. 16 Los Angeles to interview various employ-**Evidence:** 17 ees regarding sales activities of the West 18 19 LA MAs. **Evidence:** 20 21 Burger Depo., 76:6-12; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 5. 22 23 24 51. Prior to the interviews, Burger and 51. Disputed. Gannon testified that one Gannon discussed suspending all of the in-MA was not suspended and was not 25 dividuals interviewed as part of the investi-26 discussed suspending because there "was 27 gation pending the results of the investigano suspicious conduct linked to him" even at the beginning of the investigation. 28 tion.

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1 **Evidence: Evidence:** 2 70:8-71:19, 81:7-11; Burger Depo., 116:12-117:12. Gannon Depo., Gannon Decl., ¶ 6, 10. 52. Burger then interviewed the follow-52. Disputed. Gannon testified that one ing individuals: (1) the Assistant General MA was not suspended and was not Manager; (2) Plaintiff; (3) another MA; discussed suspending because there "was (4) a relatively newly hired MA; and no suspicious conduct linked to him" even (5) Simonson. at the beginning of the investigation. **Evidence: Evidence:** Hemedinger Decl., ¶ 5. Depo., Gannon 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10. 53. Burger had never heard of or spoken 53. Undisputed. to Plaintiff prior to this investigation meet-**Evidence:** ing. **Evidence:** Burger Depo., 35:22-24. 54. Undisputed. 54. On January 30, 2015, Plaintiff met with Burger and Leah Ball of Human **Evidence:** Resources regarding West LA's sales practices. **Evidence:** Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25.

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55. Plaintiff answered questions about her sales activities, as well as the activities of other MAs.

Evidence:

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Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, the at beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention, Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

56. While Burger did not find Plaintiff credible, he felt, at that time, that there was insufficient information to warrant Plaintiff's termination.

Evidence:

Burger Depo, 122:14-17.

56. Undisputed as to Burger concluding there was insufficient information to warrant any terminable offense committed by Burger. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 646 of 709 Page ID #:2256 1 11; Gannon Decl., ¶ 6, 10. 2 3 57. After Burger completed his inter-4 57. Undisputed. 5 views, Burger, Gannon and Hemedinger **Evidence:** met briefly to discuss Burger's impression. 6 7 **Evidence:** 8 Burger Depo., 117:16-18, 24-118:6. 9 10 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was 11 she was being suspended. suspended despite her having been found to not have committed any terminable **Evidence:** 12 Plaintiff Depo, Volume I, 174:24-175:3, 13 offense. 14 11-12; Plaintiff Depo., Volume II, 306:3-7; **Evidence:** Gannon Decl., ¶ 4. 15 Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen 16 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17 18 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-19 11; Gannon Decl., ¶ 6, 10. 20 21 59. All of the MAs interviewed as part of 59. Undisputed. One MA 22 was not the investigation (with the exception of the 23 suspended. 24 relatively new MA) were suspended pend-**Evidence:** ing investigation. 25 Gannon Depo., 70:8-71:15, 81:7-11: **Evidence:** Gannon Decl., ¶ 6, 10. 26 Burger Depo., ¶ [sic] 110:17-23; Gannon 27 28

Decl., ¶ 6.

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60. Gannon also advised Plaintiff to re- 60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** the next day for another meeting.

Evidence:

Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5.

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61. According to Plaintiff, Equinox told 61. Undisputed.

her that she would not have access to her **Evidence:** email or payroll account and escorted her out of the building in front of Equinox's clientele, staff and all of her peers.

Evidence:

Plaintiff Depo., Volume II, 174:24-175:21;

Plaintiff Depo., Volume II, 305:21-306:2,

364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department 62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck

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prepare a final paycheck for Plaintiff sowas prepared by Gannon even before the
interview in preparation for Kasbarian'sthat she could be paid in accordance with
California law in the event the decision
was made to terminate her employment.termination.Evidence:
Gannon Decl., ¶ 8.Evidence:
Gannon Decl., ¶ 8; Exh. 15; Kasbarian
Depo., Vol. I, 130:21-131:3, 185:5-15;
Kasbarian Depo., Vol. II, 311:9-22;
Kasbarian Decl., ¶ 11.

64. Undisputed.

Evidence:

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

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Evidence:

Plaintiff Depo., Volume I, 182:5-183:8; Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17,

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Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10. 76:5-14; Hemedinger Depo., 51:23-52:23;
Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11;
Gannon Decl., ¶ 6, 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 650 of 709 Page ID #:2260

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a lateral move.

Evidence:

¶11.

from MA Membership promoted to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment 67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour Rosen Depo., 87:25-88:4; Gannon Decl., decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 651 of 709 Page ID #:2261

> a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation

68. Undisputed.

Evidence:

plan of a Marina Del Rey MA.

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Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation was she would earn at least the same amount of money because the Marina Del Rey club

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

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was a high performing club and the memberships for the Marina Del Rey club were
less expensive than the memberships for
the West LA club.

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Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-

52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5.

70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from

MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II,

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354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed.

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2; Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her reassignment to the Marina Del Rey club.

|| Evidence:

Plaintiff Depo., Volume I, 171:10-172:7;
Plaintiff Depo., Volume II, 306:17-310:19,
363:24-364:3; Gannon Decl., ¶13;
Hemedinger Decl., ¶7.

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she

had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was from MA to Membership promoted Executive. which it stated her on "Promotion Memo."

Evidence:

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

73. Undisputed. 73. Gannon made the decision to reassign Plaintiff to the Marina Del Rey club.

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Rosen Depo., 45:7-25. 57:8-12; Hemedinger Depo., 53:14-18.

74. Plaintiff was told to report to the 74. Undisputed. Marina Del Rey club on February 2, 2015 **Evidence:** at 9:00 a.m.

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Evidence:

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Plaintiff Depo., Volume I, 186:5-14; Plaintiff Depo., Volume II, 311:4-8; Hemedinger Depo., 54:17-55:18, 55:25-56:25, 57:6-57:11.

75. Before reporting to the Marina DelRey club, Plaintiff submitted her resignation, via email, on the morning of February2, 2015 effective immediately.

Evidence:

Plaintiff Depo., Volume I, 186:5-14, Exh.
26; Plaintiff Depo., Volume II, 311:4-8;
Hemedinger Depo., 54:17-55:18, 55:2556:25, 57:6-57:11.

75. Undisputed; however, Kasbarian was forced to resign due to intolerable working conditions at Equinox. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the interrogation and suspension and fear of being terminated that she is forced to resign.

Evidence:

Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

76. Plaintiff's last day of employment was February 2, 2015.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 186:11-14.

76. Undisputed. **Evidence:**

#:2267 1 77. Plaintiff never reported to work at 77. Undisputed. the Marina Del Rey club. 2 **Evidence:** 3 **Evidence:** 4 Plaintiff Depo., Volume I, 50:13-15, 5 186:15-17; Hemedinger Depo., 56:22-25. 6 7 78. As of February 1, 2015, the only re-78. Undisputed. 8 maining MA at the West LA club was the **Evidence:** recently hired MA. Gannon Decl., ¶ 6, 10. 9 **Evidence:** 10 Plaintiff Depo., Volume II, 342:3-11. 11 12 13 79. As of April/May 2015, the West LA 79. Undisputed. However, one MA was club had an entirely new sales team and 14 able to stay at the West LA location, sales management. 15 despite Gannon stating he wanted to **Evidence:** rebuild the team by getting rid of all of the 16 Plaintiff Depo., Volume II, 342:25-343:5. Membership Executives at West LA. 17 18 **Evidence:** 19 Rosen Depo., 76:5-14; Hemedinger Depo., Holmes 20 51:23-52:23; Depo., 101:24-102:7; Gannon Depo., 70:8-71:15, 81:7-21 11; Gannon Decl., ¶ 6, 10. 22 23 80. Plaintiff testified that she was un-24 80. Undisputed. **Evidence:** 25 aware of any other MA at the West LA 26 club complaining about the unauthorized 27 use of credit cards or telling someone that they were being signed up for a one-month 28 -657-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 658 of 709 Page ID 1 membership but signing them up for a year 2 instead. 3 **Evidence:** Plaintiff Depo., Volume II, 343:6-22. 4 5 6 **ISSUE NO. 23:** Plaintiff's punitive damages claim has no merit as a matter of law 7 because there is clear and convincing evidence that any managing agent acted with the requisite "oppression, malice, or fraud." (UF Nos. 1-80.) 8 **Alleged Undisputed Facts and** Plaintiff's Responses and 9 **Supporting Evidence** 10 **Supporting Evidence** 11 1. Plaintiff was hired as a Membership 1. Undisputed. Advisor ("MA") at Equinox's Santa **Evidence:** 12 Monica club on or about October 15, 2010. 13 14 **Evidence:** Plaintiff Depo., Volume I, 36:23-38:10, 15 16 Exh. 5 (Offer Letter). 17 18 2. In January 2014, Plaintiff began 2. Disputed. Kasbarian was promoted working at Equinox's West Los Angeles 19 to the position of Membership Executive at club ("West LA club"). the West Los Angeles club ("West LA") in 20 21 **Evidence:** October 2013. 22 Plaintiff Depo., Volume I, 189:22-190:12, **Evidence:** Exh. 13 (Memo). 23 Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 24 25 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18. 26 27 28 3. At the West LA club, MAs were re-3. Disputed. A Membership Executive -658-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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1	ferred to as Membership Executives.	position is considered a promotion from an
2	However, their job duties were the same.	MA position. Kasbarian was specifically
3	Evidence:	told her position as a Membership
4	Declaration of Brian Hemedinger	Executive was a promotion from an MA,
5	("Hemedinger Decl."), ¶ 3.	and she received a memo on it, as well as a
6		higher compensation plan. Kasbaian's
7		hourly rate also increased with her position
8		as a Membership Executive, to \$19.23 per
9		hour, as well as an increase in
10		commissions and bonuses.
11		Evidence:
12		Exh. 10; Kasbarian Depo., Vol. I, 89:9-
13		90:19, 279:14-280:12; Kasbarian Decl., ¶
14		5; Hemedinger Depo., 50:4-9; Rosen
15		Depo., 20:4-18; Holmes Depo., 39:13-18.
16		
17	4. During Plaintiff's employment at	4. Undisputed.
18	Equinox Santa Monica and West LA	Evidence:
19	clubs, Jack Gannon ("Gannon") was the	
20	Vice President of the West Coast.	
21	Evidence:	
22	Declaration of Jack Gannon ("Gannon	
23	Decl."), ¶¶ 1-2.	
24		
25	5. From about October 2011 through	5. Undisputed.
26	about June 2015, Brian Hemedinger	Evidence:
27	("Hemedinger") was the Regional Director	
28	of Operations ("Regional Director") of the	
	-65	59-

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 660 of 709 Page ID #:2270 1 Santa Monica and West LA clubs. 2 **Evidence:** 3 Plaintiff Depo., Volume I, 270:8,-14, 4 75:24-76:4; Deposition Brian of Hemedinger ("Hemedinger Depo.") 15:3-5 10, 41:1-9, 13-16; Hemedinger Decl., ¶ 1. 6 7 8 6. General Manager Kira Simonson 6. Undisputed. 9 ("Simonson) supervised Plaintiff at the **Evidence:** 10 West LA club from about January 2014 to about January 2015. 11 **Evidence:** 12 13 Plaintiff Depo., Volume I, 52:11-19. 14 15 7. Plaintiff's personnel file includes an 7. Undisputed. Employee Handbook Receipt Acknowl-**Evidence:** 16 17 edgment Form with Plaintiff's signature 18 dated October 15, 2010. 19 **Evidence:** Plaintiff Depo., Volume I, 43:18-45:15, 20 21 Exh. 8 (Receipt Acknowledgement [sic] 22 Form); Declaration of Emerson Figueroa ("Figueroa Decl."), ¶ 5, Exh. B. 23 24 8. In particular, the Employee Hand-25 8. Undisputed, as to what the actual 26 book stated: document states. However, disputed as to I acknowledge that the re-ceipt of the Employee Handwhether Kasbarian actually believed her 27 book in no way creates a con-28 employment was "at-will." Kasbarian tract between Equinox and me. -660-

REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 661 of 709 Page ID #:2271

Moreover, I understand and agree that all matters discussed in the Employee Handbook are subject to change or modification from time to time except the At-Will Employment Policy specified therein. The At-Will Employment Policy represents the final and complete agreement concerning the duration of my employment. I acknowledge that any change in the At-Will Employment Policy is effective only if set forth in a written document signed by the CEO of Equinox and myself. believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

|| Evidence:

- Plaintiff Depo., Volume I, 43:18-45:15,
- Exh. 8 (Receipt Acknowledgement [sic]
- Form); Figueroa Decl., ¶ 5, Exh. B (Re-
- ceipt Acknowledgement [sic] Form.
- 9. Plaintiff's personnel file also in9. Undisputed.
 cludes an Offer Letter, dated October 15, Evidence:
 2010, which Plaintiff acknowledged receiving.

Evidence:

- Plaintiff Depo., Volume I, 36:23-38:11,
- Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

10. In particular, the Offer Letter stated:

We are excited at the prospect of you joining the Company, you should be aware that our relationship is "employment-at-will." That means you are free. at any time. for any 10. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian

aspects of your employment.

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Evidence:

Plaintiff Depo., Volume I, 36:23-38:11,

reason, to end your employment

with the Company and that the Company may do the same.

Our agreement regarding the atwill nature of your employment

may not be changed, except in a writing signed by the Compa-

ny's Chief Executive Officer. Given the at-will nature, the

Company may from time to time add to, modify, or discon-

tinue its compensation policies, employee benefit plans or other

Exh. 5 (Offer Letter); Figueroa Decl., ¶ 6,

Exh. C (Offer Letter).

11. Plaintiff's personnel file also includes an Employee Confidentiality and Non-Solicitation Agreement with Plaintiff's signature dated October 14, 2010.

Evidence:

Figueroa Decl., ¶ 8, Exh. D.

12. This Agreement stated: "You agree and understand that nothing in this Agreement shall alter or modify the 'at-will' nature of your employment with the Company or confer on [y]ou any rights with respect to continuation of your employment with the Company."

believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

11. Undisputed.

Evidence:

12. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

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Evidence:

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Figueroa Decl., ¶ 8, Exh. D.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

13. In her deposition, Plaintiff admitted that she did not have a contract with Equinox; no one ever told her that she was guaranteed employment for a certain time period; and no one ever told her that she was anything other than an at-will employee.

|| Evidence:

Plaintiff Depo., Volume I, 36:23-38:11, 43:18-45:15, Exh. 5 (Offer Letter), Exh. 8 (Receipt Acknowledgement [sic] Form).

14. The Employee Handbook Plaintiff acknowledged receiving also included Equinox's non-retaliation policy as well as complaint procedures for reporting retaliation.

Evidence:

Plaintiff Depo., Volume I, 43:18-45:15,
Exh. 8 Receipt of Employee Handbook;
Declaration of Emerson Figueroa
("Figueroa Decl."), Exh. A.

15. In particular, Equinox's policy strict-15. Undisputed.ly prohibits retaliation against any employ-Evidence:

13. Undisputed, as to what the actual document states. However, disputed as to whether Kasbarian actually believed her employment was "at-will." Kasbarian believes she would not be demoted, have her pay cut, her employment suspended, or, reassigned, etc. unless it was for good cause.

Evidence:

Kasbarian Decl., ¶¶ 4, 11, 13, 14.

14. Undisputed.

Evidence:

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ee for "filing a complaint and [Equinox] will not knowingly permit retaliation by management, employees, or co-workers." Equinox's policy also prohibits retaliation against any employee for "using this complaint procedure or for filing, testifying, assisting, or participating in any manner in any investigation, proceeding, or hearing conducted by a governmental enforcement agency. Additionally, Equinox will not knowingly permit any retaliation against any employee who complains of prohibited harassment or who participates in an investigation."

|| Evidence:

Plaintiff Depo., Volume I, 43:18-45:15, Exh. 8 Receipt of Employee Handbook; Figueroa Decl., Exh. A, Employee Handbook.

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16. The complaint procedure as outlined in the Employee Handbook permits an employee to report retaliation to his or her manager, Human Resources, or through Equinox's Ethics Hotline.

²⁶ **Evidence:**

Plaintiff Depo., Volume I, 43:18-45:15,

²⁸ Exh. 8 Receipt of Employee Handbook;

16. Undisputed.

Evidence:

-664-

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Figueroa Decl. ¶ 4.

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17. In or about June 2014, Hemedinger informed Plaintiff and other MAs that the compensation plan for all West LA MAs was being clarified, so that the market bonuses would be paid out individually and not cumulatively for reaching a certain sales goal.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3,
219:7-10; Plaintiff Depo., Volume II,
347:22-348:1; Deposition of Barry Holmes
("Holmes Depo.") 69:4-71:12, 73:2375:10, Exhs. 201-202; Hemedinger Depo.,
60:11-61:3, 68:12-14, 70:19-72:3.; Rosen
Depo., 33:5-15.

17. Disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what of she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-

18. For example, the plan provided for a particular market bonus upon reaching a certain goal of sales:

- 100% of goal—MA would receive an extra \$20 per sale
- 115% of goal—MA would receive an extra \$40 per sale
- 125% of goal—MA would receive an extra \$55 per sale

• 150% of goal—MA would receive an extra \$70 per sale

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Hemedinger Depo., 64:18-65:11.

18. Disputed. In June 2014, five months after Kasbarian started complaining about activities the fraudulent by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-

19. For the West LA club, Equinox's
Payroll Department was adding the bonuses together as opposed to giving one of the bonuses above depending on the overall percentage.

|| Evidence:

Plaintiff Depo., Volume I, 190:16-194:3; Holmes Depo., 82:11-83:14; Hemedinger Depo, 59:22-60:6, 62:3-63:8; 66:6-11., 68:125-69:8.

19. Disputed. In June 2014, five months after Kasbarian started complaining about activities the fraudulent by other membership advisors. Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of what she was owed. Kasbarian immediately complained about her unpaid and bonuses. After she commissions complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-

20. Plaintiff testified that she complained about what she viewed as a "change" in the compensation plan to the following managerial employees: Hemedinger, Gannon, Simonson, Veronica Santarelli ("Santarelli") (Regional Sales Manager), Matt Gonzalez ("Gonzalez") (Director of Sales), Barry Holmes ("Holmes") (Senior Vice President of Sales), and Scott Rosen Operating ("Rosen") (Chief Officer) ("COO").

|| Evidence:

Plaintiff Depo., Volume I, 199:7-22;
Hemedinger Depo., 59:14-60:10; Deposition of Scott Rosen ("Rosen Depo.")
29:18-30:4, 30:22-31:12, 31:20-33:4,
61:12-64:17, 65:8-69:12, Exhs. 206-207;
Holmes Depo,. 71:23-73:22, 77:18-82:10,
84:19-86:8, Ex. 203.

20. Undisputed Kasbarian's as to complaints but otherwise disputed. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short what she Kasbarian of was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon

21. Despite Plaintiff's complaints about the compensation plan, Plaintiff continued to work at Equinox for seven months after the "changed" compensation plan was instituted in July/August 2014 and continued to work for Equinox until she quit in February 2015.

Evidence:

Plaintiff Depo., Volume I, 196:8-14, 207:15-22, 220:5-20; Plaintiff Depo., Volume II, 349:5-12.

21. Undisputed to the fact that Kasbarian continued to work at Equinox until February 2015 after she complained; however, disputed as to the rest. In June 2014, five months after Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian's commission and bonus check for May 2014 was suddenly and for the first time since she started at West LA 25-33% short of she Kasbarian what was owed. immediately complained about her unpaid commissions and bonuses. After she complained defendant permanently cut her compensation plan stating that they have been paying her too much and in "error" and told her that she is "lucky that they were not asking her to pay the difference back."

Depo., 99:4-7; Hemedinger Depo., 59:14-

Evidence:

Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Hemedinger Depo., 59:14-60:10; Rosen

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Depo., 22:15-23:17, 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7; Hemedinger Depo., 59:14-60:10.

22. Plaintiff testified that she complained to Hemedinger, Simonson, and possibly to Gannon in February or March 2014 that she believed that a MA at West LA was using one-month guest passes and/or gift cards to sign up members for what they believed was a month-long membership, but in actuality, was signing them up for a year-long membership by using their credit cards without authorization.

|| Evidence:

Plaintiff Depo., Volume I, 81:6-21; 82:5-83:23, 94:14-97:9.

23. According to Plaintiff, "charging credit cards without people's approval and telling people they were signing up for a month-long contract, but then signing them up for a year-long contract" were the only "illegal activities" about which she complained to Equinox.

22. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

23. Undisputed. Gannon also testified and admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

Evidence:

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1	Evidence:	Gannon Depo., 51:10-15, 52:23-53:3.	
2	Plaintiff Depo., Volume II, 334:16-336:23.	Gamon Depo., 51.10-15, 52.25-55.5.	
3	riamun Depo., volume n, 554.10-550.25.		
4	24 According to Plaintiff har other	24 Undisputed	
5		24. Undisputed.	
	complaints involved "things against	Evidence:	
6	Equinox policies that were happening as		
7	well."		
8	Evidence:		
9	Plaintiff Depo., Volume II, 334:16-336:23.		
10			
11	25. Plaintiff admitted that she could not	25. Disputed. Plaintiff testified that she	
12	identify any statute, ordinance, regulation,	believed this conduct was illegal.	
13	local law, state law, or federal law that was	Moreover, Gannon also testified and	
14	violated as a result of this alleged activity.	admitted in testimony that he believes that	
15	Evidence:	the type of conduct Kasbarian complained	
16	Plaintiff Depo., Volume II, 335:4-336:23.	of was illegal and is the type of conduct	
17		that needs to be investigated.	
18		Evidence:	
19		Kasbarian Depo., Volume II, 334:16-	
20		336:23; Gannon Depo., 51:10-15, 52:23-	
21		53:3.	
22			
23	26. Plaintiff also testified that she com-	26. Undisputed.	
24	plained to Hemedinger and Simonson	Evidence:	
25	about the sales activities of another MA.		
26	Evidence:		
27	Plaintiff Depo., Volume I, 76:17-79:19;		
28	93:10-94:10, 102:10-107:24; 108:1-113:5;		
	-671-		

REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Hemedinger Depo., 45:8-47:19.

27. Specifically, Plaintiff complained that this MA was giving away "free months" to potential members, allowing "freezes" for members, and offering "three month" deals.

Evidence:

Plaintiff Depo., Volume I, 76:17-79:19p 93:10-94:10, 102:10-107:24; 108:1-113:5; Hemedinger Depo., 45:8-47:19. 27. Undisputed. However, Kasbarian testified that she complained about multiple MAs at West LA, including Lauren Beck and Devin Mcvelogue about multiple fraudulent and unlawful activities, including charging members credit cards without their authorization.

Evidence:

Kasbarian Depo., Vol. I, 69:5-71:5, 71:20-72:4, 76:5-25, 82:9-83:19, 98:11-99:4, 102:13-103:25, 112:5-113:2; Kasbarian Depo., Vol. II, 334:16-25; Kasbarian Decl., ¶ 6; Hemedinger Depo., 43:13-15, 45:8-22, 46:10-22; 76:1-15.

28. In or around December 2014, COO Rosen was touring the West LA club when he was told by a member that a MA had charged a membership to another member's credit card without that member's authorization.

Evidence:

Rosen Depo., 37:20-38:18; Declaration of Tracy Cuva ("Cuva Decl."), ¶ 2.

29. Member Services is Equinox's bill- 29. Undisputed.

Evidence:

28. Undisputed.

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Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 673 of 709 Page ID #:2283 ing department (centrally based in New Evidence: York) which handles membership contracts and membership sales, including auditing of membership sales. Evidence: Cuva Decl., ¶ 1. 30. Rosen contacted Tracy Cuva, Senior 30. Undisputed. Director of Equinox's Member Services Evidence: Department, gave her the information re-

¹² Member Services to investigate this sale.

ceived from the member, and asked

¹³ **Evidence:**

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Rosen Depo., 37:20-38:21; Cuva Decl., ¶ 2.

31. Member Services' investigation, 31. Undisputed. which was conducted by Cuva, confirmed **Evidence:** that this was an unauthorized sale processed by a MA at the West LA Club (Plaintiff was not implicated in this transaction).

23 **Evidence:**

Cuva Decl., ¶ 2.

32. This MA was relocating to New 32. Undisputed. However, this MA was York but, based on the investigation terminated. results, she was not hired to work for **Evidence:**

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Equinox in New York.

Evidence: Rosen Depo., 39:8-13. Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., ¶ 10; Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

33. As a result of this member complaint, Rosen also asked Cuva to have Member Services conduct an investigation of sales transactions at the West LA club. **Evidence:**

Rosen Depo., 47:25-6; Cuva Decl., ¶ 3.

33. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

34. Apart from requesting that the investigation be conducted and asking Jim Burger (Senior Director of Loss Prevention) to travel to the West LA club and continue the investigation after Member Services finished their portion of the investigation, Rosen did not participate in that investigation.

34. Disputed. Senior Director of Loss Prevention, Jim Burger, testified that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout.

Evidence:

Burger Depo., 70:9-21, 78:4-11, 83:18-84:3.

Evidence:

||Rosen Depo., 47:25-48:21.

35. Cuva instructed Kevin Stanfa 35. Undisputed. ("Stanfa") (Manager of Compliance and **Evidence:** Special Projects), to review sales transac-

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#:2285 1 tions at the West LA club. 2 **Evidence:** 3 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 4 5 36. After Stanfa reported finding various 36. Undisputed. anomalies associated with sales transac-**Evidence:** 6 7 tions at the West LA club, Cuva instructed 8 Stanfa to prepare a summary detailing his findings. 9 **Evidence:** 10 Cuva Decl., ¶ 3; Stanfa Decl. ¶ 4. 11 12 13 37. Stanfa then prepared a workbook 37. Disputed. Defendant fails to produce with three spreadsheets regarding the folthe spreadsheets corroborating those sales. 14 lowing sales activities: (1) 2014 Freezes; **Evidence:** 15 (2) Modification Direct Bill; Defendant's Amended Compendium of 16 to and Exhibits. 17 (3) West LA Sales Breakdown. 18 **Evidence:** 19 Stanfa Decl., ¶ 4. 20 21 38. Once these were prepared, Cuva 38. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. emailed the spreadsheets to Rosen, Holmes 22 23 and Gannon and summarized the results of **Evidence:** the Member Services investigation. 24 Defendant's Amended Compendium of Exhibits. 25 **Evidence:** 26 Rosen Depo., 47:25-48:21; Holmes Depo., 27 86:10-88:10, 95:9-96:10; Cuva Decl., ¶ 6, 28

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Exh.N; Stanfa Decl. ¶¶ 4-5.

39. In her email, Cuva indicated that these spreadsheets "all reflect patterns unhealthy for the business."

39. Undisputed as to that statement being written in the email.

Evidence:

Evidence:

Cuva Decl., ¶ 7, Exh.N.

40. Cuva noted as follows:

- i The 2041 Freezes spreadsheet shows that West LA is an outlier in members who request a freeze in the first 60 days of membership who also go on to cancel in the same year.
- i The Modification to Direct Bill spreadsheet reflects members in the last quarter of 2014 whose billing was modified from the credit card payment type to direct bill the day before billing ran. The Company average is four per club. West LA had 28 modifications to direct bill.
- i The West LA Breakdown spreadsheet shows question-

40. Disputed. Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

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able sales from two MAs (Plaintiff and the MA moving to New York). The other three MAs were reviewed and did not reflect the same anomalies seen with Plaintiff and the MA moving to New York. The questionable sales included selling memberships to members with the credit card of another member (almost universally without requesting a referral credit) or re-contracting over a previously 3-day'd membership and either using the credit from the previous sale or recharging the same credit card, credit card not present for numerous sales transaccancellations 3-day tions, with no or just one member visit, memberships new which were previously finance cancelled and had balances on account that were waived.

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

|| Evidence:

Cuva Decl., ¶ 7, Exh.N.

41. Neither Cuva nor Stanfa were aware Plaintiff had made any complaints about changes to her compensation plan or about the alleged activities of other MAs.

Evidence:

Cuva Decl., ¶ 8; Stanfa Decl., ¶ 11.

41. Undisputed. However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

41. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

Evidence:

42. In addition, Burger was asked to interview the sales team at the West LA **Evidence:** club.

Evidence:

Deposition of Jim Burger ("Burger Depo."), 72:4-73:3, 73:13-75:22, 76:6-12.

43. When Burger came to Los Angeles 43. Undisputed.
to conduct his interviews in late January 2015, the West LA club's sales team consisted of three MAs, Plaintiff and two other MAs who were supervised by the

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1	Simonson [sic] and an Assistant General		
2	Manager.		
3	Evidence:		
4	Hemedinger Decl., ¶ 4.		
5			
6	44. A MA was fired on or about January	44. Undisputed.	
7	20, 2015 for improper sales activities.	Evidence:	
8	Evidence:		
9	Figueroa Decl. ¶ 9; Hemedinger Decl., ¶ 4.		
10			
11	45. At Burger's request, Member Ser-	45. Disputed. Defendant fails to produce	
12	vices provided him with the spreadsheets	the spreadsheets corroborating those sales.	
13	summarizing their findings of questionable	Evidence:	
14	sales transactions at the West LA club.	Defendant's Amended Compendium of	
15	Evidence:	Exhibits.	
16	Burger Depo., 72:13-73:3; Cuva Decl. ¶ 8.		
17			
18	46. Burger then met with Cuva and	46. Undisputed.	
19	Stanfa and they discussed their findings re-	Evidence:	
20	garding the questionable sales at the West		
21	LA club.		
22	Evidence:		
23	Burger Depo., 73:13-74:15; Cuva Decl.		
24	¶ 8; Stanfa Decl., ¶ 9.		
25			
26	47. Burger had a subsequent meeting	47. Disputed. Defendant fails to produce	
27	with Stanfa to review the spreadsheets	the spreadsheets corroborating those sales.	
28	Member Services had prepared.	Evidence:	
	-679-		

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Evidence:

Burger Depo., 74:16-75:3, 8-22; Stanfa E Decl., ¶ 9.

48. These spreadsheets showed anomalies in various sales transactions, including whether or not a contract was signed, whether or not a credit card was present for the sales transaction, whose credit card was used for the sales transactions, if another individual's credit card number was used for the sales transaction instead of the member's credit card number, whether or not a member had any visits to a club, etc.

Evidence:

Burger Depo,. 39:3-40:22; Cuva Decl., ¶ 8; Stanfa Decl., ¶¶ 4-5. Defendant's Amended Compendium of Exhibits.

48. Disputed. Defendant fails to produce the spreadsheets corroborating those sales. However, However, Kasbarian was found to have not committed any of the inappropriate and fraudulent conduct or "fake" sales that were being investigated.

Evidence:

Defendant's Amended Compendium of Exhibits; Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

49. Burger also had a couple of telephone conversations with Stanfa regarding the anomalies in various sales activities at the West LA Club.

Evidence:

Burger Depo., 76:19-77:1; Stanfa Decl., ¶ 9. 49. Undisputed.

Evidence:

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50. In late January 2015, Burger came to50. Undisputed.Los Angeles to interview various employ-Evidence:ees regarding sales activities of the WestLA MAs.LA MAs.Evidence:

Evidence:

Burger Depo., 76:6-12; Gannon Decl., ¶ 3;

Hemedinger Decl., ¶ 5.

51. Prior to the interviews, Burger and Gannon discussed suspending all of the individuals interviewed as part of the investigation pending the results of the investigation.

Evidence:

Burger Depo., 116:12-117:12.

52. Burger then interviewed the following individuals: (1) the Assistant General Manager; (2) Plaintiff; (3) another MA; (4) a relatively newly hired MA; and (5) Simonson.

Evidence:

Hemedinger Decl., ¶ 5.

51. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

52. Disputed. Gannon testified that one MA was not suspended and was not discussed suspending because there "was no suspicious conduct linked to him" even at the beginning of the investigation.

Evidence:

Evidence:

Gannon Depo., 70:8-71:19, 81:7-11; Gannon Decl., ¶ 6, 10.

53. Burger had never heard of or spoken to Plaintiff prior to this investigation meet-

53. Undisputed.

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Evidence:
Burger Depo., 35:22-24.
54. On January 30, 2015, Plaintiff met 54. Undisputed.
with Burger and Leah Ball of Human Evidence:
Resources regarding West LA's sales practices.
Evidence:
Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Plaintiff Depo., Volume II, 305:21-24; , [sic] Burger Depo., 96:18-25.
55. Plaintiff answered questions about 55. Undisputed.
her sales activities, as well as the activities beginning of Ka of other MAs.

|| Evidence:

ing.

Plaintiff Depo., Volume I, 161:11-22, 164:10-22; Burger Depo., 53:13-54:9.

55. Undisputed. Additionally, at the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention. Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months

Evidence:

Exh. 17; Kasbarian Depo., Vol. I, 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Burger Depo., 70:9-21, 78:4-11, 83:18-84:3, 91:5-92:18, 100:3-8, 183:21-184:12.

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1 56. While Burger did not find Plaintiff 56. Undisputed as to Burger concluding credible, he felt, at that time, that there was 2 there was insufficient information to 3 warrant any terminable offense committed insufficient information to warrant Plainby Burger. Kasbarian was found to have tiff's termination. 4 5 **Evidence:** not committed any of the inappropriate and fraudulent conduct or "fake" sales that 6 Burger Depo, 122:14-17. 7 were being investigated. 8 **Evidence:** 9 Holmes 106:11-19; Depo., 88:4-10, Hemedinger Depo., 51:23-52:23; Rosen 10 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-11 17, 101:24-102:7; Gannon Depo., 70:8-12 71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-13 11; Gannon Decl., ¶ 6, 10. 14 15 16 57. After Burger completed his inter-17 57. Undisputed. views, Burger, Gannon and Hemedinger 18 **Evidence:** met briefly to discuss Burger's impression. 19 20 **Evidence:** Burger Depo., 117:16-18, 24-118:6. 21 22 23 58. Gannon then advised Plaintiff that 58. Undisputed. However, she was she was being suspended. 24 suspended despite her having been found to not have committed any terminable 25 **Evidence:** Plaintiff Depo, Volume I, 174:24-175:3, offense. 26 11-12; Plaintiff Depo., Volume II, 306:3-7; 27 **Evidence:** 28 Holmes Depo., 88:4-10, 106:11-19;

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Gannon Decl., ¶ 4. Hemedinger Depo., 51:23-52:23; Rosen 2 Depo., 48:22-49:3, 54:3-8, 76:5-14, 98:6-3 17, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-4 5 11; Gannon Decl., ¶ 6, 10. 6 7 59. All of the MAs interviewed as part of 59. Undisputed. One MA was not 8 the investigation (with the exception of the suspended. relatively new MA) were suspended pend-9 **Evidence:** 10 ing investigation. Gannon Depo., 70:8-71:15, 81:7-11; **Evidence:** Gannon Decl., ¶ 6, 10. Burger Depo., ¶ [sic] 110:17-23; Gannon 12 Decl., ¶ 6. 13 14 15 60. Gannon also advised Plaintiff to re-60. Undisputed. port back to the West LA club at 2:00 p.m. **Evidence:** 16 the next day for another meeting. 17 18 **Evidence:** 19 Plaintiff Depo., Volume II, 180:11-181:4; Gannon Decl., ¶ 5. 20 61. According to Plaintiff, Equinox told 61. Undisputed. 22 23 her that she would not have access to her **Evidence:** email or payroll account and escorted her 24 out of the building in front of Equinox's 25 clientele, staff and all of her peers. 26 27 **Evidence:** 28 Plaintiff Depo., Volume II, 174:24-175:21; -684-REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS

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Plaintiff Depo., Volume II, 305:21-306:2, 364:17-20; Plaintiff's Complaint, 6:5-7.

62. It is Equinox's policy to turn off email access for hourly employees who have been suspended pending investigation or who are on leave of absence.

Evidence:

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Gannon Decl., ¶ 7.

63. Prior to Burger's interview of Plaintiff, Gannon had the Payroll Department prepare a final paycheck for Plaintiff so that she could be paid in accordance with California law in the event the decision was made to terminate her employment.

Evidence:

Gannon Decl., ¶ 8.

62. Disputed. Defendant did not produce any documentation corroborating this policy.

Evidence:

Defendant's Amended Compendium of Evidence.

63. Undisputed as to Gannon preparing the final paycheck; however, this paycheck was prepared by Gannon even before the interview in preparation for Kasbarian's termination.

Evidence:

Gannon Decl., ¶ 8; Exh. 15; Kasbarian Depo., Vol. I, 130:21-131:3, 185:5-15; Kasbarian Depo., Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

64. Plaintiff met with Hemedinger and Gannon at the West LA club on January 31, 2015 and was told that the investigation was concluded and that she would be working at the Marina Del Rey club.

Evidence:

²⁸ || Plaintiff Depo., Volume I, 182:5-183:8;

64. Undisputed. **Evidence:**

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Plaintiff Depo., Volume II, 306:12:16 [sic], 382:12-17, 390:4-11, Exh. 38; Hemedinger Depo,. 54:17-21, 55:1-8; Gannon Decl., ¶ 3; Hemedinger Decl., ¶ 6.

65. The decision was made to reassign Plaintiff to the Marina Del Rey club because Equinox wanted to rebuild the team of MAs in the West LA club and to create a fresh culture, as a result of the investigation findings.

|| Evidence:

Rosen Depo., 71:7-20, 73:15-22, 76:5-14; Holmes Depo., 96:12-98:17; Hemedinger Depo., 51:7-52:23; Gannon Decl., ¶ 10.

66. Plaintiff's compensation plan would change once at Marina Del Rey to align with the compensation plan of Marina Del Rey MAs. Equinox considered the reassignment a lateral move.

Evidence:

Rosen Depo., 87:25-88:4; Gannon Decl., ¶ 11. 65. Disputed. Defendant's claim that Kasbarian was reassigned to Marina Del Rey because they wanted to rebuild the team of Mas, yet one MA was allowed to stay at West LA

Evidence:

Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17, 76:5-14; Hemedinger Depo., 51:23-52:23; Holmes Depo., 88:4-10, 106:11-19, 101:24-102:7; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10, 81:7-11; Gannon Decl., ¶ 6, 10.

66. Undisputed that the compensation plan would change; however, disputed as to it being a lateral move. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location,

tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

67. Equinox considered the reassignment a lateral move.

67. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour

28 **Evidence:**

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1	Rosen Depo., 87:25-88:4; Gannon Decl.,	decrease in hourly rate that she was being
2	¶ 11.	paid at the West Los Angeles branch at
3		\$19.23 per hour. Barry Holmes, Vice
4		President of Sales, admits that urban clubs,
5		such as the Santa Monica location, tend to
6		generate more revenue than suburban
7		clubs, like the Marina Del Rey location,
8		and the West LA location is a higher tier
9		club than urban clubs. Brian Hemedinger
10		admits in deposition that they thought it
11		would be "best for Tamar, if she had the
12		opportunity to be a membership advisor at
13		a different location," while acknowledging
14		that she would be going to a lower tier
15		location than when she first started with
16		the company. Moreover, when Kasbarian
17		went to West LA she was promoted from
18		MA to Membership Executive, which it
19		stated on her "Promotion Memo."
20		Evidence:
21		Exh. 10, 14; Kasbarian Depo., Vol. I,
22		50:24-51:1, 89:9-90:19, 279:14-280:12,
23		182:12-184:19; Kasbarian Depo., Vol. II,
24		354:1-18, 458:24-459:17; Gannon Decl., 9,
25		10; Holmes Depo., 28:22-29:2, 50:18-25;
26		Gannon Depo., 32:15-17, 88:25-89:5;
27		Hemedinger Depo., 50:14-20, 51:23-
28		
		588-
	REPLY TO DEFENDANT'S STATEMENT	OF UNCONTROVERTED MATERIAL FACTS

52:23, 81:2-23.

68. When Plaintiff was asked what her compensation would be at the Marina Del Rey club, she was sent the compensation plan of a Marina Del Rey MA.

68. Undisputed.

Evidence:

Evidence:

Plaintiff Depo., Volume II, 390:4-11, Exh.

38; Gannon Decl., ¶ 12.

69. Equinox's expectation she was would earn at least the same amount of money because the Marina Del Rey club was a high performing club and the memberships for the Marina Del Rey club were less expensive than the memberships for the West LA club.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., 31:13-15.

69. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with

the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

70. It was easier to sell more memberships at the Marina Del Rey club than the West LA club because the Marina Del Rey memberships were less expensive.

Evidence:

Hemedinger Depo., 52:18-23; Rosen Depo., 57:13-19; 58:22-59:14; Holmes Depo., [sic] 50:18-51:5. 70. Disputed. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the

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opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was promoted from MA to Membership Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5; Hemedinger Depo., 50:14-20, 51:23-52:23, 81:2-23.

71. Gannon emailed Plaintiff the compensation plan for the Marina Del Rey Club on or about January 31, 2015.

71. Undisputed. **Evidence:**

Evidence:

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Plaintiff Depo., Volume I, 246:19-247:2;

Gannon Decl., ¶ 12.

72. Plaintiff testified that no one from Equinox ever told her that she was being "terminated" or "demoted" as part of her

72. Undisputed as to no one stating those actual words; however, Kasbarian is told that she would be paid \$9.00/hour at the

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reassignment to the Marina Del Rey club. **Evidence:**

Plaintiff Depo., Volume I, 171:10-172:7;

Plaintiff Depo., Volume II, 306:17-310:19,

363:24-364:3; Gannon Decl., ¶13;

Hemedinger Decl., ¶ 7.

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Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being paid at the West Los Angeles branch at \$19.23 per hour. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company. Moreover, when Kasbarian went to West LA she was MA promoted from Membership to Executive, which it stated on her "Promotion Memo."

Evidence:

Exh. 10, 14; Kasbarian Depo., Vol. I, 50:24-51:1, 89:9-90:19, 279:14-280:12, 182:12-184:19; Kasbarian Depo., Vol. II, 354:1-18, 458:24-459:17; Gannon Decl., 9, 10; Holmes Depo., 28:22-29:2, 50:18-25; Gannon Depo., 32:15-17, 88:25-89:5;

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1		Hemedinger Depo., 50:14-20, 51:23-
2		52:23, 81:2-23.
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4	73. Gannon made the decision to reas-	73. Undisputed.
5	sign Plaintiff to the Marina Del Rey club.	Evidence:
6	Evidence:	
7	Rosen Depo., 45:7-25. 57:8-12;	
8	Hemedinger Depo., 53:14-18.	
9		
10	74. Plaintiff was told to report to the	74. Undisputed.
11	Marina Del Rey club on February 2, 2015	Evidence:
12	at 9:00 a.m.	
13	Evidence:	
14	Plaintiff Depo., Volume I, 186:5-14;	
15	Plaintiff Depo., Volume II, 311:4-8;	
16	Hemedinger Depo., 54:17-55:18, 55:25-	
17	56:25, 57:6-57:11.	
18		
19	75. Before reporting to the Marina Del	75. Undisputed; however, Kasbarian was
20	Rey club, Plaintiff submitted her resigna-	forced to resign due to intolerable working
21	tion, via email, on the morning of February	conditions at Equinox. On February 2,
22	2, 2015 effective immediately.	2015, the day Kasbarian was supposed to
23	Evidence:	start at the Marina del Rey location, she
24	Plaintiff Depo., Volume I, 186:5-14, Exh.	feels she is no longer welcome at Equinox
25	26; Plaintiff Depo., Volume II, 311:4-8;	and feels pushed out since she was forced
26	Hemedinger Depo., 54:17-55:18, 55:25-	to take a demotion, a significant pay cut
27	56:25, 57:6-57:11.	and restart her business and clientele base,
28		along with the overwhelming stress of the

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1		interrogation and suspension and fear of
2		being terminated that she is forced to
3		resign.
4		Evidence:
5		Exh. 16; Kasbarian Depo., Vol. I, 186:5-
6		14; Kasbarian Decl., ¶¶ 12-14.
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8	76. Plaintiff's last day of employment	76. Undisputed.
9	was February 2, 2015.	Evidence:
10	Evidence:	
11	Plaintiff Depo., Volume I, 186:11-14.	
12		
13	77. Plaintiff never reported to work at	77. Undisputed.
14	the Marina Del Rey club.	Evidence:
15	Evidence:	
15	Evidence:	
16	Plaintiff Depo., Volume I, 50:13-15,	
16	Plaintiff Depo., Volume I, 50:13-15,	
16 17	Plaintiff Depo., Volume I, 50:13-15,	78. Undisputed.
16 17 18	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.	78. Undisputed. Evidence:
16 17 18 19	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.78. As of February 1, 2015, the only re-	-
16 17 18 19 20	Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25.78. As of February 1, 2015, the only remaining MA at the West LA club was the	Evidence:
 16 17 18 19 20 21 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. 	Evidence:
 16 17 18 19 20 21 22 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: 	Evidence:
 16 17 18 19 20 21 22 23 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: 	Evidence:
 16 17 18 19 20 21 22 23 24 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 	Evidence: Gannon Decl., ¶ 6, 10.
 16 17 18 19 20 21 22 23 24 25 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 79. As of April/May 2015, the West LA 	Evidence: Gannon Decl., ¶ 6, 10. 79. Undisputed. However, one MA was
 16 17 18 19 20 21 22 23 24 25 26 	 Plaintiff Depo., Volume I, 50:13-15, 186:15-17; Hemedinger Depo., 56:22-25. 78. As of February 1, 2015, the only remaining MA at the West LA club was the recently hired MA. Evidence: Plaintiff Depo., Volume II, 342:3-11. 79. As of April/May 2015, the West LA club had an entirely new sales team and 	Evidence: Gannon Decl., ¶ 6, 10. 79. Undisputed. However, one MA was able to stay at the West LA location,

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1	Plaintiff Depo., Volume II, 342:25-343:5.	Membership Executives at West LA.
2		Evidence:
3		Rosen Depo., 76:5-14; Hemedinger Depo.,
4		51:23-52:23; Holmes Depo., 101:24-
5		102:7; Gannon Depo., 70:8-71:15, 81:7-
6		11; Gannon Decl., ¶ 6, 10.
7		
8	80. Plaintiff testified that she was un-	80. Undisputed.
9	aware of any other MA at the West LA	Evidence:
10	club complaining about the unauthorized	
11	use of credit cards or telling someone that	
12	they were being signed up for a one-month	
13	membership but signing them up for a year	
14	instead.	
15	Evidence:	
16	Plaintiff Depo., Volume II, 343:6-22.	
17		
18	Plaintiff's Additional Materia	al Facts that Negate Summary
19	Judgment and Summary Ad	judication of Issues Nos. 1-23
20	Material Facts	Supporting Evidence
21	1. Kasbarian was first employed by	1. Kasbarian Depo., Vol. I, 39:20-40:9;
22	Equinox Holdings, Inc. (collectively,	Declaration of Tamar Kasbarian,
23	"Defendants" or "Equinox") as a	"Kasbarian Decl.," ¶ 2.
24	Membership Advisor at the Santa Monica	
25	branch in October 2010, working her way	
26	up to a Membership Executive at the West	
27	Los Angeles location in October 2013 until	
28	she was forced to resign on February 2,	

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|| 2015.

2. Kasbarian excelled at her job and
2. Exh. 9.
was consistently a top performer and was
ranked as exceeding expectations on her
performance reviews year after year.

3. Kasbarian's supervisor, Veronica Santarelli, has noted on her reviews that: "Tamar has a lot of integrity and upholds a high moral character," "She is someone people trust," and "Tamar finished last year at 107% to plan, so she exceeded our desired results. She is very driven, see's sales as a "Lifeblood" culture and takes initiative to make things happen."

4. Kira Simonson, Kasbarian's other 4. Ex supervisor, has noted on her revies that: Tamar "[t]akes a vested interest in the needs of the member or prospect and ensures their expectations are exceeded."

5. Scott Rosen, COO of Equinox, who closely worked with Kasbarian, testified that Kasbarian was "one of the better advisors," a "top performer," "she wrote the most sales," and that "she could 3. Exh. 9, EQU00041, EQU00043.

4. Exh. 9, EQU00061.

5. Rosen Depo., 17-13-20, 18:3-13, 21:5-16.

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handle the member base at the West LA location" because "she was very aggressive, very confident."

6. Barry Holmes, Vice President of Sales, testified that Kasbarian was a "good performer," "met her goals" and "was absolutely consistently above budget"

7. For four consecutive years, starting in 2011, Equinox sent Kasbarian on trips to New York and Miami in rewards for her top sales performance.

8. In October 2013, Kasbarian is promoted to the position of Membership Executive with a higher compensation plan at the West Los Angeles ("West LA") Branch, which was a "Flagship Club," the highest tier club at Equinox.

9. As a Membership Executive, 9. Exh. 10.
Kasbarian's hourly rate increased to
\$19.23 per hour, as well as an increase in commissions and bonuses.

10. Beginning in January 2014, 10. Kasbarian Depo., Vol. I, 82:9-83:19; Kasbarian observed certain membership Kasbarian Decl., ¶ 6; Hemedinger Depo.,

7. Kasbarian Depo., Vol. I, 122:24124:25; Kasbarian Decl., ¶ 4; Holmes
Depo., 38:20-39:12.

8. Exh. 10; Kasbarian Depo., Vol. I, 89:9-90:19, 279:14-280:12; Kasbarian Decl., ¶ 5; Hemedinger Depo., 50:4-9; Rosen Depo., 20:4-18; Holmes Depo., 39:13-18.

6. Holmes Depo., 123:12-124:7.

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advisors at the West Los Angeles location, 46:10-224. including Lauren Beck and Devin Mcelvogue, engaging in fraudulent and unlawful conduct, specifically, charging members and guests credit cards for a year-long recurring membership fee. without their approval when they only authorized a one-month membership fee.

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11. Kasbarian observed Devin Mcelvogue doing three-month deals, where he would give members three months for the price of one-month, which was against policy at Equinox.

12. Kasbarian would complain on multiple occasions to Regional Director, Brian Hemedinger, her supervisor, Kira Simonson, and Regional Vice President, Jack Gannon, as well as others about the unlawful conduct she observed the other West Los Angeles membership advisors engage in, including Lauren Beck and Devon Mcvelogue charging clients and potential clients' credit cards without their approval, and notifying them that they were only signing up for a month-long membership, but instead charging them for 11. Kasbarian Depo., Vol. I, 112:5113:2; Kasbarian Decl., ¶ 6; Hemedinger Depo., 46:10-224, 76:1-15.

12. Kasbarian Depo., Vol. I, 69:5-71:5,
71:20-72:4, 76:5-25, 82:9-83:19, 98:1199:4, 102:13-103:25; Kasbarian Depo.,
Vol. II, 334:16-25; Hemedinger Depo.,
43:13-15, 45:8-22, 46:10-22; Kasbarian Decl., ¶ 6.

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a recurring year-long membership contract.

13. Brian Hemedinger and Emerson Figueroa, Human Resources, acknowleged that Kasbarian complained to him about these activities.

14. Gannon admitted in testimony that he believes that the type of conduct Kasbarian complained of was illegal and is the type of conduct that needs to be investigated.

15. Jack Gannon says "She's really great at sales, but she's crazy."

16. Jack Gannon states "Is she being crazy again?"

17. Jack Gannon states "you're acting out"

18. Jack Gannon refers to Kasbarian as *"Amy Winehouse"* on multiple occasions 13. Hemedinger Depo., 46:10-224, 76:1-15; Figueroa Depo., 77:3-8, 78:1-8, 167:4-23.

14. Gannon Depo., 51:10-15, 52:23-53:3.

15. Kasbarian Depo., Vol. I, 135:1136:15, 150:12-154:4; Kasbarian Decl., ¶;
7.

16. Kasbarian Depo., Vol. I, 135:1136:15, 150:12-154:4; Kasbarian Decl., ¶;
7.

17. Kasbarian Depo., Vol. I, 150:12-154:4; Kasbarian Decl., ¶; 7.

18. Kasbarian Depo., Vol. II, 321:7322:8, 333:15-334:5; Kasbarian Decl., ¶ 7;
Gannon Depo., 53:22-23, 54:4-6.

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19. In June 2014, five months since Kasbarian started complaining about the fraudulent activities by other membership advisors, Kasbarian is suddenly and for the first time paid less on her commissions and bonuses check for May 2014 by 25-33%.

20. In June 2014, immediately after receiving her check and noticing she was not paid correctly, she complains to Jack Gannon, Scott Rosen, COO, and Barry Holmes Vice President of Sales.

21. In July 2014, Gannon and Hemedinger change and lower Kasbarian's compensation package permanently, stating that they have been paying her "too much" and in "error" since she has been working at the West LA location back in October 2013, and tell her she is "lucky that they are not asking you to pay the difference back." 19. Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶ 8.

20. Exhs. 11, 12, 13; Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶ 8; Hemedinger Depo., 59:14-60:10; Rosen Depo., 29:18-31:6, Holmes Depo., 73:5-17, 81:7-24; 120:19-121:3; Figueroa Depo., 99:22- 100:5; Gannon Depo., 99:4-7.

21. Kasbarian Depo., Vol. I, 201:1-206:5, 207:4-20, 209:19-210:8, 221:11-14; Kasbarian Depo., Vol. II, 347:1-18; Kasbarian Decl., ¶¶ 8, 9; Rosen Depo., 22:15-23:17; Hemedinger Depo., 59:14-60:10.

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22. Shortly after Kasbarian's complaints about unpaid commissions and bonuses, Kasbarian's supervisor, Kira Simonson, tells her not to complain about her pay because she will jeopardize her job.

23. In January 2015, a Membership Advisor at West LA, whom Kasbarian complained engaging about was in unlawful activity, is fired for charging guests without their approval.

24. In late January 2015, Jack Gannon launches an investigation and Kasbarian is interviewed on January 30, 2015 and was harassed with questioning about multiple memberships that she sold, which were all corroborated with managers' approval.

25. At the beginning of Kasbarian's interview, she notifies Senior Director of Loss Prevention, Jim Burger, about the fraudulent activity and unauthorized membership sales that she observed and complained about to management for months.

26. That same day, immediately after the 26. Kasbarian Depo., Vol. I, 174:24-

22. Kasbarian Depo., Vol. II, 348:2-11.

23. Kasbarian Depo., Vol. I, 84:7-85:1, 184:20-23; Kasbarian Decl., 10: Hemedinger Decl., ¶ 4; Gannon Depo., 58:20-59:18, 60:2-21.

24. Burger Depo., 70:9-21, 78:4-11, Kasbarian Depo., 83:18-84:3; Vol. I. 158:4-18, 161:15-162:1, 166:9-167:2; Kasbarian Decl., ¶¶ 10, 11; Exh. 17.

25. Exh. 17; Burger Depo., 91:5-92:18, 100:3-8, 183:21-184:12.

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interview, Jack Gannon suspends Kasbiarian, effective immediately, removes her access to her email, and escorts her out of the building.

27. On January 30, 2015, a final paycheck is cut to Kasbarian, indicating Equinox's plan to terminate her that day.

28. Gannon admits that he prepared a final paycheck for Kasbarian, even prior to her interview, in preparation to terminate her, but Kasbarian was found not to have committed any terminable offenses.

29. On January 31, 2015, Kasbarian meets with Gannon and he informs her that she would be reinstated, but demoted to a membership advisor position at the Marina del Rey location, which was the lowest tier club and a lower compensation plan than West LA or at Santa Monica, where Kasbarian first started at.

30. Kasbarian is told that she would be paid \$9.00/hour at the Marina del Rey office, which was a \$10.00 per hour decrease in hourly rate that she was being 175:14; Kasbarian Decl., ¶ 11; Gannon Depo., 62:20-63:6, 64:7-14, 72:7-20, 75:22-76:8, 84:5-8, 97:1-10.

27. Exh. 15; Kasbarian Depo., Vol. I,
130:21-131:3, 185:5-15; Kasbarian Depo.,
Vol. II, 311:9-22; Kasbarian Decl., ¶ 11.

28. Gannon Decl., ¶ 8.

29. Exh. 10, 14; Kasbarian Depo., Vol. I,
182:12-184:19; Kasbarian Depo., Vol. II,
354:1-18, 458:24-459:17; Gannon Decl., 9,
10; Gannon Depo., 88:25-89:5;
Hemedinger Depo., 50:14-20.

30. Exh. 10; Kasbarian Depo., Vol. I.,
50:24-51:1, 89:9-90:19, 279:14-280:12;
Kasbarian Depo., Vol. II, 354:1-18;
Hemedinger Depo., 50:14-20, 81:2-23;

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paid at the West Los Angeles branch at Gannon Depo., 32:15-17. \$19.23 per hour.

31. Barry Holmes, Vice President of Sales, admits that urban clubs, such as the Santa Monica location, tend to generate more revenue than suburban clubs, like the Marina Del Rey location, and the West LA location is a higher tier club than urban clubs.

32. Brian Hemedinger admits in deposition that they thought it would be "best for Tamar, if she had the opportunity to be a membership advisor at a different location," while acknowledging that she would be going to a lower tier location than when she first started with the company.

33. On February 2, 2015, the day Kasbarian was supposed to start at the Marina del Rey location, she feels she is no longer welcome at Equinox and feels pushed out since she was forced to take a demotion, a significant pay cut and restart her business and clientele base, along with the overwhelming stress of the 31. Holmes Depo., 28:22-29:2, 50:18-25.

32. Hemedinger Depo., 51:23-52:23.

33. Exh. 16; Kasbarian Depo., Vol. I, 186:5-14; Kasbarian Decl., ¶¶ 12-14.

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interrogation and suspension and fear of being terminated that she is forced to resign.

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34. Kasbarian suffered from insomnia, lack of appetite, panick attacks and depression after she was forced to resign from Equinox and she was severely emotionally distressed that she had to see a psychiatrist, who prescribed her medication for depression and sleep.

35. Senior Director of Loss Prevention, Jim Burger, testifies that Jack Gannon contacted him to do an investigation at the West LA location and reported to him throughout yet Gannon states that he never initiated the investigation and did not speak with Burger at all until after the investigation was completed.

36. Hemedinger and Holmes admit that Kasbarian did not engage in any terminable conduct but moved her out of the West LA location anyway, yet one other Membership advisor was allowed to stay at the West Los Angeles location, despite him also not engaging in any 34. Kasbarian Depo., Vol. I, 250:11-251:5, 263:2-22; Kasbarian Decl., ¶ 15.

35. Burger Depo., 70:9-21, 78:4-11, 83:18-84:3; Gannon Depo., 76:9-77:18.

36. Holmes Depo., 88:4-10, 106:11-19; Hemedinger Depo., 51:23-52:23; Rosen Depo., 48:22-49:3, 54:3-8, 98:6-17; Gannon Depo., 70:8-71:15, 72:7-20, 75:22-76:8, 79:5-10; Gannon Decl., ¶ 6, 10. Case 2:16-cv-01795-MWF-JC Document 29 Filed 10/17/16 Page 705 of 709 Page ID #:2315

terminable conduct.

37. Rosen, Hemedinger and Holmes all testify that they removed all of the membership advisors at West LA that were not terminated after the investigation in order to create a fresh culture, yet Gannon states he let one membership advisor stay at the club and never even suspended him.

38. Regional Vice President of the company (Jack Gannon)¹ and the Regional Sales Director (Brian Hemedinger), both officers and management in the company, were the decision makers of Kasbarian's suspension and reassignment to Marina del Rey location.

39. Ganon is responsible for the financial performance of 25 Equinox clubs, and he establishes the local policy for those club in the Western region.

40. Gannon also directly supervisors all managers at the 25 Equinox clubs he

37. Rosen Depo., 76:5-14; Hemedinger
Depo., 51:23-52:23; Holmes Depo.,
101:24-102:7; Gannon Depo., 70:8-71:15,
81:7-11; Gannon Decl., ¶ 6, 10.

38. Gannon Depo., 80:12-25, 83:24-84:1;
Hemedinger Depo., 41:17-42:2, 53:9-18,
54:6-13, 91:12-22; Holmes Depo., 103:3-15.

39. Gannon Depo., 18:14-19:19, 25:12-22.

40. Gannon Depo., 24:2-8, 24:16-25:2.

¹ Ganon is responsible for the financial performance of 25 Equinox clubs, and he establishes the local policy for those club in the Western region. (Gannon Depo., 18:14-19:19, 25:12-22). Gannon also directly supervisors all managers at the 25 Equinox clubs he oversees in California and indirectly supervises 2500 employees. (24:2-8, 24:16-25:2)

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oversees in California and indirectly supervises 2500 employees.

41. Plaintiff's complaint references her "forced resignation," "constructive employment termination" and "constructive discharge" throughout it.

42. After Kasbarian complained, Kira Simmonson would accuse her of "tattle telling," and would say that Kasbarian was "lucky" to be making as much money as she did and should not "ruin it" for myself. Hemedinger responded to Kasbarian's complaints by saying that she was "too aggressive" with how she was approaching the complaints of fraudulent activity, and told her in either October or November of 2014 that she should leave if she did not want to witness any fruaudlent activity.

43. With Gannon, Kasbarian raised the complaints to him everytime that she saw him, which was approximately twice a month, but he would turn red in the face and ignore her. Gannon would alos often ignore her phone calls about these complaints as well. Gonzalez would tell 41. Exh. 18, Plaintiff's Complaint, 6:20, 8:16, 9:16-17.

42. Kasbarian Decl., ¶ 6.

43. Kasbarian Decl., ¶ 6.

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her "worry about what you can control" in response to her complaints.

44. After Kasbarian complained about her compensation plan in June 2014, Kasbarian would tell Scott Rosen that she thought what they were doing with her pay was illegal and that she wanted what was promised, and that she consulted with an attorney.

45. Kasbarian would also inform Hemedinger that she would like to consult with an attorney to ascertain her rights. Both Hemedinger and Simonson, who she also informed of the pay issue, warned her to not complain so as to not "jeopardize" my career. They were both demeaning toward her and Hemedinger in particular appeared angry when she raised the issue, his face would turn red, and would speak to her in a belittling manner.

46. Gannon appeared to avoid Kasbarian's calls, or at least not pick up after her numerous calls to him. Kasbarian left him several messages about needing to fix her pay, that the pay issue was unfair, 44. Kasbarian Decl., ¶ 8.

45. Kasbarian Decl., ¶ 8.

46. Kasbarian Decl., ¶ 8.

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1	and that the company was not following	
2	the pay agreement. Gonzalez told her after	
3	she informed him that Equinox's failure to	
4	pay her what she was promised was illegal	
5	that if it were up to him, he "would have	
6	her pay them back," "you're lucky we're	
7	not having you pay us back," and "I	
8	strongly suggest that you don't challenge	
9	the pay."	
10		
11	Dated: October 17, 2016 SHEGERIAN & ASSOCIATES, INC.	
12		
13	By: <u>/S/ Carney R. Shegerian</u>	
14	Carney R. Shegerian, Esq.	
15	Attorneys for Plaintiff, TAMAR KASBARIAN	
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	REPLY TO DEFENDANT'S STATEMENT OF UNCONTROVERTED MATERIAL FACTS	

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1	KASBARIAN v. EQUINOX, et al. USDC Case No. 2:16-CV-01795 MWF (JCx)				
2	PROOF OF SERVICE				
3	STATE OF CALIFORNIA, COUNTY OF LOS ANGELES				
4 5	I am an employee in the County of Los Angeles, State of California. I am over the age of 18 and not a party to the within action; my business address is 225 Santa Monica Boulevard, Suite 700, Santa Monica, California 90401.				
6 7 8 9	On October 17, 2016, I served the foregoing document, described as "PLAINTIFF TAMAR KASBARIAN'S REPLY TO DEFENDANT EQUINOX HOLDINGS, INC.'S SEPARATE STATEMENT OF UNCONTROVERTED FACTS AND CONCLUSIONS OF LAW IN OPPOSITION TO DEFENDANT'S MOTION FOR SUMMARY JUDGMENT," on all interested parties in this action by placing a true copy thereof in a sealed envelope, addressed as follows:				
10	Mia Farber, Esq. Dorothy L. Black, Esq.				
11	JACKSON LEWIS P.C. 725 South Figueroa Street, Suite 2500 Les Angeles California 00017 5408				
12	Los Angeles, California 90017-5408				
13	BY CM/ECF NOTICE OF ELECTRONIC FILING: I electronically filed the document(s) with the Clerk of the Court by using the CM/ECF system. Participants in the case who are registered CM/ECF users will be served by the CM/ECF system.				
14					
15 16	Participants in the case who are not registered CM/ECF users will be served by mail or by other means permitted by the court rules.				
17	(FEDERAL) I declare that I am employed in the office of a member of the bar of this Court at whose direction the service was made.				
18	Executed on October 17, 2016, at Santa Monica, California.				
19					
20	/S/ Edgar Claros				
21 22	Edgar Claros				
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